

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 22-42-B10502	3. DUNS Number 782543938
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4. Recipient Organization

 Deaf Action Center of Louisiana 601 Jordan St., Shreveport, LA 71101-4748

5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2010	6. Is this the last Annual Report of the Award Period? <input type="radio"/> Yes <input checked="" type="radio"/> No
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7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official David W Hylan Executive Director	7c. Telephone (area code, number and extension) (318) 425-7781 X205
	7d. Email Address david@deafactioncenter.org

7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 02-16-2011
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PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New Improved Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	1	1
Libraries	1	0	1
Community Colleges	0	2	2
Universities / Colleges	0	0	0
Medical / Health care Facilities	8	5	13
Public Safety Entities	3	2	5
Job-Training and/or Economic Development Institution	2	1	3
Other Community Support-Governmental	3	2	5
(please specify): Prisons, Military			
Other Community Support-Non-Governmental	1	0	1
(please specify): Addiction Treatment			

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Russell Medical 3661 US Highway 280 Alexander City, AL 35010	1	120	48	10	1
Rapides General Medical Center 211 4th Street Alexandria, LA 71301	1	120	48	10	1
42nd Judicial District Court 204 Burt Blvd Louisiana, LA 71006	1	120	48	10	1
Foundation Franklin Hospital 1097 Northwest Boulevard Franklin, LA 70538	1	120	48	10	1
Bossier Police Department 2008 Oxford Place Bossier City, LA 71111	1	120	48	10	1
Caddo Correctional Center 1101 Forum Drive Shreveport, LA 71101	2	120	48	10	3
University Medical Center 1411 Baddour Parkway Lebanon, TN	1	120	48	10	1

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
DeSoto Regional Health System 207 Jefferson Street Mansfield, LA 71052	2	120	48	10	1
Department of Transportation Captiol Access Road Baton Rouge, LA 70802	2	120	48	10	2
Office of Disability Employment Big Spring, Texas 2911 LA Force Blvd Midland, TX 79706	3	120	48	10	2
Minden Medical Center 729 Main Street Minden, LA 71055	1	120	48	10	1
Shreveport Police Department 1234 Texas Avenue Shreveport, LA 71101	2	120	48	10	1
Palm Beach County Sheriff's Office 3228 Gun Club Road West Palm Beach, FL 33406	1	120	48	10	1
Louisiana State University Health Science Center 1541 Kings Highway Shreveport, LA 71130	5	120	48	10	5
Goodwill Industries 800 West 70th Shreveport, LA 71106	3	120	48	10	2
Shreve Memorial Library 424 Texas Street Drive Shreveport, LA 71101	3	120	48	10	1
Office of Addictive Disorders 8932 Jewella Avenue Shreveport, LA 71118	1	120	48	10	1
DeSoto Regional Family Clinic 130 Jefferson St Mansfield, LA 71052	1	120	48	10	1

Add New PCC

Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
Bossier School Board 2500 Viking Dr Bossier City, LA 71111	1	120	48	10	1
CHRISTUS Highland Hospital	1	120	48	10	1

Prior to Improvement					
1453 Bert Kouns Loop Shreveport, LA 71105					
CHRISTUS Schumpert One Mary Place Shreveport, LA 71101	1	120	48	10	1
Dr. Rosalie Espinosa 1600 S Azusa Ave Rowland Heights, CA 91748	1	120	48	10	1
Fort Polk 7520 Colorado Ave Fort Polk, LA 71459	1	120	48	10	1
LA Correctional Institute for Women 7205 Hwy 74 St Gabriel, LA 70776	1	120	48	10	1
LA State Penitentiary LA State Penitentiary Angola, LA 70712	1	120	48	10	1
LA Technical College - Lamar Salter College 15014 Lake Charles Hwy Leesville, LA 71446	1	120	48	10	1
Ochsner Westbank 2500 Belle Chasse Hwy Gretna, LA 70056	1	120	48	10	1
Rayburn Correctional 27268 Hwy 21 Angie, LA 70426	1	120	48	10	1
Richland College 6031 Pineland Dr Dallas, TX 75243	1	120	48	10	1
Russell Medical Center 3316 Hwy 280 Alexander, AL 35010	1	120	48	10	1
Workforce SanAngelo 202 Henry O Flipper San Angelo, TX 76903	1	120	48	10	1
<input type="button" value="Add New PCC"/>		<input type="button" value="Remove New PCC"/>			
After Improvement					
Bossier School Board 2500 Viking Dr Bossier City, LA 71111	3	120	48	10	1
CHRISTUS Highland Hospital 1453 Bert Kouns Loop Shreveport, LA 71105	2	120	48	10	1
CHRISTUS Schumpert One Mary Place Shreveport, LA 71101	2	120	48	10	4
Dr. Rosalie Espinosa 1600 S Azusa Ave Rowland Heights, CA 91748	1	120	48	10	4
Fort Polk 7520 Colorado Ave Fort Polk, LA 71459	1	120	48	10	1

LA Correctional Institute for Women 7205 Hwy 74 St Gabriel, LA 70776	1	120	48	10	1
LA State Penitentiary LA State Penitentiary Angola, LA 70712	1	120	48	10	1
LA Technical College - Lamar Salter College 15014 Lake Charles Hwy Leesville, LA 71446	1	120	48	10	1
Ochsner Westbank 2500 Belle Chasse Hwy Gretna, LA 70056	3	120	48	10	1
Rayburn Correctional 27268 Hwy 21 Angie, LA 70426	1	120	48	10	1
Richland College 6031 Pineland Dr Dallas, TX 75243	4	120	48	10	1
Russell Medical Center 3316 Hwy 280 Alexander, AL 35010	1	120	48	10	1
Workforce SanAngelo 202 Henry O Flipper San Angelo, TX 76903	1	120	48	10	1

Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

Open Lab Time Other Training

4.b. If "other," please specify the primary use of the PCCs:

Video Remote Interpreting for Deaf.

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Tandberg	Tandberg 1700 MXP	6,152	25	Used by sign language interpreters
Tandberg	Tandberg VCS Control App 50 registrations/10L	12,168	1	Used by Deaf Action Center as part of Network Backbone
Tandberg	Tandberg VCS Add'l 20 Local Network C	8,496	1	Used by Deaf Action Center as part of Network Backbone
Tandberg	Tandberg VCS Expressway App 25 REG	12,816	1	Used by Deaf Action Center as part of Network Backbone
Tandberg	Tandberg VCS Add'l 5 Traversal Calls	5,400	1	Used by Deaf Action Center as part of Network Backbone

cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	9	9	40
Multimedia	0	0	0
Office skills	0	0	0
ESL	0	0	0
GED	0	0	0
College Preparatory Training	0	0	0
Basic Internet and Computer Use	130	81	247
Certified Training Programs	0	0	0
Other (please specify):	0	0	0
Total	139	90	287

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).
 We offer job training for Deaf and Interpreters, education assistance to Deaf, training for Interpreters, equipment training, workshops offered on line, on-demand for Health Care Professionals, and language interpretation for Spanish speaking individuals.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).
 We have not made any subcontracts or sub grants.

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).
 In the beginning during the preparation for the BTOP grant, expectations will be established, goals set and budgets planned. However, when the project starts, know that the process will not always meet the expectations. One must learn to be flexible, creative and be willing to explore different options.