



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

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A. General Application Information

1. Applicant Information

1-A. Name, Address, and Federal ID for Applicant

i. Legal Name:	Deaf Action Center of Louisiana
ii. Employer/Taxpayer Identification Number (EIN/TIN):	720934321
Street 1:	601 Jordan St.
Street 2:	
City:	Shreveport
County:	Caddo
State:	LA
Country	United States
Zip/Postal Code:	71101-4748

1-B. Name and Contact Information of Person to be Contacted on Matters Involving this Application:

Prefix:	Mr.
First Name:	David
Middle Name:	W.
Last Name:	Hylan
Suffix:	
Telephone Number:	318-425-7781
Fax Number:	
Email:	david@deafactioncenter.org
Title:	Executive Director

1-C. Other Required Identification Numbers



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i. Organizational DUNS:	782543938
ii. CCR # (CAGE):	5MGY5
iii. Funding Opportunity Number:	2
iv. Catalog of Federal Domestic Assistance Number:	BTOP CFDA Number: 11.557 BTOP CFDA Title: Broadband Technology Opportunities Program

1-D. Organization Classification

Non-Profit Corporation

1-E. Applicant Federal Debt Delinquency Explanation

Is the **Applicant** Delinquent On Any Federal Debt?
No

Federal debt delinquency Explanation:
Not Applicable

1-F. Congressional Districts of:

Applicant: Louisiana - 4

Program/Project
Louisiana - 4
Texas - 5
Louisiana - 3
Louisiana - 5
Louisiana - 7
Alabama - 2
Alabama - 3



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California - 37
California - 39
California - 45

2. Project Title and Project Description

2-A. Project Title : AccessAmerica Video Remote Interpreting

2-B. Project Description: In AccessAmerica the Deaf Action Center of Louisiana will utilize broadband and videoconference technology to provide on demand cost-effective sign language interpretation 24/7 between the deaf and community partner sites-hospitals, courts, public safety agencies, shelters, schools and libraries. Continuing education for interpreters and job skills for the deaf are part of this program.

3. Project Type

Classify the particular project type for which you are seeking federal funding.

Project Type: Public Computer Center

Project ID: 2

4. Application ID for Multiple Submissions for Identified Service Areas

None

5. Estimated Funding (\$):

Estimated Funding (\$):	
Federal	1,381,252
Applicant	243,341
State	30,000



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Local	
Other	4,481
Program Income	554,072
Total	2,213,146

B. Eligibility Factors

6. Eligibility Factors.

The application must be completed fully, and all required supplemental documentation must be attached.
Applicants must commit to substantially completing their Project (as defined in the NOFA) within two years of the award date, and completing the Project within three years of the award date.
Applicants must credibly demonstrate that their Project advances at least one of the five statutory purposes for BTOP.
Applicants must demonstrate that but for Federal funding they would not have been able to complete their project during the grant period.
The budget for the project must be reasonable and all costs must be eligible.

6-d. Applicant is providing matching funds of at least 20 percent towards to the total eligible project costs or is requesting a waiver of the matching requirements.

Yes

Matching Fund Waiver Request Explanation

Not Applicable



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C. Executive Summary

7. Executive Summary of Overall Proposal:

Under the Broadband Technology Opportunities Program (BTOP) the Deaf Action Center of Louisiana requests the sum of \$1,381,252.36 for AccessAmerica VRI, a service network of unique Public Computer Centers (PCCs). Our agency is a 27 year-old non-profit chartered to advocate for a specific vulnerable population, the deaf and hard-of-hearing. Drawing on our experience, we propose to set up and administer new 81 single-station PCCs located in community partner institutions such as hospitals and police stations. Utilizing videoconferencing units as endpoints instead of personal computers, the deaf and the hearing who stand side by side in one location can communicate with each other through the help of a certified sign language interpreter in a remote location. The deaf person and the interpreter communicate by watching each other's hands, while the hearing person and the interpreter communicate verbally. All 3 parties must be available at the same time for a conversation to occur, and broadband is a perfect method of bringing this about.

This Video Remote Interpreting (VRI) is not a brand new idea, nor is our Deaf Action Center (DAC) new to this delivery system, having provided interpretation over broadband since 2006, but what we propose to do with it is different. The deaf comprise roughly 8.6% of our population, yet they may need sign language interpretation at any hour on any day in any city or town. Through BTOP we would like to enlarge from the 17-outlets for remote interpretation that we currently operate by adding 81 PCC endpoints to create a network with a critical mass large enough that we can afford to have 2 certified sign language interpreters on duty twenty-four hours a day to interpret on demand. From this platform, we would further like to provide the leadership to organize other public and private agencies with VRI services into a nationwide alliance of providers so that no deaf person is outside the reach of instant interpretation in time of need. Since there is no geographic limitation to any broadband project, this is well within possibility. The DAC also believes that the organization and coordination of a national registry of providers of interpretation over broadband is a service-oriented mission better suited to the non-profit sector than the for-profit sector.

The Department of Health and Human Services reports that there are twenty million deaf/hard-of-hearing U.S. citizens, and Gallaudet University cites a shocking unemployment figure of



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60% among the deaf who are able to work. In recognition of the special needs of the deaf, the Americans with Disabilities Act (ADA) and Equal Opportunity Employment Commission (EEOC) require the availability of sign language interpretation for those who need it. Yet the cost and the mechanics of bringing a qualified interpreter onsite to interpret in person (dynamic interpretation) has been a barrier for every institution required by law to make the effort. The typical time between an emergency call for an interpreter and the arrival of that interpreter has been between 3 and 4 hours, ouch. Not only is the time lag unfortunate, the cost in the community is high. The industry standard is a minimum guarantee of payment for a 2-hour block of time, plus mileage, which effectively means that the 15 minutes it takes an interpreter to explain a medication dosage to a deaf patient or to protest as tax assessment at City Hall for the benefit of a deaf homeowner has cost the community institution or business \$100, for the deaf have a right to this service and are not charged. With interpretation available on demand over broadband, the cost is calculated in minutes of interpretation actually provided. We see an overall 85% cost reduction for the community partner when the switch is made to Video Remote Interpretation.

The Deaf Action Center, established 1982, first adopted broadband technology to provide interpretation in 2006 with the initial purchase of one videoconferencing unit. Through our own monies and several grants from the state and private foundations, we now own 20 of these and provide 24/7 remote interpretation at 17 sites ranging from hospitals to courts to schools. We employ the part-time services of 12 contract interpreters and have sites in Louisiana, Alabama, California, and Texas. Under the BTOP program we will add 3 full-time central staff positions and provide full-time employment for 25 contract interpreters.

PROBLEM: Providing sign language interpretation for the deaf, as required by law

AREA: Nationwide through an alliance of providers / Louisiana on a regional basis

APPROACH: Placing 81 videoconferencing units at community partner institutions such as hospitals, police stations, emergency and homeless shelters, workforce offices, etc. for on-demand connection to an interpreter

POPULATION: 8.6% of total U.S. population or 20,000,000 U.S. deaf / 4,500 Northeast LA deaf



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POTENTIAL USERS of PCCs: the 4,500 deaf in our region, plus uncountable hearing users at any of these PCCs who might need to communicate with a deaf person

APPLICANT QUALIFICATIONS: Agency with 27 year history as a 501(c)3 provider of services to the deaf / specific qualification as 3-year provider of interpretation over broadband

JOBS: 3 at central agency, 25 interpreters

OVERALL COST: \$1,381,252.36

The Deaf Action Center thanks the U.S. Department of Commerce/NTIA for making this opportunity available to the public, and especially for the time and care that you will give to considering our application.

D. Project Purpose

Project Purpose: Recovery Act & BTOP Objectives

8. Project Purpose

THE PROBLEM: We advocate for a specific vulnerable population-the deaf. There are TWENTY MILLION deaf or hard-of hearing people in the U.S. (National Center for Health Statistics of the Department of HHS. By agency figures, this is 8.6 percent of our total population. Largely invisible, the deaf look like anyone else, but they live in isolation, at risk and unable to communicate needs and thoughts to a degree that the hearing seldom grasp. (<http://gri.gallaudet.edu/Demographics/factsheet.html#Q1>). In the Shreveport area alone, our Deaf Action Center of Louisiana (DAC) serves 18,000 clients annually. Of these, 4,500 are deaf, while the remainder are families and allies who support the hearing-impaired.

The rate of unemployment among the 20,000,000 deaf U.S. citizens is a shocking 60% (See http://www.netsignnews.com/Opinion_-_Discussion/Unemployment_Rates_In_The_Deaf_Community.php), especially when compared to the most recent nationwide figure of 9.7 (http://www.laworks.net/Downloads/LMI/Data_for_June_2009.pdf). The first and overriding



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reason for this unemployment figure is a scarcity of sign language interpreters. Another significant factor is that adult deaf Americans without oral language have a typical reading level of third grade, seventh month. They use American Sign Language (ASL), not English. But ASL has inherent difficulties for most hearing Americans, even if they learn a few signs, for the grammar and syntax of ASL are rooted in Romance Languages. Effective communication between the deaf and the hearing requires highly trained, certified interpreters.

To compound the problem in our region, the State of Louisiana has lost 60% of its Sign Language interpreting workforce to migration since Hurricanes Katrina and Rita, now numbering only 46 in the state. Yet, even before the effects of this loss of skilled interpreters came to roost, The National Organization on Disability conducted a special needs assessment in 2005 following the Hurricane Katrina emergency and concluded: "The most underserved group was those who are deaf or hard of hearing."

While the problem is critical, this is hardly fresh news, for deafness is recognized in the Americans with Disabilities Act (ADA). Equal access to essential services and equal opportunity for employment are mandated by law. The ADA acknowledges that for the deaf, sign language interpretation is a utility, an essential.

THE SOLUTION: Our agency's project, AccessAmerica Video Remote Interpretation, makes excellent use of broadband and videoconferencing technology, for these combine in an easy, cost-efficient remedy, bringing certified interpreters onsite to communicate between the deaf and the hearing. The non-profit Deaf Action Center of Louisiana already has a 3-year track record in providing this service and proposes in this grant application to install end-user videoconferencing equipment at 81 additional broadband-enabled sites where it is critical that sign language interpretation be available—hospitals, police stations, emergency shelters, city halls, workforce agencies, schools, libraries. At the click of a button, ASL interpretation will be instantly available 24/7 from a group of certified interpreters with whom we contract to provide this service. To complete the loop, we will place videoconference units with each contracted interpreter, whether physically near or far from the community site.

As with any broadband program, there is no geographic limitation. Any physical site with internet connection and electricity can be an endpoint for the deaf person or the interpreter. Not only can this project be replicated by other deaf agencies, it is our goal to collaborate with other providers of services for the deaf and lead the establishment of a nationwide network of



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interpreters to make interpretation available wherever and whenever there is need.

We further plan to develop an ever-growing library of archived and accessible presentations stored on a server, these targeted in three directions: (1) continuing education for ASL interpreters, (2) job skills training courses for the deaf, and (3) information and training for staff at the community sites where the end-point equipment is placed—both in using the equipment and in dealing with the deaf.

BTOP STATUTORY PURPOSES: This project, AccessAmerica Video Remote Interpreting, addresses 2 of the BTOP purposes.

(1) We will provide broadband education, awareness, training, access, equipment, and support to community anchor institutions, job-creating strategic facilities, and the vulnerable deaf population. We currently run a network of 20 community sites where Video Remote Interpreting is available from 12 part-time ASL interpreters with whom we contract. We will use BTOP monies to purchase equipment expanding this by 81 sites, and to hire central staff positions in IT and in development of web-based education programs. The section of this grant application listing our Public Computer Centers shows that we can currently document agreements to use broadband in the provision of interpretive services for the deaf at hospitals, courts, government offices, workforce agencies, schools at every level and libraries. Further, we will educate the interpretation workforce in use of the videoconferencing modality; we will educate the deaf community directly through development of job skills classes; and we will educate community partners in use of videoconferencing and in dealing with deaf patrons.

(2) The Deaf Action Center of America will address the purpose of improving access to and use of broadband by public safety agencies. We have already signed up the local police department, sheriff's departments and emergency shelter agency as community sites for videoconference units dedicated to deaf interpretation and can provide letters of support from each.

9. Recovery Act and Other Governmental Collaboration.

We at the Deaf Action Center of Louisiana are justifiably proud of our track record in leveraging funds with other government and private entities since our 2006 initial planning for conversion to Video Remote Interpreting. Please note that this is our first and only request for Federal funding.



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A non-profit 501(c)3 corporation established in 1982, the DAC has toiled to provide an array of services and support to the vulnerable deaf population. We have stitched together the monies to pay for this through public and private funds, as well as the fees charged for interpretation between institutions such as emergency shelters and hospitals and their deaf clients.

For implementation of the AccessAmerica Video Remote Interpreting segment of our operation, the Louisiana Commission for the Deaf, a sub-department of Louisiana Rehabilitation Services granted us \$142,000 in June 2007 for purchase of 8 videoconferencing units.

Including this sum from the State, our AccessAmerica program in sign language interpretation has been granted a total of \$478,970 since June 2007:

STATE FUNDS

Louisiana Commission for the Deaf \$141,032–2007

FOUNDATION AND COMMUNITY FUNDS

- Shreveport/Bossier Community Foundation \$63,819–2007
- The Charles T. Beard Foundation \$10,000–2007
- The Frost Foundation \$10,000–2007
- The Gannett Foundation \$1,845–2007
- The William C. Wolfe Foundation \$10,000–2007 and \$1,000–2008 and \$1,000–2009
- Quota Club International –Shreveport \$ 1,710–2007and \$2,264–2007 and \$1,300.44–2009
- Leonard W and Betty Phillips Foundation \$5,000–2007 and \$5,000–2009
- United Way \$25,848–2007 and \$25,488.850–2008 and \$24,679.90–2009-all for salary for Director of the VRI program

VENDOR AND SERVICE-PROVIDER DONATIONS

- Polycom \$175,000–2007 and 2008 In-kind Services and Equipment
- Visual Systems Group, Inc. (VSGi) \$50,000–2007 and 2008 In-kind Services and Equipment

Each of these financial partners has been swayed by the enormously increased efficiency by which rights of the deaf are protected and community services administered to them through instantly-available sign language interpretation over broadband. This increased efficiency is



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seen in time and in cost. (1) There are no longer any delays, usually 3-4 hours, while waiting for the in-person arrival of a sign language interpreter who could communicate between an institution and the deaf person. (2) Relative to cost, when an interpreter travels to a site where interpretation is needed, the industry standard is minimum 2-hour charge, plus mileage, no matter how much actual interpretation is needed. Under Virtual Remote Interpretation, we charge only for each actual minute of interpretation service used, typically 10-15 minutes instead of 2 hours. While it varies by the number of minutes of interpretation used, we have seen an 85% cost reduction to each institution per session compared to the cost of a 2-hour block.

10. Enhanced Services for Health Care Delivery, Education, and Children

HEALTH CARE: Health care delivery via broadband for the vulnerable deaf population is GREATLY enhanced through our Video Remote Interpreting initiative. This is illustrated by the story of a deaf man who died in Shreveport 20 years ago due to lack of a competent interpreter. He presented at the hospital with serious symptoms. After a several hour time lag with no interpreter located and brought onsite, the hospital ‘made do’ with someone who knew a bit of sign language but was not fully competent. Diagnosis and instructions were sadly distorted by this amateur signer, and the gentleman died because he did not understand the medication dosage. The Deaf Action Center became involved when asked by the family to investigate. To this day we recall the incident sharply, for it is the impetus for our early adoption of broadband in delivery of sign language at health care institutions.

The average length of time between an emergency call and arrival of a live interpreter is 3-4 hours, while Video Remote Interpreting is available instantaneously over broadband. In health care emergencies, no 3-4 hour time lag is acceptable.

A similar situation occurs when a patient is brought for treatment by a deaf person. It can be as imperative for the deaf person to communicate with doctors about the patient as it would be if only the patient were deaf.

EDUCATION: The DAC solidly and resoundingly enhances education over broadband in a number of ways.

1. We offer interpretation over broadband at an especially inexpensive rate directly to schools at all levels (\$1.25 per minute vs. \$3.95 per minute).



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2. We will equip staff at our community partner institutions to better serve the deaf through training sessions archived and available on our server.
3. We will expand our deaf job training program to a series of 13 educational sessions presented in sign language, archived, and available from our server.
4. We will offer continuing education units for interpreters.
5. As our outreach plans demonstrate, through an ‘infomercial’ and video segments available on our server we will educate prospective community partner institutions about their options in providing the sign language interpretation mandated by ADA, pointing out the effectiveness and cost savings of providing interpretation over broadband. We will also educate with information on employing the deaf. As partner agencies are unaccustomed to dealing with deaf clients, we typically find that community institutions ranging from tax offices to homeless shelters to major employers are frequently frustrated in finding solutions.

CHILDREN: This project includes providing services over broadband to children, but is not specifically limited to the young since deafness crosses all age categories. Children will certainly be served in both our health care and education initiatives.

11. Small and Disadvantaged Business Involvement

We already enjoy existing business relationships with Small and Disadvantaged Businesses. These are in force at present and will continue in the future. Recounted in full at Q28 and documented by signed letter in the Supplemental Upload section of this application.

E. Project Benefits

**E-1 – Expanding Broadband Public Computer Center Capacity
Public Computer Center Capacity, Including Areas and Populations Served**

12. Public Computer Centers Availability

AVAILABILITY: Sign language interpretation services provided on behalf of vulnerable deaf population through our project AccessAmerica VRI are available to all members of the general public. Any hearing person at one of our PCC sites may originate the need to communicate with someone who is deaf, just as a deaf person might need to initiate the communication.



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We have set up a duty rotation schedule among our interpreters so that this bridge between the hearing and deaf worlds is on tap through community PCCs twenty-four hours a day, seven days a week, 365 days of the year.

CHARGE: While we do NOT charge our targeted vulnerable deaf population, we do charge our community partner institutions who are required by ADA to provide interpretation. We do this in order to compensate the certified interpreters with whom we contract and whose skills we employ.

Relative to cost, when an interpreter travels in person to a locale where interpretation is needed, the industry standard is a minimum 2-hour booking fee for services of an interpreter, plus mileage, no matter how much actual interpretation time is needed. Under Virtual Remote Interpretation, we charge only for each actual minute of interpretation service used during a session conducted over broadband, typically 10-15 minutes instead of 2 hours. While it varies by the number of minutes of interpretation used, we have seen that the switch to charging by the minute has yielded an overall 85% cost reduction per session compared to the cost of a 2-hour block.

The typical amount charged for sign language interpretation performed remotely over videoconferencing equipment through the Deaf Action Center of Louisiana ranges from \$1.25 per minute (for schools who contract with us for 50-minute classroom blocks) to \$3.95 per minute (for courtroom and legal settings). The 85% figure for reduction in costs applies across each of these categories of use when we switch from charging for 2-hour blocks of dynamic interpretation (in-person) to actual minutes of interpretation provided remotely over broadband.

Our fee for interpretation is not simply reasonable, it's a great cost savings over what community institutions have been paying since the passage of ADA. The marriage of broadband with sign language interpretation is the most helpful innovation for servicing deaf citizens since the invention of American Sign Language.

HARDSHIP CIRCUMSTANCES: Roseland Starks, Director of Louisiana Rehabilitation Services, has committed \$15,000 per year to the Deaf Action Center over the next 3 years for the provision of interpretation minutes. We are documenting these state funds as match for this grant and have earmarked this sum for paying for sign language interpretation deliverable through one of our PCCs at any community partner institution under circumstances in which

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the community partner might demonstrate hardship and be unable to pay for interpretation.

13. Restrictions on Public Computer Center Use

RESTRICTION: PCCs established by AccessAmerica Video Remote Interpreting are unique, and they have a natural restriction on use. Each PCC is a single, specialized workstation dedicated to interactive dialog over broadband between deaf and hearing people who communicate through a sign language interpreter at a remote site.

Each of these specialized PCCs will be equipped, not as a computer end-point, but with a videoconferencing unit. A deaf user and remote interpreter communicate by watching hand signals, while the hearing user and the interpreter communicate orally. It takes all 3 parties for a conversation to occur at this workstation.

The restriction to use is not public access—the restriction is the type of end-point hardware installed. When the videoconferencing unit is turned on, it opens instantly 24/7 to an interpreter waiting to help. A deaf person won't surf the net at this PCC, but he or she can describe a mugger to a police officer or tell a doctor what hurts.

These are very PUBLIC computer centers. Anyone who needs to communicate between deaf and hearing worlds can use them. The terminals are sited in community institutions such as police stations, hospitals, emergency shelters, workforce centers, libraries—locations where a deaf citizen must communicate.

REASON: These specialized PCCs exist because community institutions are required by ADA to provide sign language interpretation, and these specialized PCCs are the means by which this is provide

14. Public Computer Centers Accessibility

As a non-profit corporation providing services to the deaf for the last 27 years, the Deaf Action Center of Louisiana is subject to ADA and knowledgeable of its requirements. We operate a facility at 601 Jordan St., Shreveport, LA 711101; under the BTOP PCC program, this building houses our infrastructure. Our building and all workstations available to the public are 100% ADA-compliant for all disabilities and have been since 1989. Further, all outreach, training and educational programs administered by the DAC are configured to be accessible



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and usable by persons with any type-or multiple types-of disability. Our staff is trained in and comfortable with service the disabled.

Similarly, all of the community partners of the Deaf Action Center of Louisiana which will also operate as PCCs under this grant are also required by law to be fully ADA-compliant as they are institutions such as police stations, shelters, schools, hospitals and libraries. Each of them is already fully ADA-compliant with any and all required wheelchair ramps, flashing warning systems, elevators with Braille signage, etc. All community partner PCCs also have TDD for direct communication with the deaf. Their staffs are trained in and comfortable with service the disabled.

15. PCC - Center Locations, PCC - Center Capacity, PCC - Size and Scope of Target Audience.

<p>PCC - Center Locations & Center Capacity & Size and Scope of Target Audience.</p> <p>Public Computer Center: LSU-Shreveport Address Line 1: One University Place Address Line 2: City : Shreveport State: LA Zip: 71115</p> <p>Computer Center Name /Type: LSU-Shreveport Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 3</p> <p>Hours Open to Public: Average Hours Open to Public Per 120-hour Business Week: 75 Proposed Hours Open to Public Per 120-hour Business Week:75 Average Hours Open to Public Per 48-hour Weekend: 30 Proposed Hours Open to Public Per 48-hour Weekend:30</p> <p>Broadband Workstations: Current # of Broadband Workstations: 0 Proposed # of Broadband Workstations: 1</p> <p>Facility Broadband Connection Speed (MBps): Current Facility Broadband Connection Speed (MBps): 20.00 Proposed Facility Broadband Connection Speed (MBps): 20.00</p>
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of Persons Served:
 # of Persons served per 120-hour business week (current): 3
 # of Persons served per 120-hour business week (proposed target): 3
 # of Persons served per 48-hour weekend (current): 3
 # of Persons served per 48-hour weekend (proposed target): 3

Public Computer Center: LSU-Health Science Center
 Address Line 1: 1501 Kings Hwy
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71130

Computer Center Name /Type: LSU-Health Science Center
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 4

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 4
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 4

Public Computer Center: Minden Medical Center
 Address Line 1: #1 Medical Plaza
 Address Line 2:
 City : Minden
 State: LA
 Zip: 71058

**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Computer Center Name /Type: Minden Medical Center
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 52

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 120
Proposed Hours Open to Public Per 120-hour Business Week:120
Average Hours Open to Public Per 48-hour Weekend: 48
Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 1
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: 42nd Judicial District Court
Address Line 1: PO Box 1206
Address Line 2:
City : Mansfield
State: LA
Zip: 71052

Computer Center Name /Type: 42nd Judicial District Court
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 106

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 45
Proposed Hours Open to Public Per 120-hour Business Week:45
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
Current # of Broadband Workstations: 0

**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 6.00
 Proposed Facility Broadband Connection Speed (MBps): 6.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 2
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Bossier City Police Department
 Address Line 1: PO Box 850
 Address Line 2:
 City : Benton
 State: LA
 Zip: 71006

Computer Center Name /Type: Bossier City Police Department
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 441

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week: 120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend: 48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 4

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 3
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 4



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Public Computer Center: Willis-Knighton Health System
 Address Line 1: 2600 Greenwood Rd
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71130

Computer Center Name /Type: Willis-Knighton Health System
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 2
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 2

Public Computer Center: Willis-Knighton Cancer and Lymphedema
 Address Line 1: Rehab Clinic
 Address Line 2: 2403 Greenwood Road
 City : Shreveport
 State: LA
 Zip: 71103

Computer Center Name /Type: Willis-Knighton Cancer and Lymphedema
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 45



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed Hours Open to Public Per 120-hour Business Week:45
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 1
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Willis-Knighton Spine Institute
Address Line 1: 2403 Greenwood Road
Address Line 2:
City : Shreveport
State: LA
Zip: 71103

Computer Center Name /Type: Willis-Knighton Spine Institute
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 45
Proposed Hours Open to Public Per 120-hour Business Week:45
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Willis-Knighton South
 Address Line 1: 2510 Bert Kouns Ind Loop
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71118

Computer Center Name /Type: Willis-Knighton South
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 2
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 2

Public Computer Center: Willis-Knighton Bossier
 Address Line 1: 2400 Hospital Dr
 Address Line 2:
 City : Bossier City
 State: LA
 Zip: 71111



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Computer Center Name /Type: Willis-Knighton Bossier
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 441

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 120
Proposed Hours Open to Public Per 120-hour Business Week:120
Average Hours Open to Public Per 48-hour Weekend: 48
Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 2
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Willis-Knighton Pierrmont
Address Line 1: 8001 Youree Dr
Address Line 2:
City : Shreveport
State: LA
Zip: 71115

Computer Center Name /Type: Willis-Knighton Pierrmont
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 120
Proposed Hours Open to Public Per 120-hour Business Week:120
Average Hours Open to Public Per 48-hour Weekend: 48
Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
Current # of Broadband Workstations: 0

**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 2
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 2

Public Computer Center: Deaf Christian Center
 Address Line 1: 521 Barksdale Blvd
 Address Line 2:
 City : Bossier City
 State: LA
 Zip: 71111

Computer Center Name /Type: Deaf Christian Center
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 441

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 3.00
 Proposed Facility Broadband Connection Speed (MBps): 3.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 50
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 50

**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Public Computer Center: 26th Judicial District Court
 Address Line 1: PO Box 310
 Address Line 2:
 City : Benton
 State: LA
 Zip: 71006

Computer Center Name /Type: 26th Judicial District Court
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 441

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 45
 Proposed Hours Open to Public Per 120-hour Business Week:45
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 3.00
 Proposed Facility Broadband Connection Speed (MBps): 3.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 2
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Office for Addictive Disorders-Region 7
 Address Line 1: 6005 Financial Plz
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71129

Computer Center Name /Type: Office for Addictive Disorders-Region 7
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 45



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed Hours Open to Public Per 120-hour Business Week:45
Average Hours Open to Public Per 48-hour Weekend: 18
Proposed Hours Open to Public Per 48-hour Weekend:18

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 4
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 3

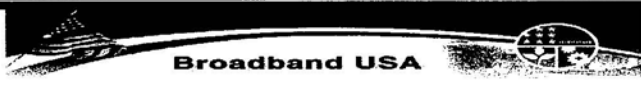
Public Computer Center: Rapides Regional Medical Center
Address Line 1: 211 Fourth
Address Line 2: Box 30101
City : Alexandria
State: LA
Zip: 71301

Computer Center Name /Type: Rapides Regional Medical Center
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 183

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 120
Proposed Hours Open to Public Per 120-hour Business Week:120
Average Hours Open to Public Per 48-hour Weekend: 48
Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 100.00
Proposed Facility Broadband Connection Speed (MBps): 100.00



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

<p># of Persons Served: # of Persons served per 120-hour business week (current): 0 # of Persons served per 120-hour business week (proposed target): 2 # of Persons served per 48-hour weekend (current): 0 # of Persons served per 48-hour weekend (proposed target): 1</p>
<p>Public Computer Center: Huey P Long Medical Center Address Line 1: 352 Hospital Blvd Address Line 2: City : Pineville State: LA Zip: 71361</p> <p>Computer Center Name /Type: Huey P Long Medical Center Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 55</p> <p>Hours Open to Public: Average Hours Open to Public Per 120-hour Business Week: 120 Proposed Hours Open to Public Per 120-hour Business Week: 120 Average Hours Open to Public Per 48-hour Weekend: 48 Proposed Hours Open to Public Per 48-hour Weekend: 48</p> <p>Broadband Workstations: Current # of Broadband Workstations: 0 Proposed # of Broadband Workstations: 1</p> <p>Facility Broadband Connection Speed (MBps): Current Facility Broadband Connection Speed (MBps): 10.00 Proposed Facility Broadband Connection Speed (MBps): 10.00</p> <p># of Persons Served: # of Persons served per 120-hour business week (current): 0 # of Persons served per 120-hour business week (proposed target): 4 # of Persons served per 48-hour weekend (current): 0 # of Persons served per 48-hour weekend (proposed target): 2</p>
<p>Public Computer Center: Russell Medical Center Address Line 1: PO Box 939 Address Line 2: City : Alexander City State: AL Zip: 35011</p>



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Computer Center Name /Type: Russell Medical Center
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 60

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week: 120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend: 48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (Mbps):
 Current Facility Broadband Connection Speed (Mbps): 100.00
 Proposed Facility Broadband Connection Speed (Mbps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 4
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 3

Public Computer Center: Ochsner Westbank
 Address Line 1: 2500 Belle Chasse Highway
 Address Line 2:
 City : Gretna
 State: LA
 Zip: 70056

Computer Center Name /Type: Ochsner Westbank
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 894

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week: 120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend: 48

Broadband Workstations:
 Current # of Broadband Workstations: 1



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 5
 # of Persons served per 120-hour business week (proposed target): 7
 # of Persons served per 48-hour weekend (current): 2
 # of Persons served per 48-hour weekend (proposed target): 4

Public Computer Center: Richland College
 Address Line 1: 12800 Abrams Road
 Address Line 2:
 City : Dallas
 State: TX
 Zip: 75243

Computer Center Name /Type: Richland College
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 406

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 75
 Proposed Hours Open to Public Per 120-hour Business Week:75
 Average Hours Open to Public Per 48-hour Weekend: 30
 Proposed Hours Open to Public Per 48-hour Weekend:30

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 10

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 15
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 7



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Public Computer Center: CHRISTUS Schumpert Health System
 Address Line 1: One St. Mary Place
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71101

Computer Center Name /Type: CHRISTUS Schumpert Health System
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 1
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 2
 # of Persons served per 120-hour business week (proposed target): 3
 # of Persons served per 48-hour weekend (current): 2
 # of Persons served per 48-hour weekend (proposed target): 3

Public Computer Center: CHRISTUS Highland Hospital
 Address Line 1: One St. Mary Place
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71101

Computer Center Name /Type: CHRISTUS Highland Hospital
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 1
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 2
 # of Persons served per 120-hour business week (proposed target): 3
 # of Persons served per 48-hour weekend (current): 2
 # of Persons served per 48-hour weekend (proposed target): 3

Public Computer Center: Acadia-St Landry Hospital
 Address Line 1: 810 South Broadway
 Address Line 2:
 City : Church Point
 State: LA
 Zip: 70525

Computer Center Name /Type: Acadia-St Landry Hospital
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 240

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 4
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 3

Public Computer Center: Macy's
 Address Line 1: 2655 E. Madison Street
 Address Line 2:
 City : Long Beach
 State: CA
 Zip: 90801

Computer Center Name /Type: Macy's
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 1846

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 50
 Proposed Hours Open to Public Per 120-hour Business Week:50
 Average Hours Open to Public Per 48-hour Weekend: 16
 Proposed Hours Open to Public Per 48-hour Weekend:16

Broadband Workstations:
 Current # of Broadband Workstations: 1
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 2
 # of Persons served per 120-hour business week (proposed target): 2
 # of Persons served per 48-hour weekend (current): 2
 # of Persons served per 48-hour weekend (proposed target): 2

Public Computer Center: Bossier School Board
 Address Line 1: 2500 Viking Drive
 Address Line 2:
 City : Bossier City
 State: LA
 Zip: 71111



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Computer Center Name /Type: Bossier School Board
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 441

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 30
Proposed Hours Open to Public Per 120-hour Business Week:30
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
Current # of Broadband Workstations: 1
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 8
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Airline High School
Address Line 1: 2801 Airline Drive
Address Line 2:
City : Bossier City
State: LA
Zip: 71111

Computer Center Name /Type: Airline High School
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 441

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 30
Proposed Hours Open to Public Per 120-hour Business Week:30
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
Current # of Broadband Workstations: 0



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 2
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Meadowview Elementry School
 Address Line 1: 4312 Shed Road
 Address Line 2:
 City : Bossier City
 State: LA
 Zip: 71111

Computer Center Name /Type: Meadowview Elementry School
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 441

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 30
 Proposed Hours Open to Public Per 120-hour Business Week:30
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 4
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Public Computer Center: Louisiana Technical College - Lamar Salter College
 Address Line 1: 15014 Lake Charles Hwy
 Address Line 2:
 City : Leesville
 State: LA
 Zip: 71446

Computer Center Name /Type: Louisiana Technical College - Lamar Salter College
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 27

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 75
 Proposed Hours Open to Public Per 120-hour Business Week:75
 Average Hours Open to Public Per 48-hour Weekend: 30
 Proposed Hours Open to Public Per 48-hour Weekend:30

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 3

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 5
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 3

Public Computer Center: Evangeline Parish School Board
 Address Line 1: 607 Harvey Lebas Drive
 Address Line 2:
 City : Ville Platte
 State: LA
 Zip: 70586

Computer Center Name /Type: Evangeline Parish School Board
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 142

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 30



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed Hours Open to Public Per 120-hour Business Week:30
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 2
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Union Parish Schools
Address Line 1: PO Box 308
Address Line 2:
City : Farmerville
State: LA
Zip: 71241

Computer Center Name /Type: Union Parish Schools
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 91

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 30
Proposed Hours Open to Public Per 120-hour Business Week:30
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 3
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Grant Parish Schools
 Address Line 1: PO Box 208
 Address Line 2:
 City : Colfax
 State: LA
 Zip: 71457

Computer Center Name /Type: Grant Parish Schools
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 80

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 30
 Proposed Hours Open to Public Per 120-hour Business Week:30
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 4
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Louisiana State Univeristy of Alexandria
 Address Line 1: 8100 Hwy. 71 South
 Address Line 2:
 City : Alexandria
 State: LA
 Zip: 71302



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Computer Center Name /Type: Louisiana State Univeristy of Alexandria
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 183

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 75
Proposed Hours Open to Public Per 120-hour Business Week:75
Average Hours Open to Public Per 48-hour Weekend: 30
Proposed Hours Open to Public Per 48-hour Weekend:30

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 3

Facility Broadband Connection Speed (Mbps):
Current Facility Broadband Connection Speed (Mbps): 10.00
Proposed Facility Broadband Connection Speed (Mbps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 5
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 3

Public Computer Center: Shreve Memorial Library
Address Line 1: 424 Texas Avenue
Address Line 2:
City : Shreveport
State: LA
Zip: 71101

Computer Center Name /Type: Shreve Memorial Library
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 49
Proposed Hours Open to Public Per 120-hour Business Week:49
Average Hours Open to Public Per 48-hour Weekend: 13
Proposed Hours Open to Public Per 48-hour Weekend:13

Broadband Workstations:
Current # of Broadband Workstations: 0



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 5
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Atkins Library Branch
 Address Line 1: 3704 Greenwood Road
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71109

Computer Center Name /Type: Atkins Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 48
 Proposed Hours Open to Public Per 120-hour Business Week:48
 Average Hours Open to Public Per 48-hour Weekend: 9
 Proposed Hours Open to Public Per 48-hour Weekend:9

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Public Computer Center: Belcher/Wyche Library Branch
 Address Line 1: 409 Charles Street
 Address Line 2:
 City : Belcher
 State: LA
 Zip: 71004

Computer Center Name /Type: Belcher/Wyche Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 1

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 15
 Proposed Hours Open to Public Per 120-hour Business Week: 15
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend: 0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 2.00
 Proposed Facility Broadband Connection Speed (MBps): 2.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Blanchard Library Branch
 Address Line 1: 344 Alexander
 Address Line 2:
 City : Blanchard
 State: LA
 Zip: 71009

Computer Center Name /Type: Blanchard Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 29



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed Hours Open to Public Per 120-hour Business Week:29
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 3
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Broadmoor Library Branch
 Address Line 1: 1212 Captain Shreve Drive
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71105

Computer Center Name /Type: Broadmoor Library Branch
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 49
 Proposed Hours Open to Public Per 120-hour Business Week:49
 Average Hours Open to Public Per 48-hour Weekend: 14
 Proposed Hours Open to Public Per 48-hour Weekend:14

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Cedar Grove/Line Ave Library Branch
 Address Line 1: 8303 Line Avenue
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71106

Computer Center Name /Type: Cedar Grove/Line Ave Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 48
 Proposed Hours Open to Public Per 120-hour Business Week:48
 Average Hours Open to Public Per 48-hour Weekend: 9
 Proposed Hours Open to Public Per 48-hour Weekend:9

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: David Raines Library Branch
 Address Line 1: 2855 Martin Luther King, Jr. Dr
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71107



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Computer Center Name /Type: David Raines Library Branch
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 48
Proposed Hours Open to Public Per 120-hour Business Week:48
Average Hours Open to Public Per 48-hour Weekend: 9
Proposed Hours Open to Public Per 48-hour Weekend:9

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (Mbps):
Current Facility Broadband Connection Speed (Mbps): 10.00
Proposed Facility Broadband Connection Speed (Mbps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 1
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Gilliam Branch Library
Address Line 1: 12797 Main Street
Address Line 2:
City : Gilliam
State: LA
Zip: 71029

Computer Center Name /Type: Gilliam Branch Library
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 11
Proposed Hours Open to Public Per 120-hour Business Week:11
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
Current # of Broadband Workstations: 0



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (Mbps):
 Current Facility Broadband Connection Speed (Mbps): 2.00
 Proposed Facility Broadband Connection Speed (Mbps): 2.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Hamilton/South Caddo Library Branch
 Address Line 1: 2111 Bert Kouns Industrial Loop
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71118

Computer Center Name /Type: Hamilton/South Caddo Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 49
 Proposed Hours Open to Public Per 120-hour Business Week:49
 Average Hours Open to Public Per 48-hour Weekend: 13
 Proposed Hours Open to Public Per 48-hour Weekend:13

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (Mbps):
 Current Facility Broadband Connection Speed (Mbps): 10.00
 Proposed Facility Broadband Connection Speed (Mbps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Public Computer Center: Higginbotham Library Branch
 Address Line 1: 9359 Greenwood Road
 Address Line 2:
 City : Greenwood
 State: LA
 Zip: 71033

Computer Center Name /Type: Higginbotham Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 18
 Proposed Hours Open to Public Per 120-hour Business Week:18
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Hollywood/Union Library Branch
 Address Line 1: 2105 Hollywood Avenue
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71108

Computer Center Name /Type: Hollywood/Union Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 48



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed Hours Open to Public Per 120-hour Business Week:48
 Average Hours Open to Public Per 48-hour Weekend: 9
 Proposed Hours Open to Public Per 48-hour Weekend:9

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Hosston Library Branch
 Address Line 1: 15478 U.S. Highway 71
 Address Line 2:
 City : Hosston
 State: LA
 Zip: 71043

Computer Center Name /Type: Hosston Library Branch
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 2

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 15
 Proposed Hours Open to Public Per 120-hour Business Week:15
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 2.00
 Proposed Facility Broadband Connection Speed (MBps): 2.00



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

<p># of Persons Served: # of Persons served per 120-hour business week (current): 0 # of Persons served per 120-hour business week (proposed target): 1 # of Persons served per 48-hour weekend (current): 0 # of Persons served per 48-hour weekend (proposed target): 0</p>
<p>Public Computer Center: Means/Ida Library Branch Address Line 1: 7016 E. Magnolia Lane Address Line 2: City : Ida State: LA Zip: 71044</p> <p>Computer Center Name /Type: Means/Ida Library Branch Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 1</p> <p>Hours Open to Public: Average Hours Open to Public Per 120-hour Business Week: 8 Proposed Hours Open to Public Per 120-hour Business Week:8 Average Hours Open to Public Per 48-hour Weekend: 4 Proposed Hours Open to Public Per 48-hour Weekend:4</p> <p>Broadband Workstations: Current # of Broadband Workstations: 0 Proposed # of Broadband Workstations: 1</p> <p>Facility Broadband Connection Speed (MBps): Current Facility Broadband Connection Speed (MBps): 2.00 Proposed Facility Broadband Connection Speed (MBps): 2.00</p> <p># of Persons Served: # of Persons served per 120-hour business week (current): 0 # of Persons served per 120-hour business week (proposed target): 1 # of Persons served per 48-hour weekend (current): 0 # of Persons served per 48-hour weekend (proposed target): 1</p>
<p>Public Computer Center: Mooretown Library Branch Address Line 1: 4360 Hollywood Avenue Address Line 2: City : Shreveport State: LA Zip: 71109</p>



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Computer Center Name /Type: Mooretown Library Branch
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 48
Proposed Hours Open to Public Per 120-hour Business Week:48
Average Hours Open to Public Per 48-hour Weekend: 9
Proposed Hours Open to Public Per 48-hour Weekend:9

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 2
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Mooringsport Library Branch
Address Line 1: 603 Latimar
Address Line 2:
City : Mooringsport
State: LA
Zip: 71060

Computer Center Name /Type: Mooringsport Library Branch
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 27
Proposed Hours Open to Public Per 120-hour Business Week:27
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
Current # of Broadband Workstations: 0



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 10.00
Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 1
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: North Caddo Library Branch
Address Line 1: 615 N. Pine Street
Address Line 2:
City : Vivian
State: LA
Zip: 71082

Computer Center Name /Type: North Caddo Library Branch
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 48
Proposed Hours Open to Public Per 120-hour Business Week:48
Average Hours Open to Public Per 48-hour Weekend: 9
Proposed Hours Open to Public Per 48-hour Weekend:9

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 2.00
Proposed Facility Broadband Connection Speed (MBps): 2.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 1
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 1



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Public Computer Center: North Shreveport Library Branch
 Address Line 1: 4844 North Market Street
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71107

Computer Center Name /Type: North Shreveport Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 48
 Proposed Hours Open to Public Per 120-hour Business Week:48
 Average Hours Open to Public Per 48-hour Weekend: 9
 Proposed Hours Open to Public Per 48-hour Weekend:9

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Oil City Library Branch
 Address Line 1: 102 Allen
 Address Line 2:
 City : Oil City
 State: LA
 Zip: 71061

Computer Center Name /Type: Oil City Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 5

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 19



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed Hours Open to Public Per 120-hour Business Week:19
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Rodessa Library Branch
 Address Line 1: 10093 Main Street
 Address Line 2:
 City : Rodessa
 State: LA
 Zip: 71069

Computer Center Name /Type: Rodessa Library Branch
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 2

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 12
 Proposed Hours Open to Public Per 120-hour Business Week:12
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 2.00
 Proposed Facility Broadband Connection Speed (MBps): 2.00



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

<p># of Persons Served: # of Persons served per 120-hour business week (current): 0 # of Persons served per 120-hour business week (proposed target): 1 # of Persons served per 48-hour weekend (current): 0 # of Persons served per 48-hour weekend (proposed target): 0</p>
<p>Public Computer Center: Wallethe Library Branch Address Line 1: 363 Hearne Avenue Address Line 2: City : Shreveport State: LA Zip: 71103</p> <p>Computer Center Name /Type: Wallethe Library Branch Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801</p> <p>Hours Open to Public: Average Hours Open to Public Per 120-hour Business Week: 48 Proposed Hours Open to Public Per 120-hour Business Week:48 Average Hours Open to Public Per 48-hour Weekend: 9 Proposed Hours Open to Public Per 48-hour Weekend:9</p> <p>Broadband Workstations: Current # of Broadband Workstations: 0 Proposed # of Broadband Workstations: 1</p> <p>Facility Broadband Connection Speed (Mbps): Current Facility Broadband Connection Speed (Mbps): 10.00 Proposed Facility Broadband Connection Speed (Mbps): 10.00</p> <p># of Persons Served: # of Persons served per 120-hour business week (current): 0 # of Persons served per 120-hour business week (proposed target): 1 # of Persons served per 48-hour weekend (current): 0 # of Persons served per 48-hour weekend (proposed target): 1</p>
<p>Public Computer Center: West Shreveport Library Branch Address Line 1: 4380 Pines Road Address Line 2: City : Shreveport State: LA Zip: 71119</p>



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Computer Center Name /Type: West Shreveport Library Branch
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 48
 Proposed Hours Open to Public Per 120-hour Business Week:48
 Average Hours Open to Public Per 48-hour Weekend: 9
 Proposed Hours Open to Public Per 48-hour Weekend:9

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 1
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Goodwill Industries
 Address Line 1: 800 West 70th Street
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71106

Computer Center Name /Type: Goodwill Industries
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 55
 Proposed Hours Open to Public Per 120-hour Business Week:55
 Average Hours Open to Public Per 48-hour Weekend: 15
 Proposed Hours Open to Public Per 48-hour Weekend:15

Broadband Workstations:
 Current # of Broadband Workstations: 0



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed # of Broadband Workstations: 2

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 4
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 2

Public Computer Center: Service Plus Realy, LLC
 Address Line 1: 1902 Castlewood Circle
 Address Line 2:
 City : Bossier City
 State: LA
 Zip: 71111

Computer Center Name /Type: Service Plus Realy, LLC
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 441

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 35
 Proposed Hours Open to Public Per 120-hour Business Week:35
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 10.00
 Proposed Facility Broadband Connection Speed (MBps): 10.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 7
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Public Computer Center: Franklin Foundation Hospital
 Address Line 1: 1097 Northwest Boulevard
 Address Line 2:
 City : Franklin
 State: LA
 Zip: 70538

Computer Center Name /Type: Franklin Foundation Hospital
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 3
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 2

Public Computer Center: Caddo Sheriff's Department
 Address Line 1: 505 Travis Street Rm 700
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71101

Computer Center Name /Type: Caddo Sheriff's Department
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed Hours Open to Public Per 120-hour Business Week:120
Average Hours Open to Public Per 48-hour Weekend: 48
Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:

Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 2

Facility Broadband Connection Speed (MBps):

Current Facility Broadband Connection Speed (MBps): 2.00
Proposed Facility Broadband Connection Speed (MBps): 2.00

of Persons Served:

of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 3
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 2

Public Computer Center: City of Shreveport, Municipal Court

Address Line 1: 1244 Texas Avenue
Address Line 2:
City : Shreveport
State: LA
Zip: 71101

Computer Center Name /Type: City of Shreveport, Municipal Court

Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:

Average Hours Open to Public Per 120-hour Business Week: 45
Proposed Hours Open to Public Per 120-hour Business Week:45
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend:0

Broadband Workstations:

Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):

Current Facility Broadband Connection Speed (MBps): 100.00
Proposed Facility Broadband Connection Speed (MBps): 100.00



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 2
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: Desoto Regional Health System
 Address Line 1: 207 Jefferson Street
 Address Line 2:
 City : Mansfield
 State: LA
 Zip: 71052

Computer Center Name /Type: Desoto Regional Health System
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 80

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 1

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 2
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 1

Public Computer Center: Bossier Sheriff Department
 Address Line 1: PO Box 850
 Address Line 2:
 City : Benton
 State: LA
 Zip: 71006



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Computer Center Name /Type: Bossier Sheriff Department
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 441

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 120
Proposed Hours Open to Public Per 120-hour Business Week: 120
Average Hours Open to Public Per 48-hour Weekend: 48
Proposed Hours Open to Public Per 48-hour Weekend: 48

Broadband Workstations:
Current # of Broadband Workstations: 0
Proposed # of Broadband Workstations: 4

Facility Broadband Connection Speed (MBps):
Current Facility Broadband Connection Speed (MBps): 100.00
Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
of Persons served per 120-hour business week (current): 0
of Persons served per 120-hour business week (proposed target): 9
of Persons served per 48-hour weekend (current): 0
of Persons served per 48-hour weekend (proposed target): 9

Public Computer Center: City of Shreveport
Address Line 1: PO Box 31109
Address Line 2:
City : Shreveport
State: LA
Zip: 71130

Computer Center Name /Type: City of Shreveport
Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
Average Hours Open to Public Per 120-hour Business Week: 40
Proposed Hours Open to Public Per 120-hour Business Week: 40
Average Hours Open to Public Per 48-hour Weekend: 0
Proposed Hours Open to Public Per 48-hour Weekend: 0

Broadband Workstations:
Current # of Broadband Workstations: 0



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed # of Broadband Workstations: 3

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 16
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

Public Computer Center: LRS Emergency State Shelter
 Address Line 1: 900 Murray St Rm H-100
 Address Line 2:
 City : Alexandria
 State: LA
 Zip: 71309

Computer Center Name /Type: LRS Emergency State Shelter
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 200

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 5

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 200
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 200



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Public Computer Center: Shreveport Police Department
 Address Line 1: 1234 Texas Ave
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71101

Computer Center Name /Type: Shreveport Police Department
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 120
 Proposed Hours Open to Public Per 120-hour Business Week:120
 Average Hours Open to Public Per 48-hour Weekend: 48
 Proposed Hours Open to Public Per 48-hour Weekend:48

Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 5

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 5
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 3

Public Computer Center: Social Security Administration
 Address Line 1: 1240 S Pointe Pkwy
 Address Line 2:
 City : Shreveport
 State: LA
 Zip: 71105

Computer Center Name /Type: Social Security Administration
 Estimated # of Total Persons in your Service Area (or Specific Population Sub-Group): 801

Hours Open to Public:
 Average Hours Open to Public Per 120-hour Business Week: 40



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Proposed Hours Open to Public Per 120-hour Business Week:40
 Average Hours Open to Public Per 48-hour Weekend: 0
 Proposed Hours Open to Public Per 48-hour Weekend:0

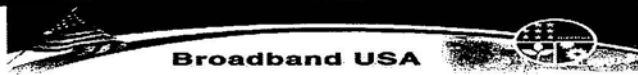
Broadband Workstations:
 Current # of Broadband Workstations: 0
 Proposed # of Broadband Workstations: 3

Facility Broadband Connection Speed (MBps):
 Current Facility Broadband Connection Speed (MBps): 100.00
 Proposed Facility Broadband Connection Speed (MBps): 100.00

of Persons Served:
 # of Persons served per 120-hour business week (current): 0
 # of Persons served per 120-hour business week (proposed target): 3
 # of Persons served per 48-hour weekend (current): 0
 # of Persons served per 48-hour weekend (proposed target): 0

16. PCC- SBA Population Demographics

Age Distribution
Age Distribution: 0-4
Age Distribution: 5-19
Age Distribution: 20-29
Age Distribution: 30-39
Age Distribution: 40-49
Age Distribution: 50-59
Age Distribution: 60-69
Age Distribution: 70 and above



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM	Easygrants ID: 1523
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption	Applicant Organization: Deaf Action Center of Louisiana
Task: Submit Application - Non-Infrastructure Programs	Applicant Name: Mr. David W. Hylan

Ethnicity or ethnicities
Ethnicity: Hispanic
Ethnicity: Non-Hispanic White
Ethnicity: Non-Hispanic Black
Ethnicity: Non-Hispanic American Indian
Ethnicity: Non-Hispanic Asian
Ethnicity: Non-Hispanic Hawaiian or Pacific Islander
Ethnicity: Non-Hispanic Other
Ethnicity: Two or More Races

Gender
Gender: Female
Gender: Male

Median Household Income
Median Household Income: Less than \$9,999
Median Household Income: \$10,000 - \$14,999
Median Household Income: \$15,000 - \$24,999
Median Household Income: \$25,000 - \$34,999
Median Household Income: \$35,000 - \$49,999
Median Household Income: \$50,000 - \$74,999



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Median Household Income: \$75,000 - \$99,999
Median Household Income: \$100,000 - \$149,999
Median Household Income: \$150,000 - \$199,999
Median Household Income: \$200,000 and above

Educational Levels
Educational Levels: None
Educational Levels: Nursery school - Preschool
Educational Levels: Elementary - Kindergarten - Grade 5
Educational Levels: Middle - Grade 6 to Grade 8
Educational Levels: Secondary - Grade 9 to Grade 12
Educational Levels: College
Educational Levels: Masters
Educational Levels: Doctorate/Post-Doctorate

Disabilities status
Disabilities status : Blindness, Deafness or a severe vision or hearing impairment

Unemployment Rate
Unemployment Rate: 60.00

Language
Language : English - Primary



**Broadband Technology Opportunities Program
Public Computer Centers Program – Sustainable Adoption Program**

Submitted Date: 8/20/2009 10:22:15 AM		Easygrants ID: 1523	
Funding Opportunity: Public Computer Centers and Sustainable Broadband Adoption		Applicant Organization: Deaf Action Center of Louisiana	
Task: Submit Application - Non-Infrastructure Programs		Applicant Name: Mr. David W. Hylan	

Language : English - Second Language
Language : Non-English Speakers

17. Public Computer Centers Outreach

AUDIENCE: The DAC bridges 3 communities: the 20 million U.S. deaf, the interpreter workforce, and community institutions who serve the deaf. Each is a discrete audience that our PCC outreach strategy addresses.

DEAF OUTREACH

1. We aggressively befriend government agencies, other non-profits, hospitals, schools, doctors, etc., urging them to send us deaf clients (we often see self-referral BY the deaf client)
2. We offer a full menu of free or low-cost services for the deaf and their families and allies, i.e. assistive living devices for the deaf, classes, job training, legal services, mentoring
3. We leaflet in our region about our programs-in schools, libraries, shelters, workforce offices, medical facilities
4. We maintain a 30,000+ mailing list of the deaf and their advocates, sending quarterly newsletters/e-newsletters
5. We host social events (potluck dinners, parties) and encourage deaf advocacy organizations to use our building for meeting and events
6. We maintain a website as an intake and information point

INTERPRETERS OUTREACH

1. We do mailings/emailings in our region and state, obtaining contact information from the Louisiana Commission for the Deaf and nationwide Registry of Interpreters for the Deaf
2. All staff are members of the Louisiana Registry of Interpreters for the Deaf and are purposefully active in this
3. DAC is an organizational member of the Registry of Interpreters for the Deaf
4. Our staff and affiliate partners provide workshops for interpreters around the state and at statewide LRID conventions
5. We provide CEU courses for interpreters

COMMUNITY PARTNERS OUTREACH



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1. We designed a website splash screen to attract and inform potential community partners
2. We target particular types of agencies or businesses, creating a database of contact information, then using a direct mail campaign for initial contact
3. Members of our staff network and make presentations about our services before every community organization around (Chamber of Commerce, AAUW, Kiwanis, Optimist, etc.) since members of these groups are often community activists
4. A significant part of our education program is production of video segments to train staff at community partner institutions in use of the technology, in how to deal with deaf clients and in how to effectively satisfy ADA and EEOC standards in providing for the deaf
5. We offer signage to partners indicating availability of Video Remote Interpreting

PARTNER OUTREACH EFFORTS:

1. Our community partners put up signs to indicate services for the deaf
2. They include information about deaf services in flyers and informational material
3. They train their staffs to provide these services
4. Some provide their own videoconferencing equipment-all provide broadband connectivity and power

REASON FOR THIS STRATEGY: Simple, we have a lengthy, successful track record and continuously evaluate new outreach methods, adopting those that produce results.

Public Computer Center Capacity: Training and Educational Programs

18. Public Computer Centers Peripherals and Equipment

Community-based Workstations - Tandberg E20
 Deaf Action Center AccessAmerica Workstations - Tandberg 1700 MXP
 Required Network Infrastructure – MSE 8000 Chassis, 8510 Media2Blade, 8220 Media Recording Blade, 8350 IP GW Blade

Each of our workstations will consist of a broadband-enabled interactive video unit that will easily connect the deaf community with resources provided by the DAC. Each workstation at a community site will be equipped with a Tandberg E20 videophone, which has a 10.6” display



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with WXGA resolution, up to 1152 kpbs bandwidth, and TTY is supported by the headset for added functionality for the deaf community. Each Deaf Action Center AccessAmerica workstation will consist of a Tandberg 1700 MXP, which is a standards based desktop unit. All workstations will connect to the appropriate infrastructure to allow for bridging multiple calls via a Codian MSE 8000 Chassis and necessary blades for concurrent calls, content recording, and video transcoding, easy firewall traversal provided by the Tandberg Video Communications Server Control and Expressway applications, and the Tandberg Management Suite to easily control and troubleshoot each end user device from the DAC.

19. Public Computer Centers Workstation Software
Movi – VoIP Software

As a part of our overall solution, in addition to the remote videoconference workstation each partner will receive, we will purchase 100 Movi software licenses and provide this software to partners with existing computers equipped with webcam and microphone technology. Movi can then be installed on these desktop- or laptop-based systems.

Movi is an advanced form of VoIP software, allowing the computer on which it is installed to become an end-point in a videoconference call over broadband for the duration of that call. It supports all windows-compatible web cameras and is standards-based so that any computer with this hardware capability and Movi software can seamlessly integrate into a traditional interactive video network to take advantage of all resources offered by the Deaf Action Center. This software handles privacy and firewall issues particularly well, which is especially important since many of our community partners, such as hospitals, have networks with files that need to be protected.

With 100 Movi licenses, as many as 100 computers can participate in any number of deaf interpretation sessions over broadband at the same time. When one personal computer using this license signs off, the license it was using then becomes available for another Movi-capable computer to use in a different interactive videoconference call between the deaf and the hearing.

20. Public Computer Centers Training and Education Programs

The primary training and educations programs developed by DAC to accomplish under a



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BTOP PCC grant reflect the same triangle of users as does any plan that we devise-the deaf, interpreters for the deaf, community institutions who deal with the deaf. We feel a need to train and educate in all 3 sectors.

TRAINING & EDUCATION FOR THE DEAF:

1. A threshold service is provision of sign language interpretation over broadband in schools. We offer interpretation in schools at all levels at an inexpensive rate (\$1.25 per minute vs. \$3.95 per minute).
2. We will expand our 14-year history with a vocational program for the deaf into a series of 13 job skills sessions presented in sign language, archived, and available from our server.

We will use deaf talent for the presentations to assure a high quality lingual presentation and lend credibility to the training. “This isn’t a bunch of hearing people trying to tell me...,” instead this is an example the deaf assisting members of their community with straight talk. We show deaf people empowered to take care of their own issues.

Topics (2 more TBA):

- A. Job Seeking Skills Training
- B. How to apply for a job and show off your skills
- C. Resume Preparation
- D. How to retain a job
- E. What are job benefits and what should you look for
- F. Job Place Accommodations, what’s fair and reasonable
- G. Using professional Employment Services (Pro and Con)
- H. Interpersonal Problem Solving Skills
- I. GET-IT: An Interview Training Resource
- J. Changing Lives in Changing Times: Addressing the Needs of Late Deafened Adults
- K. Products and Devices to assist Deaf employees

COMMUNITY TRAINING & EDUCATION ON BEHALF OF THE DEAF:

1. We will train community partner institutions in use of videoconferencing units unit so that they can use interpretation services provided over broadband. This training will be taped and stored on our server and may be viewed whenever training is needed.
2. We will sensitize staff at community partner institutions in working directly with the



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deaf through training sessions archived and available on our server.

3. We will develop an 'infomercial' to educate prospective partner institution staff about options in providing the sign language interpretation mandated by ADA, pointing out the effectiveness and 85% cost savings of providing interpretation over broadband.
4. Again drawing on our long experience in helping the deaf find employment, we will develop a series of videos, stored on our server, to educate and train employers who may hire deaf workers.

Topics

- A. Survival Signs for the Employer
- B. What is an appropriate accommodation
- C. Deaf Culture
- D. What exactly can a deaf person do
- E. Cost effective ways to make your deaf employee a part of the team
- F. When should I use an interpreter

INTERPRETER TRAINING & EDUCATION:

1. We will offer Continuing Education Units (CEUs) for interpreters. Currently interpreters maintain their national certification by earning a 8.0 CEUs (80 contact hours) within a 4 year cycle. 6 of the hours MUST be in Professional Studies and 2 can be used for Professional Studies or General Studies.

The DAC will develop a 10-hour video experience comprised of 2-3 hours of lecture/training by an expert in the field of using videoconferencing technology as a teaching tool, with the remaining hours filled with individual project assignments and group video discussions and Q & A sessions among the participants coordinated by our new videoconferencing equipment

2. In addition to formal coursework designed to satisfy CEU requirements for Interpreters, we will prepare and store on our server single-topic presentations to further interpreter professionalism.

Topics

- A. How to be effective on the small screen
- B. International call signs... Alpha, Bravo, Charlie
- C. Appropriate dress for video



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- D. Problem solving difficult communication
- E. Medical terminology
- F. Legal Terminology
- G. Code of Ethics and how it applies to Video Interpreting
- H. Synonyms
- I. Cross-cultural Medication

OUR STAFF: 7 full-time staff in Shreveport, 4 affiliated agency heads in other cities (these interpret for us and are on our management team), 12 contract part-time interpreters. We have 480 years of experience in deaf services.

Executive Director David Hylan, a certified interpreter, developed extensive service delivery systems, 30 years experience, founder of Coalition of Louisiana Service Providers (credited as one of the nation’s most efficient networks among independent service providers and government agencies). Created vocational programs now utilized by providers around the U.S.

Director of AccessAmerica VRI Tabitha Glass, a particularly skilled interpreter, heavily involved in implementing vocational programs & counseling.

Dr. Daniel Burch is on the International Sign Language Interpreters board, key player in international organizing of interpreters. Former president of National Registry of Interpreters for the Deaf.

Cynthia Pace, certified interpreter, developed a large delivery system for deaf services.

Shari Bernius, certified interpreter & child of deaf parents, instrumental in intense rescue efforts for Deaf in hurricane aftermath, organizer of service to displaced deaf citizens.

NEW POSITIONS CREATED UNDER THE BTOP PCC PROGRAM

Director of IT-We currently outsource IT, but a larger service network of remote PCCs requires full-time support.

Director of Web-based Education-Leader of our education/training mission, we seek one who is a certified interpreter & educator to develop content material for all videos stored on our server.



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Clerical Staff-1 position to support IT & Web-based Education

Interpreters-25 total contract employees (12 now part-time)

LESSONS LEARNED: Where to begin? Patience, tenacity, follow-through, dealing with one issue at a time in working with the deaf, the burning need for employment skills, educating the hearing about the deaf, hope.

E-2- Project Benefits – Sustainable Broadband Adoption

21. Innovative Approach to Sustainable Broadband Adoption

22. Sustainable Broadband Adoption Household Subscribers.

How many total new home subscribers (household accounts) to broadband do you expect to generate through use of BTOP funds over the entire life of the program funded?

23. Sustainable Broadband Adoption Institutional Subscribers.

How many total new business and/or institutional subscribers to broadband do you expect to generate through use of BTOP funds over the entire life of the program funded?

24. Sustainable Broadband Adoption Users of Public Access Facilities.

How many total **users** of broadband in public computer centers or **users** of broadband **outside the home** (e.g., in a community college) do you expect to generate through use of BTOP funds over the entire life of the program funded?

25. Sustainable Broadband Adoption Population Demographics.

Please refer to PCC – SBA Demographics section (Section E1- Question 17)

26. Sustainable Broadband Adoption People Trained/Educated.

If you intend to provide training or education, how many people **in total** will your program(s) reach?

27. Sustainable Broadband Adoption - Scope of Training/Education Programs.

How many hours of training do you expect to provide *per person on average* for each participant in your training program(s), through completion of training for that individual? If you will offer multiple programs, provide estimates for each program.

28. Sustainable Broadband Adoption Instructor Qualifications.

How many (FTE) instructors/facilitators will you employ for broadband and digital literacy training purposes,

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and what are their qualifications (training and experience)?

29. Sustainable Broadband Adoption Equipment Purchased.

How many broadband-related equipment units (e.g. computers, wireless devices) do you intend to purchase overall?

30. Sustainable Broadband Adoption Cost of Devices.

What is the total up-front cost of this equipment?

31. Sustainable Broadband Adoption Loan Program Participants.

If you are providing an equipment purchase or loan program, for how many households, businesses and/or institutions do you expect to provide equipment or computers?

Number of Households:

Number of Businesses:

Number of Institutions:

32. Sustainable Broadband Adoption Loan Cost to Borrower.

If you are employing a loan program for purchases of service or equipment, what will be the total cost to the typical customer you assist over the life of the loan, including all interest and fees?

33. Sustainable Broadband Adoption Target Population, Awareness Campaign.

If you are conducting an awareness campaign, how many people do you expect your campaign will reach?

34. Sustainable Broadband Adoption Awareness Campaign Methods

35. Measuring Campaign Impact for Sustainable Broadband Adoption

36. Sustainable Broadband Adoption Total Cost Per New Subscriber.

What is the total cost of your project per new subscriber (household, individual, or institutional) or new end-user?

F. Project Viability

Technical Viability

37. Technology Strategy

37 - A. Public Computer Center Technology Strategy



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Our overall technology plan centers around implementing the necessary infrastructure to allow all of the partners in our grant to communicate with each other and with the rest of the standards-based video world. The network infrastructure is comprised of three distinct functions, a video bridge, firewall traversal and system management.

BRIDGING CAPABILITY: The MSE 8000 Chassis is a high capacity, carrier-class, voice and video conferencing chassis. It has 10 available ports to “hot-swap” interchangeable blades. When the chassis is completely full, it can support up to 180 ports of high definition (HD) multipoint conferencing, up to 720 ports of standard definition (SD) multipoint conferencing, up to 72 ISDN primary rates interfaces, up to 90 recording ports, or up to 360 IP Gateway calls. It supports a wide range of protocols including H.323, SIP, and H.320 in addition to being standards based and compatible with all major vendors’ endpoints. Because we want to maximize our current investments in existing video systems and infrastructure, it is extremely important that our network infrastructure have the ability to support and actually improve the quality of our current technology.

The MSE 8050 Supervisor Blade provides system management and configuration. It handles all of the licensing of the other blades within the chassis as well as monitoring the status of the blades, fans, air filters, power feeds, and AC power supply to ensure that the entire unit works seamlessly.

The MSE 8510 Media2 blade supports up to 20 ports of HD video plus 20 ports of voice multipoint conferencing, or up to 80 ports of SD video multipoint conferencing. The blade is intelligent and can combine HD and SD within the same conference using any bandwidth at any resolution. Additionally, this blade supports 50 different conference layouts so each conference participant can choose the layout most appropriate for their audience, and the blade provides the best possible encode for each participant so the image and audio quality is never “dumbed down” to the lowest common denominator. This also means that ad hoc conferencing is simple for each of our sites to do with minimal help needed from our IT staff.

TANDBERG Codian MSE-8350 IP GW blade supports up to 20 transcoding video and 20 non-transcoding video calls. It lets outside users (such as a content provider) easily call our sites over the Internet. By using an auto attendant and voice/video switchboard operators, incoming callers are routed to the correct destination.

FIREWALL TRAVERSAL CAPABILITY: The VCS Control and Expressway application allow



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for intelligent video management and firewall traversal. An adequate number of calls/ports and traversals is provided to ensure sites can conduct distance learning sessions simultaneously. The Expressway application allows video to traverse seamlessly without the need to keep firewall ports open, which creates a security risk. The ability to connect sites located on disparate LANs without concerns of video degradation due to firewall issues helps to ensure the success of this project.

SYSTEM MANAGEMENT: The Tandberg Management Suite (TMS) is a management and scheduling package that will allow us to remotely manage every piece of video equipment (end points and infrastructure) on our network. Routine software upgrades can be performed simultaneously; address books can be updated; recurring schedules can be created and maintained. This tool will enable us to support all existing and future video endpoints—both traditional and computer based—without also adding IT staff.

All end points will use available broadband to connect to the resources located at the DAC. A network diagram detailing specific connection speeds is located at the DAC and can be provided. Each PCC workstation will consist of a Tandberg E20 videophone registered to the VCS. The PCCs will also have the option to use Movi as a desktop-based system in addition to a dedicated E20 workstation. From the user’s perspective, the desktop-based system will function in the same way as an E20 workstation. Workstation users will connect to services provided by the DAC interpreters who will be using a Tandberg 1700 MXP, which has a slightly larger screen so interpreters can see the hands of the deaf individuals on the far end. For the deaf workstation user, it will appear that they simply “speed dial” the DAC, reach the auto attendant, and are automatically routed to the next available interpreter. Behind the scenes, the E20 will effortlessly traverse both the PCC firewall and the DAC firewall being registered to the VCS and going through the MSE 8000.

37 - B. Sustainable Broadband Adoption Technology Strategy

Organizational Capability

38. Management Team Resumes.

Please refer to upload section at the end of document.



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39. Organizational Readiness

WE ARE A MATURE AGENCY: Organized in 1982 the Deaf Action Center has built a reputation for extremely comprehensive service to the deaf. Our success is due to the strength of partnership forged between our staff, the deaf community, interpreters, other non-profits, government agencies and private corporations. This is reflected by the 13.4 year figure for average staff employment tenure, unheard of among non-profits.

GREAT SUCCESS IN DEAF EMPLOYMENT: Each of our initiatives derives from specific need identified by canvassing the community. A shining example is our 14-year track record in a Vocational Training and Placement program, with its overall 97% placement rate for deaf clients. Having satisfied the immediate local need for jobs, we will capitalize on our experience through this BTOP grant and plan a 13-segment job skills series to be delivered in American Sign Language and stored on our server for use by deaf citizens anywhere. With a nationwide deaf unemployment rate of 60%, this is a critical element.

3 YRS OF INTERPRETATION OVER BROADBAND: Before Hurricanes Katrina and Rita, Louisiana had 110+ certified sign language interpreters; with outmigration and death the state now has 46. In 2006 DAC pondered meeting the shortage through remote interpreters via videoconference. We purchased a first videoconferencing unit that year and have offered remote interpretation over broadband ever since. We have raised over \$485,000 in cash, equipment and services for this through our own funds, a state grant, and private foundation money. We consistently deliver a cost savings on interpretation of 85% to community partner agencies who are required to offer deaf interpretation. We also provide income to interpreters who would not be available without remote capability. We now have 20 videoconferencing units in 4 states, some of whom have their own videoconference equipment. We have delivered 138,000 total minutes of interpretation over broadband. This represents significant learning process; we've overcome numerous challenges ranging from technical to educational to outreach.

The Deaf Action Center now has a rotation of 12 contract part-time interpreters: fully certified in ASL, trained in remote interpretation and equipped with videoconference units. We employ their skills to offer interpretation 24/7. Since there are no geographic limitations to this broadband-enabled service, the purchase of high quality and capacity infrastructure equipment and 80 additional videoconferencing endpoint units (for community partners who cannot afford the equipment), the DAC Video Remote Interpretation service can expand where need for



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interpretation is critical.

We do not ask for an endless stream of dollars, but for infrastructure to provide to the vulnerable deaf population. Because community partner institutions pay for minutes of interpretation used, this project is self-sustaining and can fund its own expansion.

40. Organizational Chart.

Please refer to upload section at the end of document.

Community Involvement

41. Key Partners

The Deaf Action Center of Louisiana has been in existence to serve the deaf since 1982, and has supplied Video Remote Interpretation (VRI) over broadband since 2007. We have partnered numerous times in our community and outside it, including community anchor institutions and public safety entities. Due to the strict space limitations of this grant application document, we are able to list and provide current Letters of Support for only ten representative Key Partners scattered across sectors of the community. Outside this representative sample, a complete of all Key Partners, each with a Letter of Support in our files, is found in the section of this application naming the Public Computer Centers where we interact with our partners. Since a broadband project has no geographical limitations, please note that on the larger list of our Key Partners in the PCC section of this application are institutions in Alabama, California, and Texas, as well Louisiana.

Letters of Support from each of the representative Key Partners listed here may be found in the Uploads section of this grant application.

PROJECT ROLE–Community PCCs, users of Remote Video Interpretation services

Public Safety

Bossier Sheriff’s Department PO Box 850/Benton, LA 71006 Tom Myrick
tmyrick@bossiersheriff.com



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Court
26th Judicial District Court PO Box 310/Benton, LA 71006 Suzanne H. Stinson 318-965-2217

Hospital
Willis-Knighton Health System 2600 Greenwood Road/Shreveport, LA 71103 Christopher Mangin 318-212-4000

Workforce Agency
Goodwill Industries 800 W. 70th St./Shreveport, LA 71106 John M. Rankin 318-869-2574

State Government
Office for Addictive Disorders, Region 7, LA Dept. of Health & Hospitals 6005 Financial Plaza/Shreveport, LA 71129 Trudie Abner 318-632-2040

Education
Louisiana State University-Shreveport One University Place/Shreveport, LA 71115 Paula Atkins 318-797-5365

Library
Shreve Memorial Library PO Box 21523/Shreveport, LA 71120 Susan C. Fortenberry sfortenberry@shreve-lib.org

Private Sector Social Service Agency
Deaf Christian Center 521 Barksdale Blvd./Bossier City, LA 71111 Wendi Coker 318-741-6027

PROJECT ROLE- Provides interpreter services and seeks new end-user partners for us
Collaborating Deaf Services Agency
Sign Language Services International, Inc. 10632 Ferncliff Ave/Baton Rouge, LA 70815 Dr. Daniel Burch slsiinc@cs.com

PROJECT ROLE- Provides interpreter services and coordinates interpreter scheduling

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Collaborating Deaf Services Agency
Deaf Action Center of Greater New Orleans 557 Red Bud Ln./Slidell, LA 70460 Shari Bernius sabernius@yahoo.com

42. Partnering with Disadvantaged Businesses

The Deaf Action Center of Louisiana has prior and continuing partnerships with several Small and Disadvantaged Businesses as defined by the SBA in 15 USC 637(a)(4): “Socially disadvantaged individuals are those who have been subjected to racial or ethnic prejudice or cultural bias because of their identity as a member of a group without regard to their individual qualities.”

In our position as a provider of services to the deaf, we contract with the following certified sign language interpreters who are sole proprietors offering ASL interpretation.

Proprietorships owned female Black Americans:

- Renee Johns (Black female interpreter)
- Latoya Foster (Black female interpreter)
- Jessica Parales (Black female interpreter)

Prrietorships owned by disabled and culturally-disadvantaged Americans:

- Cheyne Rogers (Deaf female interpreter)
- Diane Hill (Wheelchair-bound female interpreter)

In the Supplemental Upload section of this grant application, we have included a scanned page, signed and dated by each of these interpreters attesting to her relationship with the Deaf Action Center of Louisiana.

Ability to Start Promptly & Timeline

43. Project Timeline and Challenges

PROJECT TIMELINE

Quarter 1
JAN 2010:



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Network infrastructure and interpreter workstations ordered.
All staff positions filled.
Interpreter recruiting strategy developed.
An Infomercial scripted & cast which includes VRI program details using broadband & workstations, requirements for participating & the benefits of being on demand & cost effectiveness.
FEB 2010:
Staff training on equipment usage.
Interpreter recruiting strategy implemented
MAR 2010:
All workstations installed and deployed at PCCs.
Training provided for PCC staff
Continue interpreter recruiting
1st Direct mail campaign to drive usage in PCCs

Quarter 2 - APR 2010–JUN 2010:
Infomercial completed & loaded on server.
Website redesigned for accessing training videos & VRI info resources from server.
6 job readiness videos for the deaf scripted & cast.
Training provided for PCC staff

Quarter 3 - JUL 2010-SEP 2010:
2nd Direct mail campaign to drive usage in PCCs
6 job readiness Videos completed & loaded on server.
5 Interpreter training videos scripted & cast.
Training provided for PCC staff

Quarter 4 - OCT 2010-DEC 2010:
5 Interpreter training videos completed & loaded on server.
Interpreter schedule reviewed & adjusted for increased traffic.
Training provided for PCC staff

Quarter 5 JAN 2011–MAR 2011:
3rd Direct Mail campaign launched for additional Partners.
5 Interpreter training videos completed and loaded onto website

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Ongoing training provided to new Partners & interpreters.
Training provided for PCC staff

APR 2011 – JUN 2011:

Monitor interpreter usage and adjust schedules as needed
Solicit feedback from PCCs to gauge efficacy of the program
Training provided for PCC staff

JUL 2011-SEP 2011

Monitor interpreter usage and adjust schedules as needed
Solicit feedback from PCCs to gauge efficacy of the program
Training provided for PCC staff

OCT 2011-DEC 2011

Monitor interpreter usage and adjust schedules as needed
Solicit feedback from PCCs to gauge efficacy of the program
Training provided for PCC staff

CHALLENGES

Delays in obtaining equipment: Should this occur we will continue to use our current equipment changing how interpreters are registered-elevating the limitation no more than 12 simultaneous calls.

Delay in hiring the IT staff: Our alternate plan is to contract with a local firm, Praeses Inc, familiar with Tandberg & this type of networking.

Paying interpreters while generating income: Interpreters will need to be available to provide services while we build our income. Our affiliates, listed in this grant, will do this at no charge for approximately 3-6 months. In addition, the Center staff is prepared to provide coverage if needed. The Center also has cash reserves which we can utilize.

44. Non-Infrastructure Projects - Licenses and Regulatory Approvals

None

45. Legal Opinion.

Please refer to upload section at the end of document.

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G. Project Budget & Sustainability

Project Profile: Budget and Budget Narrative

46. Budget Narrative

Pricing was determined by comparing state contract pricing to competitor's pricing and in compliance with all procurement procedures. Our program will cost \$306.94 per population served.

1. Personnel - \$350,000
 - a. Funding is expected to be received at quarterly intervals.
 - b. Executive Director - \$20,000 per year. 25% of the Executive Director's time will be spent on this project. 25% of \$80,000 (total salary) is \$20,000. United Way will fund this 25% of expenses from Jan-Mar, 2010 for a total of \$4480.75 in matching funds.
 - c. VRI Director = \$35,000 per year. A dedicated FTE to manage VRI program
 - d. IT Director = \$60,000 per year. FTE technical director to manage all broadband enabled equipment from a centralized location
 - e. Program Director – Non Interpreting = \$40,000 per year. FTE for all marketing outreach and job training responsibility
 - f. Administrative Assistant = \$20,000 per year. To be shared by Directors for support.

2. Fringe Benefits - \$63,700
 - a. Funding is expected to be received at quarterly intervals
 - b. Included are total for all 4 FTEs listed above and 25% of the Executive Director position
 - c. Fringe Benefit rate is 18.2%, or \$31,850 per year.

3. Travel – \$0 – N/A

4. Equipment - \$685,393.30
 - a. All equipment funding will be needed and spent within 60 days of grant award
 - b. Tandberg 1700 MXP with Natural Presenter Package - \$7392.30x25=\$184,132.50. Broadband enabled video for each new DAC interpreter
 - c. Video Communication Server Control with 150 registrations - \$21,312. VCS deployed



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at a central location using H.460/SIP traversal will keep our network secure and provide support for SIP and SIP-H.323 interworking. This will connect all standards based video units currently deployed with all new PCCs while maintaining firewall security.

- d. Video Communications Server Expressway-\$30,384. To complete the firewall traversal solution and ensure compliance with all privacy and security requirements
- e. Tandberg management Suite +100 licenses for Movi – \$25,588.80 – to allow for centralized management, scheduling, reporting, and desktop video. Essential to keep IT personnel and maintenance costs at a minimum.
- f. MSE 8000 Chassis with video ports, recording blade, and IP Gateway and all necessary licenses - \$315,350 – to bridge video calls and record and store content. This chassis is expandable overtime as our workstation numbers increase
- g. Video Call Center and Operations Intelligence Applications - \$109,274 – auto attendant for all incoming video calls to ensure each user is routed to the correct service. This function is essential for answer calls made by the deaf to interpreting services.

5. Supplies - \$154,559.30

- a. Office Supplies - \$1500x2 yrs=\$3000 – for office supplies directly related to project objectives
- b. Computers - \$12000 – for computers used by DAC staff for grant program. Each computer will also be equipment with interactive video and will be purchased in year 1
- c. Tandberg E20 - \$1147.30x81=\$92,931 – Video system workstation device to be used by each of the PCCs named in this project. All systems will be purchased in year 1
- d. Tandberg precision HD USB Camera - \$316.28x100=\$31,628 – to be used in conjunction with Movi licenses for desktop video and purchased in year 1
- e. Bulk Mailing Printings - \$5000x3=\$15,000 – 2 promotional mailings in year 1 (\$10,000) 1 mailing in year 2 (\$5000)

6. Contractual - \$705,493.91

- a. Interpreters – Each existing workstation requires an average of \$3029.32 in interpreter costs. We anticipate paying out 75% of this in year 1 (\$184,031.19) for our 81 new workstations to take into consideration hiring time and training costs. By year 2 we will be fully operational and anticipate needing \$245,374.92.
- b. End-User Coordinator - \$20,000 per year – PTE to coordinate non-interpreting services, i.e. job training activities
- c. Interpreter Coordinator - \$20,000 per year—PTE to coordinate interpreting pool as a



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whole to ensure that services are available 24x7x365

- d. All Equipment and Supply Maintenance contracts are for 3 years
 - i. Maintenance E20s - $382.80 \times 80 = \$30,624$
 - ii. Maintenance 1700s - $2059.20 \times 25 = \$51,480$
 - iii. Maintenance on VCS Control - \$7128
 - iv. Maintenance on VCS Expressway - \$4012.8
 - v. Maintenance on Management Suite - \$4118
 - vi. Maintenance on Movi - \$8,078
 - vii. Maintenance on MSE 8000 - \$54,265.20
 - viii. Maintenance on Video Call Center - \$29,117
- 7. Installation Contract - \$11,000
- 8. Construction – N/A
- 9. Other - \$254,000
 - a. Job Skills for the Deaf Video Production - $400 \times 11 = \$4400$.
 - b. Hiring Deaf Employees Video Production - $160 \times 10 = \$1600$
 - c. Infomercial Production - \$25,000 – 2 professionally developed and produced infomercials to encourage PCC use
 - d. Promotional Minutes – Year 1 - \$75,000 from DAC for minutes, \$15,000 from LRCD, and \$75,000 from the grant will be used for promotional minutes. Year 2, the grant will offer \$25,000 for promotional minutes and \$15,000 will come from LRCD.
 - e. Postage for mailings - \$12,000. Year 1 (2 mailings \$6000 per piece) and Year 2 (\$6000)
- 10. Total Project Cost - \$2,213,146.51 (No Indirect Costs requested)
- 11. Total State Dollars - \$30,000
- 12. Total Local Dollars - \$0
- 13. Total Other Dollars - \$4,480.75 (United Way)
- 14. Total Applicant Dollars - \$243,241



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- 15. Total Program Income - \$554,072.40
- 16. Total Federal Request (Line 9-Sum of Lines 10-14) - \$1,381,252.36
- 17. Match (Sum of lines 10-13/Line15) – 20.11%

47. Non-Infrastructure Projects - Budget Reasonableness

BUDGET IS SUFFICIENT: Our budget is front-loaded in Year 1 with the purchase of a server and endpoint equipment, software & maintenance contracts. The addition of 25 Tandberg 1700 desktop videoconferencing systems allows us to contract with enough full-time certified sign language interpreters to provide 24/7 service. For the 81 community partner workstations that form the consumer end of our PCC network, we will purchase 100 Tandberg E20 VoIP systems, plus 100 Movi VoIP software licenses for use on partner’s existing personal computers. The equipment and supplies for an effective videoconferencing network to deliver sign language interpretation over broadband are the lion’s share of our grant costs.

BUDGET IS REASONABLE AND SELF-SUPPORTING: Since we offer an 85% reduction in cost for remote interpretation over the cost of dynamic interpretation (in person), our community partner PCCs are pleased to pay the reduced user fees charged under our AccessAmerica project. We begin moving to sustainability at the outset. By the end of Year 2 our service network will be entirely in place and self-supporting.

Although we have asked for limited salary and benefit dollars as we roll out this project, our user fees will fully fund these into the future. The new staff positions for which we ask funding in Years 1 & 2 are for creation of in-house an IT department necessary to support a service network of 81 PCCs and a full-time staffer to develop and administer a web-based education and training initiative.

There is no financial risk beyond this grant, for our ongoing expenditure is interpreter salaries. Since they are paid for work done, if the demand for remote interpretation varies, our income and expenses vary in sync.

COMPETITIVE BID: DAC has been providing interpretation over broadband since 2006 and



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has worked with several brands of videoconferencing equipment. Although both Polycom, our former supplier, and Tandberg are on the state-approved contract to provide videoconferencing equipment for Louisiana, we now make a deliberate brand switch for these reasons:

1. Tandberg addresses firewall transversal
2. Tandberg equipment is more intuitively easy to use
3. Tandberg is the brand best known by our current IT contractor
4. The Tandberg bid is more competitive

ALL COSTS ARE ELIGIBLE: All expenses are eligible and based on DAC history. We earn \$4886 (avg) per year/VRI workstation. 62% goes to interpreters (\$3029.32 per workstation/year). These numbers appear through the grant reflecting increase in workstations by grant funds. Salaries are based on existing agreements.

We evaluated spending and market trends to develop a sustainable budget beyond grant. By maintaining a fair price for VRI minutes while providing broadband workstations that enable the deaf to use this service, we calculate that the federal budget request of \$1,381,252.36, combined with expected revenue, will be sufficient to cover all program costs.

48. Demonstration of Financial Need

OUR 2009 FISCAL YEAR BUDGET: Our financial need for implementation of the AccessAmerica VRI program is severe, for the sum of money required to create an service network of sign language interpretation over broadband is large. This expense consists primarily of the purchase of infrastructure and endpoint equipment, software, and maintenance. The total for network infrastructure and endpoint equipment is over one million dollars. All by themselves, equipment-related expenses are more than double our agency's total operating budget for 2009.

Forward, the DAC will shoulder acquisition of new equipment and ongoing salary commitments completely through revenue gained by fees paid for Video Remote Interpretation by our community partner institutions. This is a self-sustaining project.

Our chief financial need, and the reason for this grant application, is the initial hardware and software purchase that allows the project to exist.



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Expansion will be funded by fees paid by community institutions for the provision of sign language interpretation over broadband. Fees will cover 1) Salaries and benefits for employees involved in this program, 2) Employment of additional interpreters as the demand for 24/7 interpretation grows, 3) Purchase of additional videoconferencing units for community institutions who cannot afford it themselves, 4) Continued maintenance and support for all hardware and software used at our central location or any of our PCC locations, and 5) Further development of educational and employment programs lodged on our server.

Copies of the Deaf Action Center’s 2009 Fiscal Year Budget as well as copies of our accountant’s Profit and Loss statements for the last 2 years are attached to this application.

DENIAL OF FUNDING DOCUMENTATION: The DAC has been providing interpretation over broadband since 2006, and has raised \$485,000 for this project in cash, equipment and services from our own revenue streams, state funding, and private foundations. Despite this success, we have been denied funding from 11 other private foundation sources.

Due to the strict limit on number of pages that may be attached to this BTOP application, we include a only 2 rejection letters as examples in the Supplementary Upload section.

WE HAVE NEVER BEFORE APPLIED FOR FEDERAL FUNDING: The reason is two-fold. First, we were not confident that our model was mature enough to successfully apply across the nation until we had solved a number of technical and programmatic difficulties, which we now have. Secondly, the BTOP PCC program is a perfect storm of our readiness and opportunity. Never will we find another grant that fits so well.

49. Historical Financial Statements.

Please refer to upload section at the end of document.

Project Profile: Long Term Sustainability

50. Sustainability.

51 - A. Public Computer Center Sustainability

The DAC has experienced rising sustainability in AccessAmerica VRI since 2006. Our model is ready-under BTOP we quadruple our service network.

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There is no financial risk beyond this grant, for our ongoing expenditure is interpreter salaries. Since they are paid for work done, if the demand for remote interpretation varies, our income and expenses vary in sync.

USER FEE: We begin sustainability on day 1, for we CHARGE A USER FEE, paid by the community institution using our service, to provide ADA-mandated interpretation. The deaf citizen is not charged.

Fees cover 1) Salaries & benefits for employees in this program, 2) Employment of additional interpreters as demand grows, 3) Purchase of additional videoconferencing units for community institutions who cannot afford this, 4) Continued maintenance & support at all of our PCCs, and 5) Expanded development of educational , employment & user training programs lodged on our server and available for viewing.

A typical user fee is \$3 per minute of sign language interpretation. 62% (\$1.86) is paid to the interpreter, while 38% (\$1.14) returns to our budget.

Allied deaf service agencies also use our infrastructure to offer interpretation to their partner institutions. 1/3 of the fees collected return to us, enhancing our sustainability and increasing outreach and equipment utilization.

In 2008 our average annual Income for VRI at each broadband-enabled workstation was \$4,886. As a non-profit we pay interpreters from this gross figure and spend remaining monies only on further services to the deaf.

FEE IS REASONABLE: The community is delighted by instantly-available sign language interpretation, seeing increased efficiency time and cost. (1) There is no delay (formerly 3-4 hours) waiting for the in-person arrival of an interpreter. (2) When a dynamic (in person) interpreter travels to a site, industry standard is a 2-hour minimum charge, plus mileage, no matter how much interpretation is needed. Under Virtual Remote Interpretation, we charge per actual minute of interpretation used (typically 10-15) instead of 2 hours. While it varies by the number of minutes used, we have seen an overall 85% COST REDUCTION to community institutions when costs of broadband and dynamic interpretation are compared.



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OPERATING COSTS: For Years 1 and 2 of this grant, we have asked for funding for additional personnel (IT, Director of Web-Based Education, clerical support, ¼ of director) as we expand our broadband-enabled service.

FUNDING HISTORY: In addition to income earned, our broadband-enabled VRI program was granted a total of \$478,970 in 2007-2009.

State funds(cash)- \$141,032
 Foundation and community funds(cash)-\$198,955.19
 Vendor and service-provider donations(in-kind)-\$225,000

Attachments-current operating budget, 2007 & 2008 P&Ls

51 - B. Sustainable Broadband Adoption Sustainability

Project Profile: Outside Leverage

51. Matching Funds.

Please refer to upload section at the end of document.

52. Unjust Enrichment

The Deaf Action Center of Louisiana is not receiving - and has no pending request - for Federal support for non-recurring costs for our AccessAmerica Video Remote Interpreting project.

Prior to this grant application, we have never before requested federal funding for any purpose and have no plans for any other upcoming application for same.

53. Disclosure of Federal and/or State Funding Sources

The Deaf Action Center of Louisiana has no pending request for any state or federal funding for the AccessAmerica Video Remote Interpreting project.

As noted under Q09 in reference to collaboration with other agencies and leveraging funding



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sources, we asked for and received a sum of \$141,032 from the Louisiana Commission for the Deaf in June 2007 in order to establish this project.

Since that time we have not requested any further state funding and have never requested federal funding.

54. Buy American.

Is the applicant seeking an individual waiver of the Buy American provision?

Yes

Buy American Waiver Request Explanation

On June 19, 2009, the Secretary of Commerce granted a limited waiver of Section 1605 (the “Buy American” requirement) of the American Recovery and Reinvestment Act of 2009 with respect to certain broadband equipment that will be used in projects funded under the Broadband Technology Opportunities Program (BTOP). The notice of such action from the National Telecommunications and Information Administration (NTIA) can be found at 75 Fed. Reg. 31410 (2009).) The waiver was granted with respect to BTOP funds used for essential components including “Broadband Customer Premises Equipment and End-User Devices -- End-user equipment that connects to a broadband network.”

Please be advised that the videoconference units we plan to purchase from Tandberg are end-user devices that connect to a broadband network and therefore fall within the waiver described above.

H. DOC Environmental Checklist

55. SECTION 1 – Please refer to upload section at the end of document.

I. Compliance and Certification



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56. Certification and signature.

Please refer to upload section at the end of the document.



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Uploads

The following pages contain the following uploads provided by the applicant:

Upload Name
02. Q24 PCC; Q29 SBA - Management Team Resumes
02. Q24 PCC; Q29 SBA - Management Team Resumes
03. Q26 PCC; Q31 SBA - Organization Chart
04. Q27 PCC; Q32 SBA - Key Partners
05. Q28 PCC; Q33 SBA Partnering: Disadvantaged Bus
06. Q35 PCC; Q40 SBA - Historical Financial Statem
08. Environmental Checklist
09. Compliance and Certifications*
10. CD-511 Certification - Lobbying, Upper Tier*
11. CD-512 Certification - Lobbying, Lower Tier
12. SF-424A Budget Information Non-Construction**



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13. SF-424B Assurances Non-Construction
16. SF-LLL Disclosure of Lobbying Activities*
17. Legal Opinion*
18. Authentication*
19. Supplemental Information 1

To preserve the integrity of the uploaded document, headers, footers and page numbers have not been added by the system

David W Hylan Jr

Contact

Address

Key Skills

Sign Language Transliterator
Program Administration

Sign Language Interpreter
Microsoft Office 2007

Basic Computer Networking
Filemaker Pro Database

HTML Code
PHP Code

Education

- | | |
|---------------------|---|
| 1983 to 1984 | Master of Science (August 1984) - "Deaf Education and Habilitation"
Lamar University, Beaumont, Texas |
| 1977 to 1983 | Bachelor of Science (May 1983) - "Speech and Language"
Lamar University, Beaumont, Texas |
| 1976 to 1977 | High School Diploma - (May 1977)
Spring Woods High School, Houston, Texas |

Work Experience

The Betty and Leonard Phillips Deaf Action Center Executive Director and Chief Executive Officer

Full-time Employment
April 1988 - Present

- ✓ Supervise all programmatic areas of the agency
- ✓ Implement all Board policies
- ✓ Human Resources (Hiring, Evaluating, Benefits Coordination and Termination)
- ✓ Grant writing and implementation
- ✓ Development and supervision of an annual budget
- ✓ Function as agency liaison to other organization, agencies and businesses
- ✓ Coordinate all Board meeting and activities

The Betty and Leonard Phillips Deaf Action Center Interpreter Coordinator and Staff Interpreter

Full-time Employment
April 1986 - April 1988

- ✓ Develop Interpreting Department policy and procedures
- ✓ Coordinate billing for all interpreting services
- ✓ Negotiate contractual obligations with all vendors
- ✓ Function as Human Resources for interpreting staff and contract staff

St John Burchman's Catholic Cathedral Interpreter

Part-time Volunteer
1989 - 1995

- ✓ Provide interpreting services for education and worship

Ford Park Baptist Church Sign Language Interpreter

Part-time Employment
1986 - 1989

- ✓ Provide interpreting services for education and worship

Activities and Interests

- | | |
|------------------|--|
| Internet | Website construction and maintenance, networking, database design |
| Hobbies | Stained Glass, Home Repair and Landscaping, Graphic Design |
| Traveling | South America, Germany, Czech Republic, Italy, France, England, Russia, Thailand |

Certifications

Certified Transliterator
Registry of Interpreters for the Deaf

Certified Interpreter by Registry
Registry of Interpreters for the Deaf

State Level V Interpreter
Louisiana Commission for the Deaf

Sign Language Proficiency Interview - Superior Plus
Louisiana School for the Deaf

Qualified Mental Retardation Professional - QMRP

Professional Affiliations

National Association of the Deaf
Registry of Interpreters for the Deaf

LA Coalition of Service Providers
LA Registry of Interpreters for the Deaf

LA Association of the Deaf

Tabitha Glass

Education

1997 - 1998 Louisiana Tech University - Ruston, Louisiana
1998 – 2001 Louisiana State University - Shreveport, Louisiana
Bachelor of Arts: Pre-Speech Pathology/Liberal Arts (Dean's List in 2001)
1998 – Present: Betty Leonard Phillips Deaf Action Center

Skills / Professional Experience

- Studying American Sign Language/Working Interpreter/Translator for the Deaf.
- Effective communication in American Sign Language (ASL) in all situations.
- Sign-to-voice and voice-to-sign interpreting/transliterating.
- Strong understanding of deaf culture.
- Excellent customer service skills, ethical behavior and professional judgment.
- Strong technical skills including relay and video technologies.

December 2008 – Present: Deaf Action Center of Louisiana

Director of Video Remote Interpreting/ASL Interpreter

- Interpreted daily in the Deaf Community, settings range from: Educational, Governmental, Medical, and Rehabilitative, to Community and Theatrical performances.
- Establish new end-users for Video Remote Interpreting (VRI) which includes service presentations, training, coordinating agreements and assist in equipment setup.
- Coordinating the interpreter 24/7 schedule.
- Lead weekly team meetings with the Affiliates and Interpreter's.
- Coordinate the preparation of all billing related to VRI.
- American Sign Language instructor.

August 2001 -November 2003 – Present: Deaf Action Center of Louisiana

Director of Vocational Services/ASL Interpreter

- Community Interpreter (Educational, Governmental, Medical, Rehabilitative, Community and Theatrical performances.)
- Design and implement a Job/Life Skills program for the deaf.
- Maintaining classroom and department administrative costs within budgetary guidelines.
- Responsible for generating revenues ranging from \$3000.00 to \$5,000.00
- Instruct students in American Sign Language along with preparing/revising curriculums.
- Establish business/social contacts and develop a rapport with the community-at-large.
- Organized annual commencement for deaf clients receiving "Certificates of Completion".

January 2008 – May 2008: Bossier Parish Community College-Bossier City

Other work Experience

Instructor: American Sign Language Class

Course: "Sign Language Made Simple" September 2005 – March 2006: LSU - Shreveport

American Sign Language Interpreter/Translator

Position involved interpreting for a client's college courses.

Languages

American Sign Language

Related Experience

- August 2001 – November 2003: A Sponsor/Interpreter with "Mother's Against Drugs"
- August 2001 – November 2003: Preparing and decorating for Fundraising events to benefit the Deaf Action Center i.e. "Las Vegas Night" and "Christmas in the Sky".
- August 2001 – November 2003: Performing in the Theatrical Group "Sign Company"
- August 2001 - November 2003: Interpreting at LSU – Shreveport: Graduations.
- November 2005 – Franklin Graham Convention, Century Tel Center, Bossier City, LA.
- December 2008 – Rockkett's on Ice, Century Tel Center, Bossier City, Louisiana.

Reference

Available upon request.



Cynthia Pace

Summary of qualifications	Interpreting/transliterating/communication facilitation skills range from some forms of MCE to ASL; knowledge of Deaf culture including colloquial vocabulary; professional knowledge; knowledge of effective methods of cross-cultural mediation/facilitation; president of Louisiana Registry of Interpreters for the Deaf-Cenla; guest instructor for Alexandria Police Academy and Louisiana Department of Wildlife and Fisheries.
Professional experience	<p>2000 – Present Visual Communication Service Owner</p> <p>Provide sign language interpreting services within central and northeast Louisiana. Settings include medical, legal, community, post secondary and employment. Contracts include Louisiana Commission for the Deaf and Louisiana Rehabilitation Service.</p> <p>Administer Telecommunications Access Program in 22 parishes through contract with Louisiana Commission for the Deaf.</p> <p>1996 – 2000 New Horizons Deaf Action Center Director of Deaf Services</p> <p>Supervised and coordinated deaf services for 30 Louisiana parishes (3 regions). Responsibilities included interpreter referrals, billing and contract compliance. Supervised the Telecommunications Access Program for the same area.</p>
Professional memberships	National Association of the Deaf, Registry of Interpreters for the Deaf, Louisiana Registry of Interpreters for the Deaf, Louisiana Registry of Interpreters for the Deaf-Cenla.
Accreditations	Certified Interpreter for the Deaf - LA – V Registry of Interpreters for the Deaf – CI/CT



Sign Language Services International, Inc.

"The Interpreting Experts"



Daniel D. Burch, Ph.D.

3/09

General Resume

ADDRESS: 10632 Ferncliff Avenue
Baton Rouge, Louisiana 70815-5215

BUSINESS PHONE: 225-273-3396 (V/VP/TTY)
225-892-2852 (Cell)

EIN: 72-1285205

Education: Bachelor of Science (cum laude) in psychology and biology (Western Michigan University); Master of Arts in education of the deaf (Gallaudet University); all but dissertation post graduate work in curriculum and instruction and science education (University of Maryland); doctorate in education of the deaf (Southern University).

Certification: Comprehensive Skills Certificate (Registry of Interpreters for the Deaf - since 1974); Professional Teachers Certification (Council on Education of the Deaf - since 1975); Superior Plus Sign Language Proficiency Interview (Louisiana School for the Deaf - 1988); Level A/Level V State Sign Language Interpreting Certification (Louisiana Commission for the Deaf - since 1990); Approved Sponsor of Continuing Education Activities (Registry of Interpreters for the Deaf - since 1994); Level III Board for Evaluation of Interpreters (Texas Commission for the Deaf and Hard of Hearing - since 1995); Texas Court Interpreter Certification (since 2001); World Federation of the Deaf Expert in Interpreting (2001-2006), Level V Board for Evaluation of Interpreters (Texas Commission for the Deaf and Hard of Hearing - since 2002); Special Certificate: Legal (Registry of Interpreters for the Deaf since 2002); Level V+ State Sign Language Interpreting Certification (Louisiana Commission for the Deaf - since 2002)

Employment History: Interpreter/Consultant in private practice - includes work on the international level. Previous positions held from entry into the field (1970) to present include interpreting and transliterating over the twelve recognized specialty areas of the profession, instruction in pre-school/elementary and adult education programs (both day and residential), collegiate level interpreter preparation instruction, program administration and monitoring (educational and community-based settings). Past President of the Registry of Interpreters for the Deaf, Inc., Past Board Member of the Conference of Interpreter Trainers, Working Group for the World Association of Sign Language Interpreters, Treasurer, World Association of Sign Language Interpreters, author, and national and international lecturer.

Approved Sponsor of Continuing Education Units: Registry of Interpreters for the Deaf Certification Maintenance Program: Workshops and seminars conducted nation-wide and internationally on standards of testing and measurement for interpreting ability and Sign Language ability, interpreting in educational, legal, medical, mental health, performing arts, and religious settings, situational ethic, organizational development, and non-profit board training.

State Resources: Member of local, state, regional, and national boards related to disability rights and the provision of reasonable accommodations in educational, occupational, governmental, and community settings. Assisted in development and passage of legislation and promulgation of rules related to interpreter services and dual-party relay services.

Culture: Conducted and provided research and instruction in the areas of American Sign Language and its systems of manually coded English, interpreter preparation, educational, multi-cultural and psycho-social aspects, legal aspects, and culture. Provided training in community awareness (both general and specific disability training), pre-college, formal college instruction, and professional in-service training sessions.

Disability Management: Provision of individual and group advocacy and training in rights and responsibilities under Section 504 (PL 95-602), IDEA (formerly PL 94-142), and the Americans with Disabilities Act. Provided parallel support with Louisiana companion legislation regarding accessibility, educational, and civil rights to the mainstream of American Society.



Sign Language Services International, Inc.

"The Interpreting Experts"



08/09

Priscilla A. Burch

RESUME

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Baton Rouge, Louisiana 70815

BUSINESS PHONE: (504) 273-3396 (V/T) Day

Employment History: President, Sign Language Services International, Inc. Interpreter/Consultant in private practice. Video Relay Interpreter 2005-present. Other previous positions held from entry into the field (1971) to present include interpreting and transliterating over the twelve recognized specialty areas of the profession, support service provision at Gallaudet University, college level instruction at Delgado Community College, support and monitoring (educational and community-based settings) for the Office of the Special Master.

Communication: Advanced Plus on the Sign Language Proficiency Interview, Level III Credentials from the Louisiana Registry of Interpreters for the Deaf, Level IV State Sign Language Interpreting Certification from the National Association of the Deaf and the Louisiana Commission for the Deaf.

Culture: Provided instruction in the areas of American Sign Language and its systems of manually coded English, interpreter preparation, and culture. Provided training in community awareness (both general and specific disability training), pre-college, formal college instruction, and professional in-service training sessions.

State Resources: Member of local, state, regional, and national boards related to disability rights and the provision of reasonable accommodations in educational, occupational, governmental, and community settings.

Disability Management: Provision of individual and group advocacy and training in rights and responsibilities under Section 504 (PL 95-602), IDEA (formerly PL 94-142), and the Americans with Disabilities Act. Provided parallel support with Louisiana companion legislation regarding accessibility, educational, and civil rights to the mainstream of American Society.

Support Services: Provided assistance in the procurement of reasonable accommodations (support services) to individuals, families, and groups of individuals. Included has been the recruitment, training, and supervision of notetakers (scribes), interpreters/transliterators, tutorial services, transportation, and general scheduling.

Education: Two years of college and over 2,500 hours of professional seminars and workshops.

Other Related: Experience in public speaking, program development and implementation, and participation in a variety of professional and consumer organizations and associations.

References: Available Upon Request

Wendi Wyatt Coker

5/2007-Current

Deaf Action Center- Communication Coordinator/Staff Interpreter

- interpreting duties: interpreting in a variety of settings; religious, community, medical, vocational, legal, platform, as well as scheduling and billing.
- Maintain records on clients demonstrating progress in independence
- Coordinate access to community and government services for deaf clients
- Provide training in sign language instruction to the community in general
- Advocate for people who are disabled.

Current

Ministry Leader of Hands of Praise Deaf Ministry (Deaf Christian Center)

I have organized this ministry for 8 years. We are an evangelist group that travels and spread the word of God. I teach workshops, lead bible study for the Deaf and Lead a Deaf Choir. God has currently used me to plant our Deaf church in Bossier City.

Education:

- →1990-1994 Deaf Action Center Sign Language Studies and Interpreter Training
- →1989- 1990 Bossier Parish Community College, Bossier City, LA

Professional Affiliations:

- National Registry of Interpreters for the Deaf
- Louisiana Registry of Interpreters for the Deaf Member

Special Areas of Expertise:

- **NATIONALLY CERTIFIED (NIC)**
- Religious Deaf Ministry
- Religious Interpreting and Training
- Coordinator of Hands of Praise
- Interpreting in various settings, Legal, community, Occupational and medical.
- Notary Public
- Prepare and teach Sign language classes
- Video Relay Interpreting

EDUCATION:

Currently	Pastoral Ministry for the Deaf	Candidate MA	St. Thomas University, Miami, FL
2007	Interpreter Pedagogy		Northeastern University, Boston, MA
2006	General Studies, Minor History	B.G.S.	Louisiana State University - Shreveport, LA
2005 – 2004	Legal Interpreting		FRCC, Do It Center. Westminster, CO
1986	Interpreter Training Program	A.A.S.	Front Range Community College (FRCC), Westminster, CO

LICENSURE AND CERTIFICATION:

2009	Louisiana Commission for the Deaf, Level V
2004	American Sign Language Teachers Association, Provisional Certificate
1998	National Registry of Interpreters for the Deaf, Certificate of Interpretation
1993	Sign Language Communication Proficiency Interview, Superior
1990	National Registry of Interpreters for the Deaf, Certificate of Translation

MAJOR PROFESSIONAL SERVICE:

Louisiana State Department of Education Sign Language Interpreter Mentor, North half of State	Louisiana Registry of Interpreters for the Deaf Secretary - Currently, Past Treasurer, Former Co-Chair of Professional Development Committee, Entertainment coordinator for the 25 th State Convention
National Registry of Interpreters for the Deaf Local Test Administrator / Certification Maintenance Program (CMP) Coordinator Supersite	Florida Registry of Interpreters for the Deaf Quality Assurance Screener
Louisiana Commission for the Deaf Interpreter Certification Board Member, Mentorship	Sign Interpreters Guidance Network 1990 Miami Delegate to first statewide conference
Task Force Committee Member, Mentor for statewide pilot program	South Florida Theater of the Deaf Actor, Interpreter, Former Board Member

PROFESSIONAL SOCIETIES:

National Registry of Interpreters for the Deaf	American Sign Language Teachers Association
National Association of the Deaf	Louisiana Registry of Interpreters for the Deaf

MAJOR ADMINISTRATIVE RESPONSIBILITIES:

Gray Interpreting Services Self-Employed-Consultant, Presenter, Interpreter, Accounting, Referral Specialist	Deaf Action Center of Louisiana, Shreveport, LA Administrative Assistant; Director of Compliance and Communications; Compliance and Communications Specialist, Manage state contracts
Louisiana School for the Deaf Middle Administration, Implement and manage state contracts, coordination of services, library and staff.	Massachusetts Commission f/t Deaf and Hard of Hearing, Floater/Referral Specialist/Freelance Interpreter
Kommunikation Presentations, LLC Consultant, Instructor, Presenter, Interpreter, Partner, Accounting	Dade County Public Schools, Miami, FL Exceptional Student Services / Lead Interpreter

BUSINESS EXPERIENCE:

2002 - Current	Self Employed, Shreveport LA
RID Certified CI/CT Sign Language Interpreter, Consultant, Instructor, and Workshop Presenter. Maintain fiscal records and schedules, solicit business opportunities and write proposals. Provide interpreting services, consulting, mentoring, presentations, and American Sign Language courses	
2007 – 2008	Louisiana School for the Deaf, Baton Rouge, LA
Coordinator, Sign Language/Interpreter Services Department Implement and manage state contracts for sign language interpreters and teachers, manage staff of 25. Maintain fiscal records, inventory – office and library, and schedules. Write and implement proposals. Manage and train Sign Language Performance evaluations on all staff school wide, 150+.	
2003 - 2004	Deaf Action Center of Louisiana, Shreveport, LA
Administrative Assistant Assist Executive Director with fund-raising, staff supervision, public relations and accounting. Perform duties of Executive Director during his absence	
1998 - 2002	Deaf Action Center of Louisiana, Shreveport, LA
Director of Compliance and Communications Coordinate interpreters, establish contact and provide interpreting services. Coordinate contractual process for government, and community agencies. Provide training and establishment of mentorship program. Develop and implement in-service training programs. Advocate for people who are disabled. Liaison to agencies on Americans with Disabilities Act (ADA), Rehabilitation Act of 1973, Section 504, Educational Laws, etc. Function as supervisor of interpreters and support staff. Direct fund-raising stage production of "The Sign Company".	

Renee Johns

646 West Texas Ave
Waskom, Texas 75692
318-425-7781 Ext. 207
renee@deafactioncenter.org

OBJECTIVE To use my skills and certifications to further the empowerment of the Deaf Community.

SKILLS

- American Sign Language 101, 102, 103 Instructor

PROFILE

- Community Interpreter (RID Certified – NIC)
- Childcare Director

EMPLOYMENT HISTORY **Heart to Heart Child Development Center** October 1993-September 1996
Dallas, Texas

- Director and owner Texas State License childcare facility
- Foster Care for children with mental disabilities
- Maintained accurate record/bookkeeping

The Betty and Leonard Phillips Deaf Action Center of Northwest Louisiana June 2002 – August 2004
Shreveport, LA

- Director of Frontline Operations
- Greet clients, filing, organizing appointments, coordination of Sign Language studies, assistant of equipment distribution
- Community Interpreter under Deaf Action Center of Louisiana mentorship program
- ASL Instructor

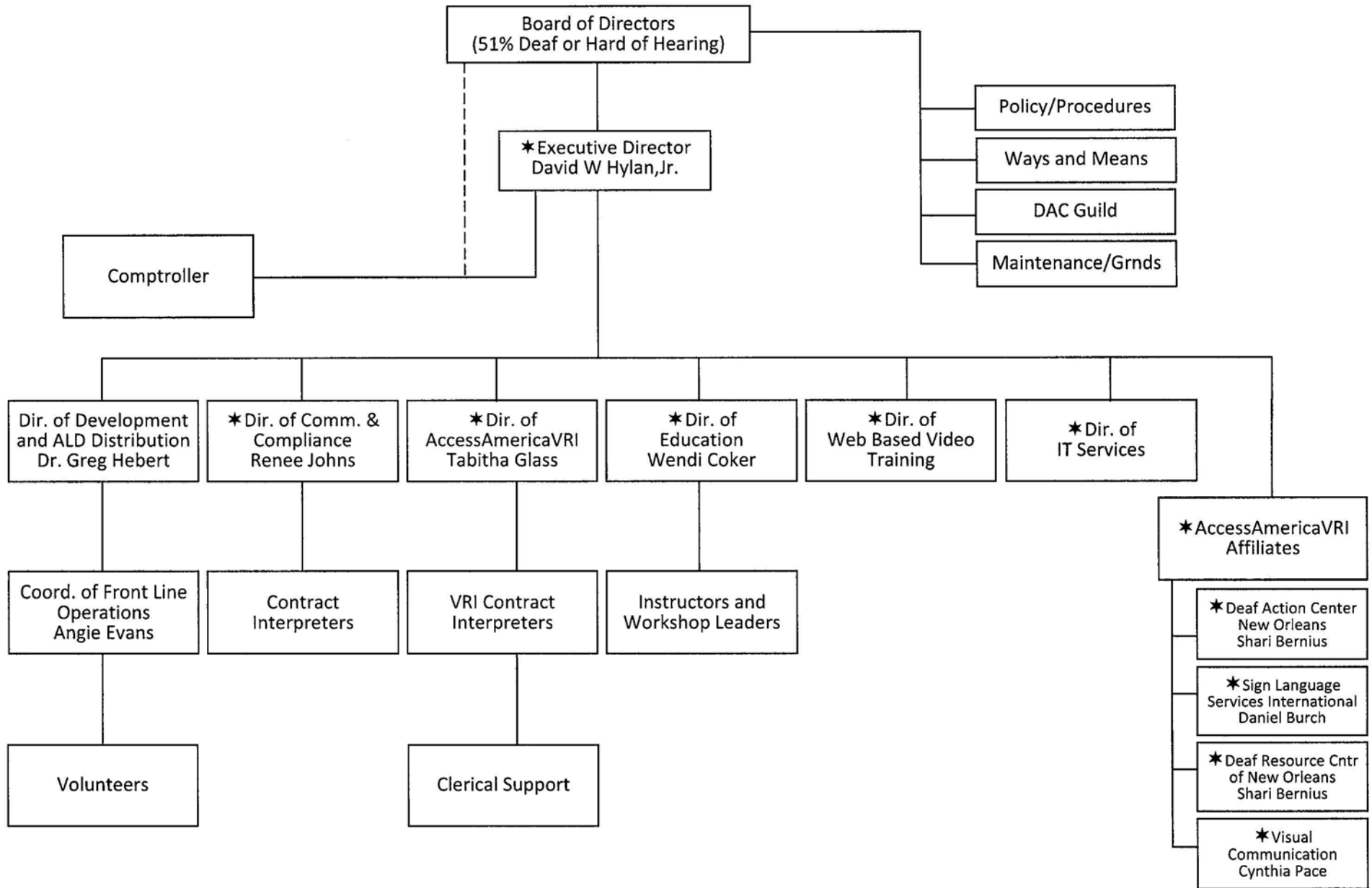
The Betty and Leonard Phillips Deaf Action Center of Northwest Louisiana August 2004 – August 2008
Shreveport, LA

- Director of ALD/TDD Distribution
- Distribute assistive listening devices and TDDs through Louisiana Commission for the Deaf, covering 7 parishes.
- ASL instructor
- Community Interpreter under Deaf Action Center of Louisiana mentorship program

The Betty and Leonard Phillips Deaf Action Center of Northwest Louisiana August 2008 – Present
Shreveport, LA

- Director of Communication and Compliance
- Coordinate and provide sign language interpreting services
- Process billing

The Betty and Leonard Phillips Deaf Action Center of Louisiana
Organizational Chart



* AccessAmerica VRI Management Team (Resumes included)



BOSSIER SHERIFF'S DEPARTMENT
PARISH OF BOSSIER
(318) 965-2203

LARRY C. DEEN
SHERIFF

POST OFFICE BOX 850
BENTON, LA 71006

4 August 2009

David W. Hylan, Jr., Executive Director
AccessAmericaVRI Project
The Betty and Leonard Phillips
Deaf Action Center of Louisiana
601 Jordan St
Shreveport, LA 71101-4748

Dear Mr. Hylan,

Our facility is required by the Americans' with Disabilities Act (ADA) to provide accessibility accommodations for disabled Americans. Specifically, we have a need for Sign Language Interpreters.

Due to the critical shortage of sign language interpreters in the State of Louisiana, we have experienced difficulty in obtaining these services. Your grant project to provide these services utilizing broadband internet connections is both innovative and remarkable.

We would like to communicate our support for such a project and would like to be included in any future planning in this area. Our correctional facilities hold nearly 1500 inmates, and service five other local law enforcement agencies other than ourselves as well as housing state and federal inmates.

Thank you for giving us an opportunity to be involved in such a project. It is our hope that through this new innovation we will be able to provide accommodations for our deaf and hard of hearing constituents and also utilize those interpreters located in other areas.

Sincerely,
Tom Myrick
Chief of Operations
318-965-3418
tmyrick@bossiersheriff.com

TWENTY-SIXTH JUDICIAL DISTRICT COURT
BOSSIER AND WEBSTER PARISHES

SUZANNE H. STINSON
COURT ADMINISTRATOR
(318) 965-2217



P. O. Box 310
BENTON, LOUISIANA 71006
FAX (318) 965-3765
E-MAIL: sstinson@26jdc.com

August 11, 2009

Mr. David W. Hylan, Jr., Executive Director
AccessAmericaVRI Project
The Betty and Leonard Phillips Deaf Action Center of LA
601 Jordan St
Shreveport, Louisiana 71101-4748

Dear Mr. Hylan,

Our facility is required by the Americans' with Disabilities Act (ADA) to provide accessibility accommodations for disabled Americans. Specifically, we have a need for Sign Language Interpreters.

Due to the critical shortage of sign language interpreters in the State of Louisiana, we have experienced difficulty in obtaining these services. Your grant project to provide these services utilizing broadband internet connections is both innovative and remarkable. We would like to not only communicate our support for such a project but also would be willing to be a placement site for one of the video conferencing units.

Thank you for giving us an opportunity to be involved in such a project. It is our hope that through this new innovation we will be able to provide accommodations for our deaf and hard of hearing constituents and also utilize those interpreters located in other areas.

Sincerely,

A handwritten signature in cursive script that reads "Suzanne H. Stinson".

Suzanne H. Stinson



4 August 2009

David W. Hylan, Jr., Executive Director
AccessAmericaVRI Project
The Betty and Leonard Phillips
Deaf Action Center of Louisiana
601 Jordan St
Shreveport, LA 71101-4748

Dear Mr. Hylan,

Our facility is required by the Americans' with Disabilities Act (ADA) to provide accessibility accommodations for disabled Americans. Specifically, we have a need for Sign Language Interpreters.

Due to the critical shortage of sign language interpreters in the State of Louisiana, we have experienced difficulty in obtaining these services. Your grant project to provide these services utilizing broadband internet connections is both innovative and remarkable.

We would like to not only communicate our support for such a project but also would be willing to be a placement site for one of the video conferencing units. If you find that there would be opportunity to have a unit at more than one of our hospitals, we would gladly accept. We currently are the largest health system in the state and have 4 hospitals with a total of over 800 beds. We also have a Cancer Center which serves the region and is, as we've found, a place where interpreters are often needed. If you determine that as many as 6 units could be delivered to the Willis-Knighton Health System, we would greatly appreciate it and we expect that their usage would be beneficial to the service of our patients.

Thank you for giving us an opportunity to be involved in such a project. It is our hope that through this new innovation we will be able to provide accommodations for our deaf and hard of hearing constituents and also utilize those interpreters located in other areas.

Sincerely,

Christopher Mangin
Director of Physical Medicine and Rehabilitation
Willis-Knighton Health System

PHYSICAL MEDICINE & REHABILITATION INSTITUTE

WILLIS KNIGHTON
MEDICAL CENTER
2600 Greenwood Road
P.O. Box 32600
Shreveport, LA 71130-2600

INPATIENT REHAB:
Office: (318) 212-4710
Fax: (318) 212-4347

OUTPATIENT REHAB:
Office: (318) 212-4720
Fax: (318) 212-4395

CANCER & LYMPHEDRMA

REHAB CLINIC
2403 Greenwood Road
Shreveport, LA 71103
Office: (318) 212-8110
Fax: (318) 212-8115

THE SPINE INSTITUTE

2403 Greenwood Road
Shreveport, LA 71103
Office: (318) 212-SPINE
(212-7746)
Fax: (318) 212-8978

WK SOUTH

2510 Bert Kouns Ind Loop
Shreveport, LA 71118

OUTPATIENT REHAB:

CANTERBURY SQUARE
2530 Bert Kouns Ind Loop,
Suite 148
Shreveport, LA 71118
Office: (318) 212-5720
Pediatric Office: (318) 212-5336
Fax: (318) 212-5204

WK BOSSIER

2400 Hospital Drive
Bossier City, LA 71111

OUTPATIENT REHAB:

2449 Hospital Drive
Suite 140
Bossier City, LA 71111
Office: (318) 212-7720
Fax: (318) 212-7715

WK PIERREMONT

8001 Youree Drive
Shreveport, LA 71115

OUTPATIENT REHAB:

Orthopedic & Sports
Medicine Center
7925 Youree Drive, Suite 140
Shreveport, LA 71105
Office: (318) 212-3720
Fax: (318) 212-3725

Accredited by:
Commission on Accreditation
of Rehabilitation Facilities
Joint Commission on
Accreditation of Healthcare
Organization



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Shreveport, LA 71106-2550
(318) 869-2575
Fax: (318) 869-2574
www.goodwillnla.org

7 August 2009

John M. Rankin
President & CEO

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www.shopgoodwill.com

David W. Hylan, Jr., Executive Director
AccessAmericaVRI Project
The Betty and Leonard Phillips
Deaf Action Center of Louisiana
601 Jordan St
Shreveport, LA 71101-4748

Dear Mr. Hylan,

Our facility is required by the Americans' with Disabilities Act (ADA) to provide accessibility accommodations for disabled Americans. Specifically, we have a need for Sign Language Interpreters.

Due to the critical shortage of sign language interpreters in the State of Louisiana, we have experienced difficulty in obtaining these services. Your grant project to provide these services utilizing broadband internet connections is both innovative and remarkable.

We would like to not only communicate our support for such a project but also would be willing to be a placement site for one of the video conferencing units.

Thank you for giving us an opportunity to be involved in such a project. It is our hope that through this new innovation we will be able to provide accommodations for our deaf and hard of hearing constituents and also utilize those interpreters located in other areas.

Sincerely,

John M. Rankin
President & CEO



A United Way Agency

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Bobby Jindal
GOVERNOR



Alan Levine
SECRETARY

State of Louisiana
Department of Health and Hospitals
Office for Addictive Disorders
Region 7

August 6, 2009

David W. Hylan, Jr., Executive Director
Access America VRI Project
The Betty and Leonard Phillips
Deaf Action Center of Louisiana
601 Jordan St
Shreveport, LA 71101-4748

Dear Mr. Hylan,

The Americans' with Disabilities Act (ADA) requires our agency to provide accessibility accommodations for disabled Americans. Specifically, we have a need for Sign Language Interpreters.

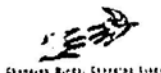
During 2008-2009, we experienced an increased population of deaf and hard of hearing individuals. Our heavy usage of sign language interpreters caused a critical shortage locally to other service providers. Your grant project to provide these services utilizing broadband internet connections is both innovative and remarkable. We support this project and willing to be a placement site for one of the video conferencing units.

Thank you for the opportunity to be involved in such a project. We believe this technology can enhance services for our deaf and hard of hearing population and utilize available interpreters.

Sincerely,

A handwritten signature in cursive script that reads "Trudie L. Abner".

Trudie L. Abner, MA, LPP
Regional Administrator
Office for Addictive Disorders – Region 7



Serving the Parishes of Northwest Louisiana
6005 Financial Plaza ■ Shreveport, Louisiana 71129-2615
Phone #: 318/632-2040 ■ FAX #: 318/632-2037 ■ www.dhb.la.gov
"An Equal Opportunity Employer"



Louisiana State University in Shreveport

Student Development and Counseling Center

3 August 2009

David W. Hylan, Jr., Executive Director
AccessAmericaVRI Project
The Betty and Leonard Phillips
Deaf Action Center of Louisiana
601 Jordan St
Shreveport, LA 71101-4748

Dear Mr. Hylan,

Our facility is required by the Americans with Disabilities Act (ADA) to provide accessibility accommodations for individuals with disabilities. Specifically, we have a need for sign language interpreters.

Due to the critical shortage of sign language interpreters in the State of Louisiana, we have experienced difficulty in consistently obtaining these services. Your grant project to provide these services utilizing broadband internet connections is not only innovative but also has the potential to provide services to a greater number of individuals in an underserved area.

We would like to not only communicate our support for such a project but also would be willing to be a placement site for one of the video conferencing units.

Thank you for giving us an opportunity to be involved in such a project. It is our hope that through this new innovation we will be able to provide accommodations for our deaf and hard of hearing constituents and also utilize those interpreters located in other areas.

Sincerely,

Paula Atkins, M.S., L.P.C.
Assistant Director of Student Development & Counseling Services

A Member of the LSU System

One University Place • Shreveport, Louisiana 71115-2399 • 318/797-5365 • Fax 318/797-5064

www.lsus.edu

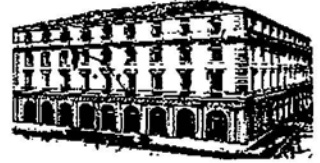
SHREVE MEMORIAL LIBRARY

POST OFFICE BOX 21523

SHREVEPORT, LOUISIANA 71120-1523

Dr. Ronald R. Heezen
DIRECTOR

OFFICE 318-226-5871
FAX 318-226-4780



424 TEXAS

7 August 2009

David W. Hylan, Jr., Executive Director
AccessAmericaVRI Project
The Betty and Leonard Phillips
Deaf Action Center of Louisiana
601 Jordan St
Shreveport, LA 71101-4748

Dear Mr. Hylan,

The Shreve Memorial Library system is required by the Americans' with Disabilities Act (ADA) to provide accessibility accommodations for disabled Americans. We do not have Sign Language Interpreters to assist us when we have a deaf patron. Due to the critical shortage of sign language interpreters in the State of Louisiana, we would expect to experience difficulty in obtaining these services.

Your grant project to provide these services utilizing broadband internet connections is innovative and we would like to communicate our support for such a project. The Shreve Memorial Library System has 21 locations. Twelve of them are full-time locations all across the City of Shreveport, LA. But, we also have nine locations in the outlying rural areas of Caddo Parish. We would be willing to consider each of our 21 branches as a placement site for one of the video conferencing units.

Our Library Board of Control directed us to find "ways to increase our community presence and to enhance services to the community". Thank you for giving us an opportunity to be involved in such a project. It is our hope that through this new innovation we will be able to provide accommodations for our deaf and hard of hearing constituents and also utilize interpreters located in other areas.

Sincerely,



Susan C. Fortenberry
Financial Services Dept.
Shreve Memorial Library
sfortenberry@shreve-lib.org
318-226-5873 (phone)
318-226-4780 (fax)



Deaf Christian Center

521 Barksdale Blvd Bossier City, LA 71111

4 August 2009

David W. Hylan, Jr., Executive Director
AccessAmericaVRI Project
The Betty and Leonard Phillips
Deaf Action Center of Louisiana
601 Jordan St
Shreveport, LA 71101-4748

Dear Mr. Hylan,

Our facility is required by the Americans' with Disabilities Act (ADA) to provide accessibility accommodations for disabled Americans. Specifically, we have a need for Sign Language Interpreters.

Due to the critical shortage of sign language interpreters in the State of Louisiana, we have experienced difficulty in obtaining these services. Your grant project to provide these services utilizing broadband internet connections is both innovative and remarkable.

We would like to not only communicate our support for such a project but also would be willing to be a placement site for one of the video conferencing units.

Thank you for giving us an opportunity to be involved in such a project. It is our hope that through this new innovation we will be able to provide accommodations for our deaf and hard of hearing constituents and also utilize those interpreters located in other areas.

Sincerely,

Wendi Coker, NIC
Coordinator of Christian Services



Sign Language Services International, Inc.

"The Interpreting Experts"



July 24, 2009

Mr. David Hylan
DAC of Louisiana
601 Jordan Street
Shreveport, LA 71101

Dear Mr. Hylan:

This letter is to confirm that Sign Language Services International, Inc. has been an Affiliate of Access America Video Relay Interpreting since its inception over 3 years ago.

SLSI is in full support of the grant application to entitled "Expansion and Augmentation of Access America - VRI Services" for the purpose of expanding the current limited access Deaf men, women, and children have to qualified Sign Language Interpreters in their local communities.

There are an estimated 2.5 million men, women, and children across America. There are approximately 20,000 Sign Language Interpreters, of which a mere 6,000 are certified or licensed to provide services in the legal, medical, mental health, on-the-job, governmental, religious and public sector situations. The wildly imbalanced ratios can be somewhat alleviated with access to interpreters remotely, especially in rural communities.

Expansion of the limited access to quantity and quality of qualified Sign Language Interpreting service now available is an immediate national need identified by the National Association of the Deaf and the national Registry of Interpreters for the Deaf.

If there are any questions or need for further information, please contact me.

Sincerely

Daniel D. Burch, Ph.D., SC:L
Vice President

cc: File

Deaf Action Center of Greater New Orleans

1000 Howard - New Orleans, LA 70113

(504) 310-6869

Shari Bernius, CSC

Executive Director

23 July 2009

Mr. David W Hylan, Jr., MS

The Betty and Leonard Phillips Deaf Action Center

601 Jordan St


Shreveport, LA 71101

Dear Mr. Hylan,

Please allow this letter to serve as my commitment to the AccessAmerica-VRI project. As an affiliate of this project, I have seen firsthand the benefit to those that would normally not be able to access community services because of the lack of interpreters. Our interpreter shortage has put the deaf and hard of hearing in our state at risk.

I am hoping through this grant we will be able to expand this very worth project to even more areas of the State. You have my commitment to continue supporting and actively participating in the valuable program.

Sincerely,

A handwritten signature in black ink, appearing to read 'Shari Bernius', with a stylized flourish at the end.

Shari A. Bernius

Executive Director

I, Renee Johns, am a certified interpreter for the deaf and am the sole proprietor of a small and/or disadvantaged business that has contracted with The Deaf Action Center of Louisiana to provide interpretation services for their clients.

Renee Johns Aug 13, 2009

I, Latoya Foster, am a certified interpreter for the deaf and am the sole proprietor of a small and/or disadvantaged business that has contracted with The Deaf Action Center of Louisiana to provide interpretation services for their clients.

Latoya Foster 13 Aug 2009

I, Jessica Parales, am a certified interpreter for the deaf and am the sole proprietor of a small and/or disadvantaged business that has contracted with The Deaf Action Center of Louisiana to provide interpretation services for their clients.

Jessica Parales 8/13/09

I, Cheyenne Rogers, am a certified interpreter for the deaf and am the sole proprietor of a small and/or disadvantaged business that has contracted with The Deaf Action Center of Louisiana to provide interpretation services for their clients.

Cheyenne Rogers 8/13/09

I, Diane Hill, am a certified interpreter for the deaf and am the sole proprietor of a small and/or disadvantaged business that has contracted with The Deaf Action Center of Louisiana to provide interpretation services for their clients.

Diane Hill 8.13.2009

DOC Environmental Checklist

1. **SECTION 1-** To be completed for those projects historically shown not to create significant environmental impacts to the human or natural environment. Any answer of "No" or "Not Applicable" may require additional documentation or review.

a. Is the proposed action solely a procurement action for materials intended to be installed, stored or operated in an existing building or structure?

Yes

No

Not Applicable

b. If the proposed action involves procurement of electronic equipment, will the equipment be disposed of in an environmentally sound manner at the end of its useful life?

Yes

No

Not Applicable

c. Does the proposed action involve only minor interior renovations to a structure, facility, or installation?

Yes

No

Not Applicable

d. Is the proposed action solely for the production and/or distribution of informational materials, brochures, or newsletters?

Yes

No

Not Applicable

e. Does the proposed action consist solely of training, teaching, or meeting facilitation at an existing facility or structure?

Yes

No

Not Applicable

Certifications and Signature

(i) I certify that I am authorized to submit this grant application on behalf of the eligible entity(ies) listed on this application, that I have examined this application, that all of the information and responses in this application, including certifications, and forms submitted, all of which are part of this grant application, are material representations of fact and true and correct to the best of my knowledge, that the entity(ies) that is requesting grant funding pursuant to this application and any subgrantees and subcontractors will comply with the terms, conditions, purposes, and federal requirements of the grant program; that no kickbacks were paid to anyone; and that a false, fictitious, or fraudulent statements or **claims** on this application are grounds for denial or termination of a grant award, and/or possible punishment by a fine or imprisonment as provided in 18 U.S.C. § 1001 and civil violations of the False Claims Act.

(ii) I certify that the entity(ies) I represent have and will comply with all applicable federal, state, and local laws, rules, regulations, ordinances, codes, orders and programmatic rules and requirements relating to the project. I acknowledge that failure to do so may result in rejection or deobligation of the grant or loan award. I acknowledge that failure to comply with all federal and program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.

(iii) I certify that the entity(ies) I represent has and will comply with all applicable administrative and federal statutory, regulatory, and policy requirements set forth in the Department of Commerce Pre-Award Notification Requirements for Grants and Cooperative Agreements ("DOC Pre-Award Notification"), published in the Federal Register on February 11, 2008 (73 FR 7696), as amended; DOC Financial Assistance Standard Terms and Conditions (Mar. 8, 2009), the Department of Commerce American Recovery and Reinvestment Act Award Terms (Apr. 9, 2009); and any Special Award Terms and Conditions that are included by the Grants Officer in the award.

(iv) If requesting BTOP funding, I certify that the entity(ies) I represent has secured access to pay the 20% of total project cost or has petitioned the Assistant Secretary of NTIA for a waiver of the matching requirement or received a waiver.

Signature of authorized person  Date 12 August 2009

Print name of authorized person David W. Hylan, Jr., MS, CI/CT

Title or position Executive Director

CERTIFICATION REGARDING LOBBYING

Applicants should also review the instructions for certification included in the regulations before completing this form. Signature on this form provides for compliance with certification requirements under 15 CFR Part 28, "New Restrictions on Lobbying." The certifications shall be treated as a material representation of fact upon which reliance will be placed when the Department of Commerce determines to award the covered transaction, grant, or cooperative agreement.

LOBBYING

As required by Section 1352, Title 31 of the U.S. Code, and implemented at 15 CFR Part 28, for persons entering into a grant, cooperative agreement or contract over \$100,000 or a loan or loan guarantee over \$150,000 as defined at 15 CFR Part 28, Sections 28.105 and 28.110, the applicant certifies that to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

As the duly authorized representative of the applicant, I hereby certify that the applicant will comply with the above applicable certification.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

In any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

NAME OF APPLICANT

The Betty and Leonard Phillips Deaf Action Ce

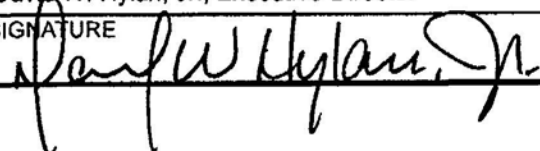
AWARD NUMBER AND/OR PROJECT NAME

AccessAmerica Video Remote Interpreting

PRINTED NAME AND TITLE OF AUTHORIZED REPRESENTATIVE

David W. Hylan, Jr., Executive Director

SIGNATURE



DATE

8/7/2009

CERTIFICATION REGARDING LOBBYING LOWER TIER COVERED TRANSACTIONS

Applicants should review the instructions for certification included in the regulations before completing this form. Signature on this form provides for compliance with certification requirements under 15 CFR Part 28, "New Restrictions on Lobbying."

LOBBYING

As required by Section 1352, Title 31 of the U.S. Code, and implemented at 15 CFR Part 28, for persons entering into a grant, cooperative agreement or contract over \$100,000 or a loan or loan guarantee over \$150,000 as defined at 15 CFR Part 28, Sections 28.105 and 28.110, the applicant certifies that to the best of his or her knowledge and belief, that:

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This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

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NAME OF APPLICANT

The Betty and Leonard Phillips Deaf Action Center of Louisiana

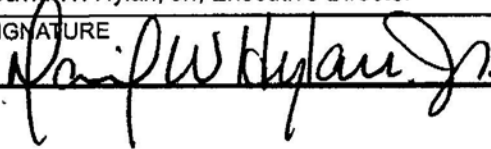
AWARD NUMBER AND/OR PROJECT NAME

AccessAmerica Video Remote Interpreting

PRINTED NAME AND TITLE OF AUTHORIZED REPRESENTATIVE

David W. Hylan, Jr., Executive Director

SIGNATURE



DATE

August 8, 2009

BUDGET INFORMATION - Non-Construction Programs

OMB Approval No. 4040-0006
Expiration Date 04/30/2008

SECTION A - BUDGET SUMMARY

Grant Program Function or Activity (a)	Catalog of Federal Domestic Assistance Number (b)	Estimated Unobligated Funds		New or Revised Budget		
		Federal (c)	Non-Federal (d)	Federal (e)	Non-Federal (f)	Total (g)
1. Recovery Act - Broadband Technology Opportunities Program (BTOP)	11.557	\$ 0.00	\$ 0.00	\$ 1,381,252.36	\$ 831,894.15	\$ 2,213,146.51
2.						0.00
3.						0.00
4.						0.00
5. Totals		\$ 0.00	\$ 0.00	\$ 1,381,252.36	\$ 831,894.15	\$ 2,213,146.51

SECTION B - BUDGET CATEGORIES

6. Object Class Categories	GRANT PROGRAM, FUNCTION OR ACTIVITY				Total (5)
	(1)	(2)	(3)	(4)	
	Recovery Act - Broadband Technology Opportunities Program (BTOP) CFDA: 11.557				
a. Personnel	\$ 350,000.00	\$	\$	\$	\$ 350,000.00
b. Fringe Benefits	63,700.00				63,700.00
c. Travel	0.00				0.00
d. Equipment	685,393.30				685,393.30
e. Supplies	154,559.30				154,559.30
f. Contractual	705,493.91				705,493.91
g. Construction	0.00				0.00
h. Other	254,000.00				254,000.00
i. Total Direct Charges (sum of 6a-6h)	2,213,146.51	0.00	0.00	0.00	\$ 2,213,146.51
j. Indirect Charges					\$ 0.00
k. TOTALS (sum of 6i and 6j)	\$ 2,213,146.51	\$ 0.00	\$ 0.00	\$ 0.00	\$ 2,213,146.51
7. Program Income	\$ 554,072.40	\$	\$	\$	\$ 554,072.40

SECTION C - NON-FEDERAL RESOURCES					
(a) Grant Program	(b) Applicant	(c) State	(d) Other Sources	(e) TOTALS	
8. <input type="text" value="Broadband Technology Opportunities -BTOP"/>	\$ 243,241.00	\$ 30,000.00	\$ 558,553.15	\$ 831,794.15	
9. <input type="text"/>				0.00	
10. <input type="text"/>				0.00	
11. <input type="text"/>				0.00	
12. TOTAL (sum of lines 8-11)	\$ 243,241.00	\$ 30,000.00	\$ 558,553.15	\$ 831,794.15	
SECTION D - FORECASTED CASH NEEDS					
	Total for 1st Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
13. Federal	\$ 1,331,030.44	\$ 1,183,831.01	\$ 122,857.61	\$ 17,237.41	\$ 7,104.41
14. Non-Federal	\$ 337,391.15	45,204.69	44,337.69	124,357.89	123,490.89
15. TOTAL (sum of lines 13 and 14)	\$ 1,668,421.59	\$ 1,229,035.70	\$ 167,195.30	\$ 141,595.30	\$ 130,595.30
SECTION E - BUDGET ESTIMATES OF FEDERAL FUNDS NEEDED FOR BALANCE OF THE PROJECT					
(a) Grant Program	FUTURE FUNDING PERIODS (YEARS)				
	(b) First	(c) Second	(d) Third	(e) Fourth	
16. <input type="text" value="Broadband Technology Opportunities -BTOP"/>	\$ 1,331,030.44	\$ 50,221.92	\$ 0.00	\$ 0.00	
17. <input type="text"/>					
18. <input type="text"/>					
19. <input type="text"/>					
20. TOTAL (sum of lines 16 - 19)	\$ 1,331,030.44	\$ 50,221.92	\$ 0.00	\$ 0.00	
SECTION F - OTHER BUDGET INFORMATION					
21. Direct Charges: <input type="text" value="n/a"/>	22. Indirect Charges: <input type="text" value="n/a"/>				
23. Remarks: <input type="text" value="n/a"/>					

ASSURANCES - NON-CONSTRUCTION PROGRAMS

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0040), Washington, DC 20503.


PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.

NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the awarding agency. Further, certain Federal awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project cost) to ensure proper planning, management and completion of the project described in this application.
2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, through any authorized representative, access to and the right to examine all records, books, papers, or documents related to the award; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
3. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
4. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency
5. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards for merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
6. Will comply with all Federal statutes relating to nondiscrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee 3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and, (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.
7. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal or federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
8. Will comply, as applicable, with provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.

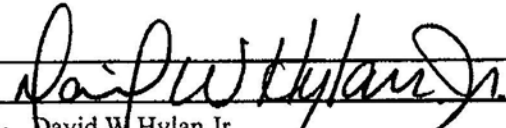
9. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327-333), regarding labor standards for federally-assisted construction subagreements.
10. Will comply, if applicable, with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
11. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) Implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-205).
12. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
13. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a -1 et seq.).
14. Will comply with P.L. 93-348 regarding the protection of human subjects involved in research, development, and related activities supported by this award of assistance.
15. Will comply with the Laboratory Animal Welfare Act of 1966 (P.L. 89-544, as amended, 7 U.S.C. §§2131 et seq.) pertaining to the care, handling, and treatment of warm blooded animals held for research, teaching, or other activities supported by this award of assistance.
16. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
17. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
18. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.

<p>* SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL</p> 	<p>* TITLE</p> <p>Executive Director</p>
<p>* APPLICANT ORGANIZATION</p> <p>The Betty and Leonard Phillips Deaf</p>	<p>* DATE SUBMITTED</p> <p>08-08-2009</p>

DISCLOSURE OF LOBBYING ACTIVITIES

Approved by OMB
0348-0046

Complete this form to disclose lobbying activities pursuant to 31 U.S.C. 1352
(See reverse for public burden disclosure.)

1. Type of Federal Action: <input checked="" type="checkbox"/> a. contract <input type="checkbox"/> b. grant <input type="checkbox"/> c. cooperative agreement <input type="checkbox"/> d. loan <input type="checkbox"/> e. loan guarantee <input type="checkbox"/> f. loan insurance	2. Status of Federal Action: <input checked="" type="checkbox"/> a. bid/offer/application <input type="checkbox"/> b. initial award <input type="checkbox"/> c. post-award	3. Report Type: <input checked="" type="checkbox"/> a. initial filing <input type="checkbox"/> b. material change For Material Change Only: year _____ quarter _____ date of last report _____
4. Name and Address of Reporting Entity: <input checked="" type="checkbox"/> Prime <input type="checkbox"/> Subawardee Tier _____, if known: The Betty and Leonard Phillips Deaf Action Center of Louisiana 601 Jordan St Shreveport, LA 71101-4748 Congressional District, if known: 04	5. If Reporting Entity in No. 4 is a Subawardee, Enter Name and Address of Prime: N/A Congressional District, if known:	
6. Federal Department/Agency:	7. Federal Program Name/Description: CFDA Number, if applicable: _____	
8. Federal Action Number, if known:	9. Award Amount, if known: \$	
10. a. Name and Address of Lobbying Registrant (if individual, last name, first name, MI): None	b. Individuals Performing Services (including address if different from No. 10a) (last name, first name, MI): None	
11. Information requested through this form is authorized by title 31 U.S.C. section 1352. This disclosure of lobbying activities is a material representation of fact upon which reliance was placed by the tier above when this transaction was made or entered into. This disclosure is required pursuant to 31 U.S.C. 1352. This information will be reported to the Congress semi-annually and will be available for public inspection. Any person who fails to file the required disclosure shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.	Signature: <u></u> Print Name: <u>David W Hylan Jr</u> Title: <u>Executive Director</u> Telephone No.: <u>(318) 425-7781</u> Date: <u>8/7/2009</u>	
Federal Use Only:		Authorized for Local Reproduction Standard Form LLL (Rev. 7-97)

INSTRUCTIONS FOR COMPLETION OF SF-LLL, DISCLOSURE OF LOBBYING ACTIVITIES

This disclosure form shall be completed by the reporting entity, whether subawardee or prime Federal recipient, at the initiation or receipt of a covered Federal action, or a material change to a previous filing, pursuant to title 31 U.S.C. section 1352. The filing of a form is required for each payment or agreement to make payment to any lobbying entity for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with a covered Federal action. Complete all items that apply for both the initial filing and material change report. Refer to the implementing guidance published by the Office of Management and Budget for additional information.

1. Identify the type of covered Federal action for which lobbying activity is and/or has been secured to influence the outcome of a covered Federal action.
2. Identify the status of the covered Federal action.
3. Identify the appropriate classification of this report. If this is a followup report caused by a material change to the information previously reported, enter the year and quarter in which the change occurred. Enter the date of the last previously submitted report by this reporting entity for this covered Federal action.
4. Enter the full name, address, city, State and zip code of the reporting entity. Include Congressional District, if known. Check the appropriate classification of the reporting entity that designates if it is, or expects to be, a prime or subaward recipient. Identify the tier of the subawardee, e.g., the first subawardee of the prime is the 1st tier. Subawards include but are not limited to subcontracts, subgrants and contract awards under grants.
5. If the organization filing the report in item 4 checks "Subawardee," then enter the full name, address, city, State and zip code of the prime Federal recipient. Include Congressional District, if known.
6. Enter the name of the Federal agency making the award or loan commitment. Include at least one organizational level below agency name, if known. For example, Department of Transportation, United States Coast Guard.
7. Enter the Federal program name or description for the covered Federal action (item 1). If known, enter the full Catalog of Federal Domestic Assistance (CFDA) number for grants, cooperative agreements, loans, and loan commitments.
8. Enter the most appropriate Federal identifying number available for the Federal action identified in item 1 (e.g., Request for Proposal (RFP) number; Invitation for Bid (IFB) number; grant announcement number; the contract, grant, or loan award number; the application/proposal control number assigned by the Federal agency). Include prefixes, e.g., "RFP-DE-90-001."
9. For a covered Federal action where there has been an award or loan commitment by the Federal agency, enter the Federal amount of the award/loan commitment for the prime entity identified in item 4 or 5.
10. (a) Enter the full name, address, city, State and zip code of the lobbying registrant under the Lobbying Disclosure Act of 1995 engaged by the reporting entity identified in item 4 to influence the covered Federal action.

(b) Enter the full names of the individual(s) performing services, and include full address if different from 10 (a). Enter Last Name, First Name, and Middle Initial (MI).
11. The certifying official shall sign and date the form, print his/her name, title, and telephone number.

According to the Paperwork Reduction Act, as amended, no persons are required to respond to a collection of information unless it displays a valid OMB Control Number. The valid OMB control number for this information collection is OMB No. 0348-0046. Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0046), Washington, DC 20503.

LAW OFFICE OF
Steven D. Carby
628 STONER AVENUE
SHREVEPORT, LOUISIANA 71101

TELEPHONE
(318) 424-0200

FAX
(318) 424-3730

August 7, 2009

Assistant Secretary
National Telecommunications and Information Administration
U.S. Department of Commerce
Washington, D. C. 20230

REF: The Betty and Leonard Phillips Deaf Action Center's Grant Application for Broadband Technology Opportunities Program (BTOP)

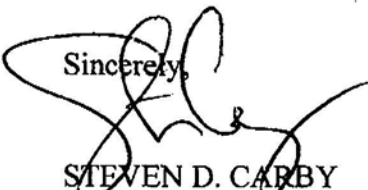
Dear Sir:

We are general counsel for the Betty and Leonard Phillips Deaf Action Center of Louisiana (Applicant). In such capacity, we acted as counsel to the Applicant in connection with its ability to apply to the Broadband Technology Opportunities Program and in the review of the grant agreement, as referenced in the Notice of Funds Availability.

We are of the opinion that:

- A.) Applicant is duly organized and existing (legal entity) under the laws of the state of Louisiana.
- B.) Applicant has corporate power:
 - 1.) To execute and deliver the agreement.
 - 2.) To perform all acts required to be done by it under said agreement.
- C.) No legal proceedings have been instituted or are pending against the Applicant, the outcome of which would adversely affect the Applicant's ability to perform the duties under the grant agreement, and there are no judgments against the Applicant which would adversely affect the Applicant's ability to perform its duties under the grant agreement.

Sincerely,


STEVEN D. CARBY
Attorney at Law

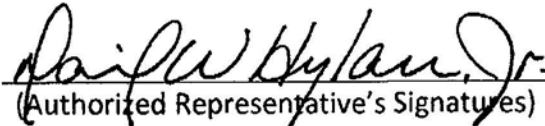
SDC/lam

Certification Requirements for BTOP

U.S. Department of Commerce
Broadband Technology Opportunities Program

I certify that I am the duly authorized representative of the applicant organization, and that I have been authorized to submit the attached application on its behalf. A copy of the applicant organization's authorization for me to submit this application as its official representative is on file in the applicant's office, and I am identified as the applicant organization's Authorized Organization Representative (AOR) in the Central Contractor Registration database. By signing this certification, I certify that the statements contained in the application are true, complete, and accurate to the best of my knowledge, and that if an award is made, the applicant organization will comply with all applicable award terms and conditions.

12 August 2009
Date


(Authorized Representative's Signature)

David W. Hylan, Jr., MS, CI/CT

Name:

Executive Director

Title:

The Deaf Action Center of Louisiana
David W. Hylan, Executive Director

August 19, 2009

RE: Supplementary Uploads for BTOP PCC grant application

Attached to this part of the application are the following documents:

1. 2009 DAC Fiscal Year Budget Overview
2. 2008 P&L – to show total income from Virtual Remote Interpreting
3. Cash Match Letter from the DAC
4. Cash Match Letter from Louisiana Rehabilitation Services
5. Cash Match Letter from United Way
6. Rejection Letter Hearst Foundation
7. Rejection Letter Robert Wood Johnson Foundation
8. Support Letter Senator David Vitter

The Betty and Leonard Phillips Deaf Action Center 2009 Budget

Income	4000 DIRECT PUBLIC SUPPORT	38,076.00
	4010 · Individual Contributions	600.00
	4030 · Memorial Contributions	60.00
	4040 · Deaf Fundraising Committee	2,412.00
	4050 · Annual Campaign	35,004.00
	4200 · SPECIAL EVENTS	4,000.00
	4700 · INDIRECT PUBLIC SUPPORT	22,608.00
	4710 · United Way of NW LA	22,608.00
	5000 · GOVERNMENT AGENCIES	205,692.00
	5200 · LA REHABILITATION SERVICES	4,188.00
	5300 · LA COMMISSION FOR THE DEAF	84,600.00
	5400 · OFFICE OF ALCOHOL/DRUG ABU	116,904.00
	6200 PROGRAM SERVICE FEES	148,130.67
	6210 · Sign Language Class	8,100.00
	6220 · Community Interpreting	116,892.00
	6230 · Interpreter Training	1,248.00
	6240 · Interpreter Evaluations	158.67
	6250 · VRI - Video Remote Interpreting	20,796.00
	6270 · In-service and Presentations	936.00
	6400 · SALES TO THE PUBLIC	1,152.00
	6500 · INVESTMENT INCOME	120.00
	6900 · MISCELLANEOUS INCOME	24.00
Total Income		419,802.67
Expense	7000 · EMPLOYEE COMPENSATION	238,273.00
	7010 · Gross Payroll	215,004.00
	7020 · Contractors	15,000.00
	7030 · Bonus Pay	8,269.00
	7100 · EMPLOYEE BENEFITS	15,300.00
	7110 · Auto Allowance	2,100.00
	7120 · Life Insurance Premium	144.00
	7130 · Medical Insurance Premium	13,056.00
	7200 · PAYROLL TAXES, ETC.	21,048.00
	7210 · FICA	13,332.00
	7220 · Unemployment InsuranceLA	84.00
	7270 · Medicare/Social Security	3,120.00
	7280 · State Withholding	4,512.00
	8000 · PROFESSIONAL FEES	22,008.00
	8100 · SUPPLIES	15,852.00
	8200 · TELEPHONE	5,988.00
	8300 · POSTAGE AND SHIPPING	17,040.00
	8400 · OCCUPANCY	41,376.00
	8500 · EQUIPMENT	11,652.00
	8600 · PRINTING AND PUBLICATIONS	648.00
	8700 · TRAVEL	3,216.00
	8800 · CONFERENCES AND MEETINGS	3,096.00
	9000 · MEMBERSHIP DUES	960.00
	9400 · MISCELLANEOUS	14,556.00
Total Expense		411,013.00

The Betty and Leonard Phillips Deaf Action Center of Louisiana
 2008 Profit and Loss

Income		
4000 DIRECT PUBLIC SUPPORT		37,549.84
4200 · SPECIAL EVENTS		325.00
4700 · INDIRECT PUBLIC SUPPORT		25,488.85
5000 · GOVERNMENT AGENCIES		137,692.00
6200 PROGRAM SERVICE FEES		148,140.94
6210 · Sign Language Class	8,105.00	
6220 · Community Interpreting	35,084.94	
6230 · Interpreter Training	1,250.00	
6240 · Interpreter Evaluations	160.00	
6250 · VRI - Video Remote Interpreting	102,606.00	
6270 · In-service and Presentations	935.00	
6400 · SALES TO THE PUBLIC		1,145.26
6500 · INVESTMENT INCOME		117.95
6900 · MISCELLANEOUS INCOME		3,739.02
Total Income		<u>413,831.68</u>
Expense		
Interest Expense		
7000 · EMPLOYEE COMPENSATION		240,952.13
7100 · EMPLOYEE BENEFITS		15,458.14
7200 · PAYROLL TAXES, ETC.		12,028.80
8000 · PROFESSIONAL FEES		13,142.89
8100 · SUPPLIES		15,613.72
8200 · TELEPHONE		7,455.52
8300 · POSTAGE AND SHIPPING		16,583.32
8400 · OCCUPANCY		37,667.30
8500 · EQUIPMENT		7,412.35
8600 · PRINTING AND PUBLICATIONS		230.71
8700 · TRAVEL		2,594.88
8800 · CONFERENCES AND MEETINGS		1,455.65
9000 · MEMBERSHIP DUES		722.25
9400 · MISCELLANEOUS		16,872.44
Total Expense	<u>402,336.10</u>	<u>390,190.10</u>



The Betty and Leonard Phillips Deaf Action Center of Louisiana

601 JORDAN STREET
SHREVEPORT, LA 71101

www.deafactioncenter.org

TEL: 318-425-7781
FAX: 318-226-1299

12 August 2009

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Heidi Kallenberg
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Bradley and Kimberly Schlosser
Cassidy and Carin Phillips
Christopher and Shannon Phillips
Collin Phillips
Sue Phillips

A United Way
Member Agency

Anthony Wilhelm
Deputy Associate Administrator
Infrastructure Division
Office of Telecommunications and Information Applications
National Telecommunications and Information Administration
U.S. Department of Commerce (DOC)

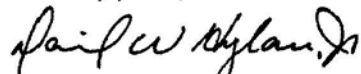
Dear Mr. Wilhelm,

The Deaf Action Center's application under the BTOP program has caused a lot of excitement throughout Louisiana. We are very thrilled over this solution for providing interpretation services over broadband in areas of health care, education and employment.

This letter serves as our agency's unequivocal commitment of \$243,350 in local matching funds over the two years of this grant award, as detailed in our budget submission..

Should you have any questions or need clarification, please contact me at your earliest convenience. I remain . . .

Sincerely yours,


David W. Hylan, Jr., MS, CI/CT
Executive Director


Chasha Richardson
Comptroller



BOBBY JINDAL
GOVERNOR

KRISTY H. NICHOLS
SECRETARY

State of Louisiana
Department of Social Services
Louisiana Rehabilitation Services

July 24, 2009

David W. Hylan, Jr.
The Betty and Leonard Phillips
Deaf Action Center of Louisiana
601 Jordan Street
Shreveport, LA 71101

Dear Mr. Hylan:

Louisiana Rehabilitation Services' support for the Deaf Action Center of Louisiana is evidenced by our contractual agreement, through the Louisiana Commission for the Deaf, for interpreting services over the next three years at \$15,000 per year.

Furthermore, Louisiana Rehabilitation Services supports the provision of Video Remote Interpreting Services throughout Louisiana. Video Remote Interpreting offers a cost-effective solution to the communication-accessibility issues faced by the shortage of available, qualified interpreters.

VRI will offer Louisiana Deaf and hard of hearing citizens the benefits of the latest in technology so that despite the location or the time of day, interpreting services are readily available 24 hours a day, seven days a week.

It is the mission of Louisiana Rehabilitation Services to assist persons with disabilities in their desire to obtain or maintain employment and/or achieve independence in their community by providing rehabilitation services and by working cooperatively with business and other community services.

It is through such collaboration that LRS promotes, facilitates, and supports the accessibility of communication, and advocacy to our Deaf and hard of hearing citizens and ensuring communication accessibility is available to all Louisiana citizens with hearing loss.

Thank you for requesting our support for this vital service.

Sincerely,

A handwritten signature in cursive script that reads "Roseland Starks".

Roseland Starks, Director
Louisiana Rehabilitation Services

RS:ND

March 26, 2009

Mr. David Hylan
Deaf Action Center
601 Jordan Street
Shreveport, La 71101

Dear Mr. Hylan:

United Way of Northwest Louisiana recognizes the commitment of Video Remote Interpreting to this community and is honored to partner with you this year. We value your tireless work and effort in making a significant local impact. Each year presents unique challenges; and 2008 was no exception. Although all currently funded programs face reductions, United Way's commitment to this community remains steadfast.

For over 85 years, United Way has served this community and continues to set goals for the future. Through the diligent work of four impact councils, comprised of over 50 volunteers, the review and allocation process is complete. The councils utilized a strong scoring and evaluation system to measure program effectiveness and collectively spent over 580 hours assessing the programs. Priority was placed on financial information, outcome measurements and community objectives. Your program met these requirements and is entrusted with serving the population according to outline of your proposal. Please see your 2009 program allocation below.

Program	Funding Level	Grant Period
Vidco Remote Interpreting	\$16,246	2

If you have any questions regarding this decision, please contact Emily Gillespie at (318) 677-2504. If you wish to appeal this decision, you may do so in writing within 30 days of receipt of this notice. Appeals must be mailed to:

United Way Board of Directors
Bonnie Bolton, Board Chair
402 Edwards Street
Shreveport, LA 71101

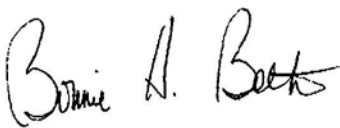
Additionally, your agency will receive \$1,677 in United Way donor designations. This amount is based on designations from individual pledges in the campaign and is in addition to your program allocation stated above. You will receive your actual designations minus pledge loss and administrative fees (15%). Your program allocation and donor designation amount will be paid monthly beginning on April 15, 2009.

Enclosed is United Way's Agency Agreement, which details policies and procedures that govern funded programs, and the Counter Terrorism Compliance form. **Please return the signed originals no later than Thursday, April 9, 2009. United Way will not begin disbursement of funds until these forms have been received.**

Funding allocated to programs on a one year grant cycle will end in March 2010. All programs receiving one year grants must reapply annually for any future funding consideration. Programs granted funds for a two year period must submit an abbreviated application during the annual review process. This application will be disseminated to those identified agencies. Programs granted funding for multiple years will receive the allocation throughout the grant period, contingent on the results of United Way's Community Campaign. Significant decreases in campaign revenue may result in reduced allocations.

Thank you for your participation in this year's impact process. Wishing you much success as you work to make an impact in our community!

Sincerely,



Bonnie Bolton
Board Chair

2010 FEB 16 AM 11:40

RECEIVED
MIST GRANTS OFFICE

WILLIAM RANDOLPH HEARST FOUNDATION

THE HEARST FOUNDATION, INC.

October 26, 2007

David W. Hylan Jr.
Executive Director
The Betty and Leonard Phillips Deaf Action Center of Louisiana
601 Jordan Street
Shreveport, LA 71101

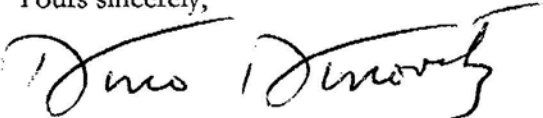
Dear Mr. Hylan:

Thank you for your recent correspondence requesting grant support from the Hearst Foundations.

We appreciate the opportunity to learn about your organization, and we recognize the merits of your work. Regrettably, we are unable to respond favorably to your request. While our Foundations have an interest in the field of human services, our resources are limited, and it is not possible for us to assist as many worthy institutions as we would like.

Please accept our best wishes for the success of your fundraising efforts.

Yours sincerely,



Paul "Dino" Dinovitz
Executive Director

PD:prf



Robert Wood Johnson Foundation

October 16, 2007

David W. Hylan, Jr., M.S., C.I./C.T.
Executive Director
Betty and Leonard Phillips
Deaf Action Center of Louisiana
601 Jordan Street
Shreveport, LA 71101-4748

Dear Mr. Hylan:

Our program staff has had an opportunity to review your recent inquiry (I.D. 63395) concerning the possibility of Foundation support for expanding a video remote interpreting program for the deaf or hard of hearing.

Despite the obvious importance of the issue you plan to address, we will not be able to support your proposal. As a rule, we do not provide support to efforts focusing on a specific condition.

I should also mention that we have changed our application process. We are now asking all applicants to apply using a standardized brief proposal through a single point of submission. Our intent is to make the Foundation's system for reviewing and deciding upon grant proposals as fair and as responsive as possible. The new process is fully outlined at www.rwjf.org > Grant Applications > Unsolicited Grants > How to Apply > Application form and Guidelines.

I am sorry we cannot give you a more encouraging response and hope through other potential sources you are able to obtain the support you need. We appreciate having heard from you.

Sincerely,

A handwritten signature in black ink that reads "Richard J. Toth". The signature is written in a cursive, flowing style.

Richard J. Toth, M.P.A.
Director, Office of Proposal Management
RJT: ct

DAVID VITTER
LOUISIANA

DEPUTY WHIP

Armed Services

Banking, Housing and Urban Affairs

Commerce, Science, and Transportation

Environment and Public Works

Small Business and Entrepreneurship

United States Senate

WASHINGTON, DC 20510

WASHINGTON, D.C.
HART SENATE OFFICE BUILDING
SUITE SH-516
WASHINGTON, DC 20510
(202) 224-4623
FAX: (202) 228-5061

BATON ROUGE
858 CONVENTION STREET
BATON ROUGE, LA 70802
(225) 383-0331
FAX: (225) 383-0952

Website with E-Mail Access:
vitter.senate.gov

July 27, 2009

Mr. David W. Hylan Jr., MS/CI/CT
Executive Director
The Betty & Leonard Phillips Deaf Action Center of Louisiana
601 Jordan Street
Shreveport, LA 71101-4748

Dear Mr. Hylan,

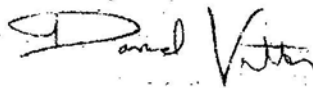
It has been brought to my attention that The Betty and Leonard Phillips Deaf Action Center of Louisiana (Deaf Action Center) is seeking funding to expand its service entitled *AccessAmerica Video Remote Interpreting (VRI)*.

It is my understanding that through the use of high speed internet and video conferencing technology, the Deaf Action Center is able to provide Sign Language Interpreters for persons who are deaf or hard of hearing in some of the most remote areas of our state and our nation. Also with the elimination of travel expenses, *VRI* has become the most cost effective method of providing communication mandated by the Americans with Disabilities Act (ADA) for government agencies, organizations, schools and corporations.

The State of Louisiana lost 60% of its Sign Language Interpreting workforce after Hurricanes Katrina and Rita. The lack of communication assistance for deaf or hard of hearing victims has compounded the physical devastation they have endured. Now the Deaf Action Center can provide interpreting services remotely for reestablished schools, government offices, etc. through its *AccessAmerica* program. I am told the Deaf Action Center has invested over \$250,000 for the *VRI* project and has begun an extensive fundraising campaign to help acquire the additional funding needed to complete the project.

I commend The Betty and Leonard Phillips Deaf Action Center of Louisiana for its efforts to improve communication for persons who are deaf or hard of hearing and support its efforts for funding *AccessAmerica Video Remote Interpreting*. Please contact me through Ms. Brenda Moore in my Metairie Office if I can be of assistance. Thank you for bringing this worthwhile program to my attention.

Sincerely,



David Vitter
United States Senate

ACADIANA
800 LAFAYETTE STREET
SUITE 1200
LAFAYETTE, LA 70501
(337) 262-6898
FAX: (337) 262-6373

CENTRAL LOUISIANA
2230 SOUTH MACARTHUR DRIVE
SUITE 4
ALEXANDRIA, LA 71301
(318) 448-0169
FAX: (318) 448-0189

NORTHEAST LOUISIANA
1217 NORTH 19TH STREET
MONROE, LA 71201
(318) 325-8120
FAX: (318) 325-9165

NORTHWEST LOUISIANA
920 PIERREMONT ROAD
SUITE 113
SHREVEPORT, LA 71106
(318) 861-0437
FAX: (318) 861-4865

SOUTHEAST LOUISIANA
2800 VE LEHANS BOULEVARD
SUITE 201
METAIRIE, LA 70002
(504) 589-2753
FAX: (504) 589-2607

SOUTHWEST LOUISIANA
3221 RYAN STREET
SUITE E
LAKE CHARLES, LA 70601
(337) 436-0453
FAX: (337) 436-3163

BUDGET INFORMATION - Non-Construction Programs

OMB Approval No. 4040-0006

Expiration Date 04/30/2008

SECTION A - BUDGET SUMMARY

Grant Program Function or Activity (a)	Catalog of Federal Domestic Assistance Number (b)	Estimated Unobligated Funds		New or Revised Budget		
		Federal (c)	Non-Federal (d)	Federal (e)	Non-Federal (f)	Total (g)
1. Recovery Act - Broadband Technology Opportunities Program (BTOP)	11.557	\$	\$	\$ 1,380,513.00	\$ 435,659.00	\$ 1,816,172.00
2.						0.00
3.						0.00
4.						0.00
5. Totals		\$ 0.00	\$ 0.00	\$ 1,380,513.00	\$ 435,659.00	\$ 1,816,172.00

SECTION B - BUDGET CATEGORIES

6. Object Class Categories	GRANT PROGRAM, FUNCTION OR ACTIVITY				Total (5)
	(1)	(2)	(3)	(4)	
	Recovery Act - Broadband Technology Opportunities Program (BTOP) CFDA: 11.557 Federal	Recovery Act - Broadband Technology Opportunities Program (BTOP) CFDA: 11.557 Non-Federal			
a. Personnel	\$ 200,000.00	\$ 110,820.00	\$	\$	\$ 310,820.00
b. Fringe Benefits	36,400.00	20,169.00			56,569.00
c. Travel	0.00	0.00			0.00
d. Equipment	686,068.00	0.00			686,068.00
e. Supplies	143,958.00	5,601.00			149,559.00
f. Contractual	196,087.00	194,069.00			390,156.00
g. Construction	0.00	0.00			0.00
h. Other	118,000.00	105,000.00			223,000.00
i. Total Direct Charges (sum of 6a-6h)	1,380,513.00	435,659.00	0.00	0.00	\$ 1,816,172.00
j. Indirect Charges	0.00				\$ 0.00
k. TOTALS (sum of 6i and 6j)	\$ 1,380,513.00	\$ 435,659.00	\$ 0.00	\$ 0.00	\$ 1,816,172.00
7. Program Income	\$ 0.00	\$	\$	\$	\$

SECTION C - NON-FEDERAL RESOURCES					
(a) Grant Program	(b) Applicant	(c) State	(d) Other Sources	(e) TOTALS	
8. <input type="text" value="Broadband Technology Opportunities -BTOP"/>	\$ <input type="text" value="393,178.00"/>	\$ <input type="text" value="30,000.00"/>	\$ <input type="text" value="12,481.00"/>	\$ <input type="text" value="435,659.00"/>	
9. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	
10. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	
11. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="0.00"/>	
12. TOTAL (sum of lines 8-11)	\$ <input type="text" value="393,178.00"/>	\$ <input type="text" value="30,000.00"/>	\$ <input type="text" value="12,481.00"/>	\$ <input type="text" value="435,659.00"/>	
SECTION D - FORECASTED CASH NEEDS					
	Total for 1st Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
13. Federal	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
14. Non-Federal	\$ <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
15. TOTAL (sum of lines 13 and 14)	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>
SECTION E - BUDGET ESTIMATES OF FEDERAL FUNDS NEEDED FOR BALANCE OF THE PROJECT					
(a) Grant Program	FUTURE FUNDING PERIODS (YEARS)				
	(b) First	(c) Second	(d) Third	(e) Fourth	
16. <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	
17. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
18. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
19. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
20. TOTAL (sum of lines 16 - 19)	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	\$ <input type="text" value="0.00"/>	
SECTION F - OTHER BUDGET INFORMATION					
21. Direct Charges: <input type="text"/>	22. Indirect Charges: <input type="text" value="0"/>				
23. Remarks: <input type="text"/>					

LAW OFFICE OF
Steven D. Carby
628 STONER AVENUE
SHREVEPORT, LOUISIANA 71101

TELEPHONE
(318) 424-0200

FAX
(318) 424-3730

August 7, 2009

Assistant Secretary
National Telecommunications and Information Administration
U.S. Department of Commerce
Washington, D. C. 20230

REF: The Betty and Leonard Phillips Deaf Action Center's Grant Application for Broadband Technology Opportunities Program (BTOP)

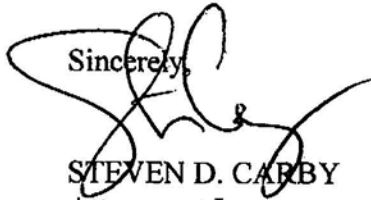
Dear Sir:

We are general counsel for the Betty and Leonard Phillips Deaf Action Center of Louisiana (Applicant). In such capacity, we acted as counsel to the Applicant in connection with its ability to apply to the Broadband Technology Opportunities Program and in the review of the grant agreement, as referenced in the Notice of Funds Availability.

We are of the opinion that:

- A.) Applicant is duly organized and existing (legal entity) under the laws of the state of Louisiana.
- B.) Applicant has corporate power:
 - 1.) To execute and deliver the agreement.
 - 2.) To perform all acts required to be done by it under said agreement.
- C.) No legal proceedings have been instituted or are pending against the Applicant, the outcome of which would adversely affect the Applicant's ability to perform the duties under the grant agreement, and there are no judgments against the Applicant which would adversely affect the Applicant's ability to perform its duties under the grant agreement.

Sincerely,


STEVEN D. CARBY
Attorney at Law

SDC/lam

CERTIFICATION REGARDING LOBBYING

Applicants should also review the instructions for certification included in the regulations before completing this form. Signature on this form provides for compliance with certification requirements under 15 CFR Part 28, "New Restrictions on Lobbying." The certifications shall be treated as a material representation of fact upon which reliance will be placed when the Department of Commerce determines to award the covered transaction, grant, or cooperative agreement.

LOBBYING

As required by Section 1352, Title 31 of the U.S. Code, and implemented at 15 CFR Part 28, for persons entering into a grant, cooperative agreement or contract over \$100,000 or a loan or loan guarantee over \$150,000 as defined at 15 CFR Part 28, Sections 28.105 and 28.110, the applicant certifies that to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

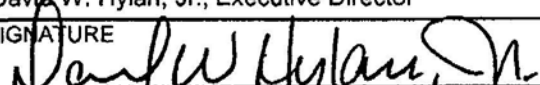
Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

In any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

As the duly authorized representative of the applicant, I hereby certify that the applicant will comply with the above applicable certification.

NAME OF APPLICANT	AWARD NUMBER AND/OR PROJECT NAME
The Betty and Leonard Phillips Deaf Action Ce	AccessAmerica Video Remote Interpreting
PRINTED NAME AND TITLE OF AUTHORIZED REPRESENTATIVE	
David W. Hylan, Jr., Executive Director	
SIGNATURE	DATE
	8/7/2009

DOC Environmental Checklist

1. **SECTION 1-** To be completed for those projects historically shown not to create significant environmental impacts to the human or natural environment. Any answer of "No" or "Not Applicable" may require additional documentation or review.
- a. Is the proposed action solely a procurement action for materials intended to be installed, stored or operated in an existing building or structure?
- Yes
- No
- Not Applicable
- b. If the proposed action involves procurement of electronic equipment, will the equipment be disposed of in an environmentally sound manner at the end of its useful life?
- Yes
- No
- Not Applicable
- c. Does the proposed action involve only minor interior renovations to a structure, facility, or installation?
- Yes
- No
- Not Applicable
- d. Is the proposed action solely for the production and/or distribution of informational materials, brochures, or newsletters?
- Yes
- No
- Not Applicable
- e. Does the proposed action consist solely of training, teaching, or meeting facilitation at an existing facility or structure?
- Yes
- No
- Not Applicable

ASSURANCES - NON-CONSTRUCTION PROGRAMS

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0040), Washington, DC 20503.


PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.

NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the awarding agency. Further, certain Federal awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project cost) to ensure proper planning, management and completion of the project described in this application.
2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, through any authorized representative, access to and the right to examine all records, books, papers, or documents related to the award; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
3. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
4. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency
5. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards for merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
6. Will comply with all Federal statutes relating to nondiscrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee 3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and, (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.
7. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal or federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
8. Will comply, as applicable, with provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.

9. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327-333), regarding labor standards for federally-assisted construction subagreements.
10. Will comply, if applicable, with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
11. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) Implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-205).
12. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
13. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a -1 et seq.).
14. Will comply with P.L. 93-348 regarding the protection of human subjects involved in research, development, and related activities supported by this award of assistance.
15. Will comply with the Laboratory Animal Welfare Act of 1966 (P.L. 89-544, as amended, 7 U.S.C. §§2131 et seq.) pertaining to the care, handling, and treatment of warm blooded animals held for research, teaching, or other activities supported by this award of assistance.
16. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
17. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
18. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.

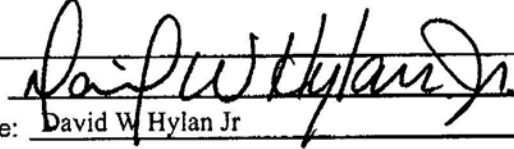
<p>* SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL</p> 	<p>* TITLE</p> <p>Executive Director</p>
<p>* APPLICANT ORGANIZATION</p> <p>The Betty and Leonard Phillips Deaf</p>	<p>* DATE SUBMITTED</p> <p>08-08-2009</p>

DISCLOSURE OF LOBBYING ACTIVITIES

Approved by OMB
0348-0046

Complete this form to disclose lobbying activities pursuant to 31 U.S.C. 1352

(See reverse for public burden disclosure.)

1. Type of Federal Action: <input checked="" type="checkbox"/> a. contract <input type="checkbox"/> b. grant <input type="checkbox"/> c. cooperative agreement <input type="checkbox"/> d. loan <input type="checkbox"/> e. loan guarantee <input type="checkbox"/> f. loan insurance	2. Status of Federal Action: <input checked="" type="checkbox"/> a. bid/offer/application <input type="checkbox"/> b. initial award <input type="checkbox"/> c. post-award	3. Report Type: <input checked="" type="checkbox"/> a. initial filing <input type="checkbox"/> b. material change For Material Change Only: year _____ quarter _____ date of last report _____
4. Name and Address of Reporting Entity: <input checked="" type="checkbox"/> Prime <input type="checkbox"/> Subawardee Tier _____, if known: The Betty and Leonard Phillips Deaf Action Center of Louisiana 601 Jordan St Shreveport, LA 71101-4748 Congressional District, if known: 04	5. If Reporting Entity in No. 4 is a Subawardee, Enter Name and Address of Prime: N/A Congressional District, if known:	
6. Federal Department/Agency:	7. Federal Program Name/Description: CFDA Number, if applicable: _____	
8. Federal Action Number, if known:	9. Award Amount, if known: \$	
10. a. Name and Address of Lobbying Registrant (if individual, last name, first name, MI): None	b. Individuals Performing Services (including address if different from No. 10a) (last name, first name, MI): None	
11. Information requested through this form is authorized by title 31 U.S.C. section 1352. This disclosure of lobbying activities is a material representation of fact upon which reliance was placed by the tier above when this transaction was made or entered into. This disclosure is required pursuant to 31 U.S.C. 1352. This information will be reported to the Congress semi-annually and will be available for public inspection. Any person who fails to file the required disclosure shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.	Signature: <u></u> Print Name: <u>David W Hylan Jr</u> Title: <u>Executive Director</u> Telephone No.: <u>(318) 425-7781</u> Date: <u>8/7/2009</u>	
Federal Use Only:		Authorized for Local Reproduction Standard Form LLL (Rev. 7-97)

CERTIFICATION REGARDING LOBBYING LOWER TIER COVERED TRANSACTIONS

Applicants should review the instructions for certification included in the regulations before completing this form. Signature on this form provides for compliance with certification requirements under 15 CFR Part 28, "New Restrictions on Lobbying."

LOBBYING

As required by Section 1352, Title 31 of the U.S. Code, and implemented at 15 CFR Part 28, for persons entering into a grant, cooperative agreement or contract over \$100,000 or a loan or loan guarantee over \$150,000 as defined at 15 CFR Part 28, Sections 28.105 and 28.110, the applicant certifies that to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

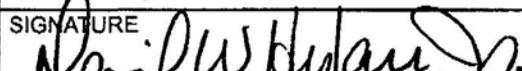
Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

In any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure occurring on or before October 23, 1996, and of not less than \$11,000 and not more than \$110,000 for each such failure occurring after October 23, 1996.

As the duly authorized representative of the applicant, I hereby certify that the applicant will comply with the above applicable certification.

NAME OF APPLICANT	AWARD NUMBER AND/OR PROJECT NAME
The Betty and Leonard Phillips Deaf Action Center of Louisiana	AccessAmerica Video Remote Interpreting
PRINTED NAME AND TITLE OF AUTHORIZED REPRESENTATIVE	
David W. Hylan, Jr., Executive Director	
SIGNATURE 	DATE August 8, 2009

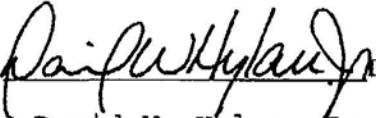
Certifications and Signature

(i) I certify that I am authorized to submit this grant application on behalf of the eligible entity(ies) listed on this application, that I have examined this application, that all of the information and responses in this application, including certifications, and forms submitted, all of which are part of this grant application, are material representations of fact and true and correct to the best of my knowledge, that the entity(ies) that is requesting grant funding pursuant to this application and any subgrantees and subcontractors will comply with the terms, conditions, purposes, and federal requirements of the grant program; that no kickbacks were paid to anyone; and that a false, fictitious, or fraudulent statements or **claims** on this application are grounds for denial or termination of a grant award, and/or possible punishment by a fine or imprisonment as provided in 18 U.S.C. § 1001 and civil violations of the False Claims Act.

(ii) I certify that the entity(ies) I represent have and will comply with all applicable federal, state, and local laws, rules, regulations, ordinances, codes, orders and programmatic rules and requirements relating to the project. I acknowledge that failure to do so may result in rejection or deobligation of the grant or loan award. I acknowledge that failure to comply with all federal and program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.

(iii) I certify that the entity(ies) I represent has and will comply with all applicable administrative and federal statutory, regulatory, and policy requirements set forth in the Department of Commerce Pre-Award Notification Requirements for Grants and Cooperative Agreements ("DOC Pre-Award Notification"), published in the Federal Register on February 11, 2008 (73 FR 7696), as amended; DOC Financial Assistance Standard Terms and Conditions (Mar. 8, 2009), the Department of Commerce American Recovery and Reinvestment Act Award Terms (Apr. 9, 2009); and any Special Award Terms and Conditions that are included by the Grants Officer in the award.

(iv) If requesting BTOP funding, I certify that the entity(ies) I represent has secured access to pay the 20% of total project cost or has petitioned the Assistant Secretary of NTIA for a waiver of the matching requirement or received a waiver.

Signature of authorized person  Date 12 August 2009
Print name of authorized person David W. Hylan, Jr., MS, CI/CT
Title or position Executive Director

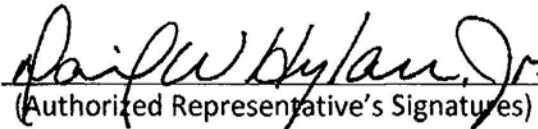
Certification Requirements for BTOP

U.S. Department of Commerce
Broadband Technology Opportunities Program

I certify that I am the duly authorized representative of the applicant organization, and that I have been authorized to submit the attached application on its behalf. A copy of the applicant organization's authorization for me to submit this application as its official representative is on file in the applicant's office, and I am identified as the applicant organization's Authorized Organization Representative (AOR) in the Central Contractor Registration database. By signing this certification, I certify that the statements contained in the application are true, complete, and accurate to the best of my knowledge, and that if an award is made, the applicant organization will comply with all applicable award terms and conditions.

12 August 2009

Date



(Authorized Representative's Signature)

David W. Hylan, Jr., MS, CI/CT

Name:

Executive Director

Title:

The Betty and Leonard Phillips Deaf Action Center
Balance Sheet
 As of December 31, 2007

	Dec 31, 07
ASSETS	
Current Assets	
Checking/Savings	
1002 - General Operating	33,257.13
1011 - Special Account	31,783.43
1015 - Video Remote Interpreting	3,801.00
1040 - Petty cash	150.00
Total Checking/Savings	68,991.56
Accounts Receivable	
1115 - Doubtful accounts allowance	58,905.14
Total Accounts Receivable	58,905.14
Other Current Assets	
1300 - Inventory	74,226.18
1499 - Undeposited Funds	3,835.74
Total Other Current Assets	78,061.92
Total Current Assets	205,958.62
Fixed Assets	
1600 - Fixed Assets	
1601 - Buildings	105,154.71
1603 - Land - operating	55,227.27
1604 - Leasehold Improvements	68,758.30
1605 - Office Equipment	87,825.00
1650 - Accumulated Depreciation	-61,760.00
Total 1600 - Fixed Assets	255,205.28
Total Fixed Assets	255,205.28
TOTAL ASSETS	461,163.90
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Credit Cards	
2004 - Office Depot	665.87
2005 - Chase VISA - Summary Acct	
Chase VISA - M. Champagne 6045	760.45
Chase VISA - J. Gouge 0916	2,218.60
Chase VISA - J. Wilkes 7232	2,869.93
Chase VISA - W Coker 9955	1,987.38
Chase VISA - C Williams 3757	20,828.77
Chase VISA - D Hylan 3823	30,170.83
Chase VISA - R Johns 3872	10,637.84
2005 - Chase VISA - Summary Acct - Other	-60,258.43
Total 2005 - Chase VISA - Summary Acct	9,215.37
Total Credit Cards	9,881.24
Other Current Liabilities	
2010 - Other Current Liabilities	
2204 - Employee Retirement	-25.00
2206 - Federal Withholding	1,964.08
2208 - FICA Company	756.56
2209 - FICA Employee	1,014.97
2211 - Insurance Premiums	-450.00
2213 - Medicare Company	281.73
2214 - Medicare Employee	281.73
2216 - State Withholding	562.63
Total 2010 - Other Current Liabilities	4,386.70
Total Other Current Liabilities	4,386.70
Total Current Liabilities	14,267.94
Total Liabilities	14,267.94
Equity	
3900 - Retained Earnings	228,946.60
Net Income	217,949.36
Total Equity	446,895.96
TOTAL LIABILITIES & EQUITY	461,163.90

The Betty and Leonard Phillips Deaf Action Center
Profit & Loss
 January through December 2007

	Jan - Dec 07
Ordinary Income/Expense	
Income	
4000 DIRECT PUBLIC SUPPORT	
4010 · Individual Contributions	15,271.65
4020 · Corporate Contributions	-1,715.00
4030 · Memorial Contributions	600.00
4050 · Annual Campaign	21,874.25
Total 4000 DIRECT PUBLIC SUPPORT	36,030.90
4200 · SPECIAL EVENTS	
4220 · Las Vegas Nite	160,620.00
Total 4200 · SPECIAL EVENTS	160,620.00
4700 · INDIRECT PUBLIC SUPPORT	
4710 · United Way of NW LA	25,848.90
Total 4700 · INDIRECT PUBLIC SUPPORT	25,848.90
5000 · GOVERNMENT AGENCIES	
5200 · LA REHABILITATION SERVICES	
5210 · LRS Interpreting Services	6,193.75
Total 5200 · LA REHABILITATION SERVICES	6,193.75
5300 · LA COMMISSION FOR THE DEAF	
5310 · LCD Interpreting Services	15,738.75
5320 · LCD TDD Distribution	57,902.50
Total 5300 · LA COMMISSION FOR THE DEAF	73,641.25
5400 · OFFICE OF ALCOHOL/DRUG ABU	
5410 · OADA Deaf Program	21,362.50
Total 5400 · OFFICE OF ALCOHOL/DRUG ABU	21,362.50
Total 5000 · GOVERNMENT AGENCIES	101,197.50
6100 · GRANTS and DESIGNATED FUNDS	
6110 · VRI - Video Remote Interpreting	179,223.50
Total 6100 · GRANTS and DESIGNATED FUNDS	179,223.50
6200 PROGRAM SERVICE FEES	
6210 · Sign Language Class	4,540.00
6220 · Community Interpreting	68,285.25
6230 · Interpreter Training	215.00
6240 · Interpreter Evaluations	2,653.30
6250 · VRI - Video Remote Interpreting	74,348.78
Total 6200 PROGRAM SERVICE FEES	148,042.33
6400 · SALES TO THE PUBLIC	
6410 · A.L.D. Sales	3,940.15
6420 · Books	159.95
6440 · T-Shirts	100.00
Total 6400 · SALES TO THE PUBLIC	4,200.10
6500 · INVESTMENT INCOME	
6520 · Money Market Accounts	766.10
Total 6500 · INVESTMENT INCOME	766.10
6600 · ACTIVITY INCOME	
6610 · Activity Income	1,785.00
Total 6600 · ACTIVITY INCOME	1,785.00
6900 · MISCELLANEOUS INCOME	
6910 · Refunds	4.58
6920 · Miscellaneous	607.50
Total 6900 · MISCELLANEOUS INCOME	612.08
Total Income	658,326.41
Cost of Goods Sold	
5111 · Cost of Goods Sold	399.62
Total COGS	399.62
Gross Profit	657,926.79
Expense	
Interest Expense	0.00
7000 · EMPLOYEE COMPENSATION	
7010 · Gross Payroll	143,573.09
7020 · Contractors	71,616.09
7030 · Bonus Pay	5,768.60
Total 7000 · EMPLOYEE COMPENSATION	220,957.78
7100 · EMPLOYEE BENEFITS	
7110 · Auto Allowance	31.01
7120 · Life Insurance Premium	69.00
7130 · Medical Insurance Premium	6,731.16
Total 7100 · EMPLOYEE BENEFITS	6,831.17

The Betty and Leonard Phillips Deaf Action Center
Profit & Loss
 January through December 2007

	Jan - Dec 07
7200 · PAYROLL TAXES, ETC.	
7210 · FICA	2,886.26
7220 · Unemployment Insurance LA	50.18
7260 · Other Payroll Taxes, Etc	998.72
7270 · Medicare/Social Security	11,530.61
7280 · State Withholding	1,657.89
Total 7200 · PAYROLL TAXES, ETC.	17,123.66
8000 · PROFESSIONAL FEES	
8020 · Insurance - Bldg, Liability, etc	2,792.39
8025 · Public Relations/Marketing	4,524.27
8030 · License, Permits, Fees	5.00
8035 · Employment	1,231.57
8040 · Bank Service Fees	2,725.91
8045 · Audit	7,726.84
8050 · Pagers/Answering Service	100.86
8055 · Dial-up Accounts	30.68
8065 · Florist	117.29
8075 · Security Services (Extra)	24.00
8080 · Payroll Service	-1,755.25
8085 · Information Technology (IT) Con	7,970.00
Total 8000 · PROFESSIONAL FEES	25,493.56
8100 · SUPPLIES	
8140 · Food and Beverage Supplies	750.47
8150 · Housekeeping	1,314.25
8160 · Office Supplies	11,000.78
Total 8100 · SUPPLIES	13,065.50
8200 · TELEPHONE	
8210 · Service	4,858.98
8220 · Equipment	460.45
8230 · Long Distance	151.99
8250 · ISP Services	4,229.13
8200 · TELEPHONE - Other	1,586.64
Total 8200 · TELEPHONE	11,287.19
8300 · POSTAGE AND SHIPPING	
8310 · Postage Meter or Stamps	2,045.59
8320 · Freight	131.26
8330 · Messenger/Delivery Service	135.99
8340 · Bulk Mailing	14,145.27
8350 · Special Handling Postage	700.00
Total 8300 · POSTAGE AND SHIPPING	17,158.11
8400 · OCCUPANCY	
8415 · Insurance - Bldg, Liability, Et	2,448.02
8425 · Electricity	8,192.74
8440 · Water and Sewer	506.01
8445 · Janitorial Service	1,022.95
8455 · Property Taxes	616.72
8465 · Building/Grounds Maint.	4,804.83
8470 · Pest Control	780.00
8475 · Security Monitoring	65.00
8480 · Miscellaneous Occupancy	514.46
8400 · OCCUPANCY - Other	0.00
Total 8400 · OCCUPANCY	18,950.73
8500 · EQUIPMENT	
8510 · Equipment Rental	4,069.53
8520 · Equipment Maint/Installation	8,744.93
8530 · Equipment Purchase	-434.67
8540 · Equipment Insurance	261.83
Total 8500 · EQUIPMENT	12,641.62
8600 · PRINTING AND PUBLICATIONS	
8610 · Printing	19,817.82
8620 · Artwork	1,000.00
Total 8600 · PRINTING AND PUBLICATIONS	20,817.82
8700 · TRAVEL	
8706 · Airfare, Taxi, Bus	44.79
8710 · Fuel	925.57
8730 · Lease Costs	1,772.28
8745 · Lodging	47.44
8750 · Meals and Incidentals	516.76
Total 8700 · TRAVEL	3,306.84
8800 · CONFERENCES AND MEETINGS	
8830 · Food and Beverage	456.29
Total 8800 · CONFERENCES AND MEETINGS	456.29
9000 · MEMBERSHIP DUES	
9010 · Individual Dues	216.00
9020 · Organizational Dues	762.50
Total 9000 · MEMBERSHIP DUES	978.50

11:41 AM
08/07/09
Accrual Basis

The Betty and Leonard Phillips Deaf Action Center
Profit & Loss
January through December 2007

	Jan - Dec 07
9300 · ASSISTIVE LISTENING DEVICE	
9350 · Other A.L.D.s	94.92
Total 9300 · ASSISTIVE LISTENING DEVICE	94.92
9400 · MISCELLANEOUS	
9410 · Penalties	1,136.57
9415 · Interest Expense	3,282.31
9420 · Sales/Use Tax	522.25
9425 · Late Charges	83.90
9430 · Cost of Goods Sold	10,409.79
9440 · Las Vegas Nite	32,544.72
9470 · Reconciliation Discrepancies	-9.00
9475 · Sales Tax on Goods	30.26
9495 · Miscellaneous Expenses	167.94
9400 · MISCELLANEOUS - Other	25.00
Total 9400 · MISCELLANEOUS	48,193.74
Total Expense	417,357.43
Net Ordinary Income	240,569.36
Other Income/Expense	
Other Expense	
9500 · Depreciation	22,620.00
Total Other Expense	22,620.00
Net Other Income	-22,620.00
Net Income	217,949.36

The Betty and Leonard Phillips Deaf Action Center
Statement of Cash Flows
January through December 2007

	<u>Jan - Dec 07</u>
OPERATING ACTIVITIES	
Net Income	217,949.36
Adjustments to reconcile Net Income to net cash provided by operations:	
1115 · Doubtful accounts allowance	-31,933.43
1300 · Inventory	-72,109.25
2000 · Accounts payable	-12,492.00
2004 · Office Depot	229.25
2005 · Chase VISA - Summary Acct	-30,129.27
2005 · Chase VISA - Summary Acct:Chase VISA - M. Champagne 6045	-1,189.04
2005 · Chase VISA - Summary Acct:Chase VISA - J. Gouge 0916	-250.69
2005 · Chase VISA - Summary Acct:Chase VISA - J. Wilkes 7232	2,869.93
2005 · Chase VISA - Summary Acct:Chase VISA - W Coker 9955	1,987.38
2005 · Chase VISA - Summary Acct:Chase VISA - C Williams 3757	15,607.63
2005 · Chase VISA - Summary Acct:Chase VISA - D Hylan 3823	5,697.17
2005 · Chase VISA - Summary Acct:Chase VISA - R Johns 3872	3,008.37
2010 · Other Current Liabilities:2204 · Employee Retirement	-100.00
2010 · Other Current Liabilities:2206 · Federal Withholding	-1,377.00
2010 · Other Current Liabilities:2208 · FICA Company	-669.25
2010 · Other Current Liabilities:2209 · FICA Employee	-669.25
2010 · Other Current Liabilities:2211 · Insurance Premiums	-296.76
2010 · Other Current Liabilities:2213 · Medicare Company	-156.51
2010 · Other Current Liabilities:2214 · Medicare Employee	-156.51
2010 · Other Current Liabilities:2216 · State Withholding	-898.41
2010 · Other Current Liabilities:2217 · Due to United Way	377.78
2010 · Other Current Liabilities:2219 · State Unemployment	-61.72
2010 · Other Current Liabilities:2220 · Child Support Payable	-990.25
2010 · Other Current Liabilities:2221 · Accrued Compensated Absences	-7,154.00
Net cash provided by Operating Activities	<u>87,093.53</u>
INVESTING ACTIVITIES	
1600 · Fixed Assets:1602 · Furniture & Fixtures	47,926.01
1600 · Fixed Assets:1605 · Office Equipment	201,105.76
1600 · Fixed Assets:1650 · Accumulated Depreciation	-332,676.02
1700 · Other Assets:1701 · Advance	1,580.00
1700 · Other Assets:1702 · Repay	-200.00
Net cash provided by Investing Activities	<u>-82,264.25</u>
FINANCING ACTIVITIES	
3001 · Opening Balance Equity	-365,564.87
3900 · Retained Earnings	398,269.34
Net cash provided by Financing Activities	<u>32,704.47</u>
Net cash Increase for period	37,533.75
Cash at beginning of period	35,293.55
Cash at end of period	<u>72,827.30</u>

The Betty and Leonard Phillips Deaf Action Center
Balance Sheet
As of December 31, 2008

	<u>Dec 31, 08</u>
ASSETS	
Current Assets	
Checking/Savings	
1002 - General Operating	-1,584.26
1011 - Special Account	12,098.19
1015 - Video Remote Interpreting	3,705.00
1040 - Petty cash	450.00
clearing	-135.00
Total Checking/Savings	<u>14,533.93</u>
Accounts Receivable	
1115 - Doubtful accounts allowance	66,512.48
Total Accounts Receivable	<u>66,512.48</u>
Other Current Assets	
1300 - Inventory	75,529.07
1499 - Undeposited Funds	4,879.88
Total Other Current Assets	<u>80,208.95</u>
Total Current Assets	<u>161,255.36</u>
Fixed Assets	
1600 - Fixed Assets	
1601 - Buildings	105,154.71
1603 - Land - operating	55,227.27
1604 - Leasehold improvements	68,758.30
1605 - Office Equipment	92,647.96
1650 - Accumulated Depreciation	-94,357.00
Total 1600 - Fixed Assets	<u>227,431.24</u>
Total Fixed Assets	<u>227,431.24</u>
Other Assets	
1700 - Other Assets	
1701 - Advance	8,803.21
Total 1700 - Other Assets	<u>8,803.21</u>
Total Other Assets	<u>8,803.21</u>
TOTAL ASSETS	<u>397,489.81</u>
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Credit Cards	
2004 - Office Depot	665.87
2005 - Chase VISA - Summary Acct	
Chase VISA - M. Champagne 6045	760.45
Chase VISA - J. Gouge 0916	2,218.60
Chase VISA - J. Wilkes 7232	2,869.93
Chase VISA - G Hebert 7869	6,302.59
Chase VISA - W Coker 9955	2,503.25
Chase VISA - M Jackson 6985	66.39
Chase VISA - K Bucklew 5126	192.91
Chase VISA - C Williams 3757	23,321.78
Chase VISA - D Hylan 3823	50,938.51
Chase VISA - R Johns 3872	17,760.41
2005 - Chase VISA - Summary Acct - Other	-96,449.84
Total 2005 - Chase VISA - Summary Acct	<u>10,484.98</u>
Total Credit Cards	<u>11,150.85</u>
Other Current Liabilities	
Payroll Liabilities	
Insurance Premiums	1,350.00
Payroll Liabilities - Other	135.88
Total Payroll Liabilities	<u>1,485.88</u>
2010 - Other Current Liabilities	
2204 - Employee Retirement	100.00
2206 - Federal Withholding	3,286.08
2208 - FICA Company	1,637.62
2209 - FICA Employee	1,889.08
2213 - Medicare Company	505.80
2214 - Medicare Employee	505.61
2216 - State Withholding	3,480.42
2219 - State Unemployment	17.05
2220 - Child Support Payable	-224.91
Total 2010 - Other Current Liabilities	<u>11,198.75</u>
Total Other Current Liabilities	<u>12,682.63</u>
Total Current Liabilities	<u>23,833.48</u>
Total Liabilities	<u>23,833.48</u>

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Accrual Basis

The Betty and Leonard Phillips Deaf Action Center
Balance Sheet
As of December 31, 2008

	<u>Dec 31, 08</u>
Equity	
3900 - Retained Earnings	446,895.96
Net Income	<u>-73,239.63</u>
Total Equity	<u>373,656.33</u>
TOTAL LIABILITIES & EQUITY	<u>397,489.81</u>

The Betty and Leonard Phillips Deaf Action Center
Profit & Loss
 January through December 2008

	<u>Jan - Dec 08</u>
Ordinary Income/Expense	
Income	
4000 DIRECT PUBLIC SUPPORT	
4010 · Individual Contributions	602.36
4030 · Memorial Contributions	60.00
4040 · Deaf Fundraising Committee	2,406.00
4050 · Annual Campaign	34,481.48
Total 4000 DIRECT PUBLIC SUPPORT	37,549.84
4200 · SPECIAL EVENTS	
4220 · Las Vegas Nite	325.00
Total 4200 · SPECIAL EVENTS	325.00
4700 · INDIRECT PUBLIC SUPPORT	
4710 · United Way of NW LA	25,488.85
Total 4700 · INDIRECT PUBLIC SUPPORT	25,488.85
5000 · GOVERNMENT AGENCIES	
5200 · LA REHABILITATION SERVICES	
5210 · LRS Interpreting Services	4,192.50
Total 5200 · LA REHABILITATION SERVICES	4,192.50
5300 · LA COMMISSION FOR THE DEAF	
5310 · LCD Interpreting Services	22,283.75
5320 · LCD TDD Distribution	62,310.00
Total 5300 · LA COMMISSION FOR THE DEAF	84,593.75
5400 · OFFICE OF ALCOHOL/DRUG ABU	
5410 · OADA Deaf Program	48,905.75
Total 5400 · OFFICE OF ALCOHOL/DRUG ABU	48,905.75
Total 5000 · GOVERNMENT AGENCIES	137,692.00
6200 PROGRAM SERVICE FEES	
6210 · Sign Language Class	8,105.00
6220 · Community Interpreting	116,897.44
6230 · Interpreter Training	1,250.00
6240 · Interpreter Evaluations	160.00
6250 · VRI - Video Remote Interpreting	20,793.50
6270 · In-service and Presentations	935.00
Total 6200 PROGRAM SERVICE FEES	148,140.94
6400 · SALES TO THE PUBLIC	
6410 · A.L.D. Sales	948.31
6420 · Books	66.95
6440 · T-Shirts	110.00
6450 · Miscellaneous Sales	20.00
Total 6400 · SALES TO THE PUBLIC	1,145.26
6500 · INVESTMENT INCOME	
6520 · Money Market Accounts	117.95
Total 6500 · INVESTMENT INCOME	117.95
6900 · MISCELLANEOUS INCOME	
6920 · Miscellaneous	3,739.02
Total 6900 · MISCELLANEOUS INCOME	3,739.02
Total Income	354,198.86
Cost of Goods Sold	
5111 · Cost of Goods Sold	4,651.39
Total COGS	4,651.39
Gross Profit	349,547.47
Expense	
Interest Expense	0.00
7000 · EMPLOYEE COMPENSATION	
7010 · Gross Payroll	155,947.63
7020 · Contractors	76,227.00
7030 · Bonus Pay	8,777.50
Total 7000 · EMPLOYEE COMPENSATION	240,952.13
7100 · EMPLOYEE BENEFITS	
7110 · Auto Allowance	2,096.02
7120 · Life Insurance Premium	144.60
7130 · Medical Insurance Premium	13,167.52
7100 · EMPLOYEE BENEFITS - Other	50.00
Total 7100 · EMPLOYEE BENEFITS	15,458.14
7200 · PAYROLL TAXES, ETC.	
7210 · FICA	1,527.80
7220 · Unemployment Insurance LA	57.22
7280 · Other Payroll Taxes, Etc	391.09
7270 · Medicare/Social Security	12,052.69
Total 7200 · PAYROLL TAXES, ETC.	14,028.80

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 Accrual Basis

The Betty and Leonard Phillips Deaf Action Center
Profit & Loss
 January through December 2008

	Jan - Dec 08
8000 · PROFESSIONAL FEES	
8015 · Legal	50.00
8026 · Public Relations/Marketing	4,519.67
8035 · Employment	878.27
8040 · Bank Service Fees	2,871.48
8050 · Pagers/Answering Service	135.54
8055 · Dial-up Accounts	142.50
8065 · Florist	23.96
8080 · Payroll Service	-567.43
8085 · Information Technology (IT) Con	5,090.90
Total 8000 · PROFESSIONAL FEES	13,142.89
8100 · SUPPLIES	
8130 · Recreation/Vocation/Crafts	28.82
8140 · Food and Beverage Supplies	3,258.10
8150 · Housekeeping	929.08
8160 · Office Supplies	11,397.72
Total 8100 · SUPPLIES	15,613.72
8200 · TELEPHONE	
8210 · Service	3,216.74
8220 · Equipment	32.57
8230 · Long Distance	-14.64
8250 · ISP Services	4,220.85
Total 8200 · TELEPHONE	7,455.52
8300 · POSTAGE AND SHIPPING	
8310 · Postage Meter or Stamps	2,363.14
8320 · Freight	41.36
8340 · Bulk Mailing	12,886.57
8350 · Special Handling Postage	1,292.25
Total 8300 · POSTAGE AND SHIPPING	16,583.32
8400 · OCCUPANCY	
8415 · Insurance - Bldg, Liability, Et	125.02
8425 · Electricity	6,347.48
8440 · Water and Sewer	315.65
8445 · Janitorial Service	4,207.07
8455 · Property Taxes	869.42
8465 · Building/Grounds Maint.	24,154.10
8470 · Pest Control	782.00
8475 · Security Monitoring	305.50
8480 · Miscellaneous Occupancy	561.06
Total 8400 · OCCUPANCY	37,667.30
8500 · EQUIPMENT	
8510 · Equipment Rental	4,156.81
8520 · Equipment Maint/Installation	991.47
8530 · Equipment Purchase	1,824.23
8540 · Equipment Insurance	439.84
Total 8500 · EQUIPMENT	7,412.35
8600 · PRINTING AND PUBLICATIONS	
8610 · Printing	185.71
8670 · Purchase of Publications	45.00
Total 8600 · PRINTING AND PUBLICATIONS	230.71
8700 · TRAVEL	
8705 · Airfare, Taxi, Bus	104.00
8710 · Fuel	723.37
8730 · Lease Costs	205.40
8735 · Auto Allowance	70.13
8745 · Lodging	890.84
8750 · Meals and Incidentals	601.14
Total 8700 · TRAVEL	2,594.88
8800 · CONFERENCES AND MEETINGS	
8830 · Food and Beverage	1,395.65
8850 · Registration Fees	60.00
Total 8800 · CONFERENCES AND MEETINGS	1,455.65
9000 · MEMBERSHIP DUES	
9010 · Individual Dues	272.25
9020 · Organizational Dues	450.00
Total 9000 · MEMBERSHIP DUES	722.25

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Accrual Basis

The Betty and Leonard Phillips Deaf Action Center
Profit & Loss
January through December 2008

	<u>Jan - Dec 08</u>
9400 · MISCELLANEOUS	
9410 · Penalties	181.89
9415 · Interest Expense	1,258.95
9420 · Sales/Use Tax	480.60
9425 · Late Charges	10.00
9430 · Cost of Goods Sold	6,617.44
9440 · Las Vegas Nite	2,710.89
9455 · BAD Debit	2,134.50
9495 · Miscellaneous Expenses	3,478.57
Total 9400 · MISCELLANEOUS	<u>16,872.44</u>
Total Expense	<u>390,190.10</u>
Net Ordinary Income	-40,642.63
Other Income/Expense	
Other Expense	
9500 · Depreciation	32,597.00
Total Other Expense	<u>32,597.00</u>
Net Other Income	<u>-32,597.00</u>
Net Income	<u><u>-73,239.63</u></u>

The Betty and Leonard Phillips Deaf Action Center
Statement of Cash Flows
January through December 2008

	<u>Jan - Dec 08</u>
OPERATING ACTIVITIES	
Net Income	-73,239.63
Adjustments to reconcile Net Income to net cash provided by operations:	
1115 - Doubtful accounts allowance	-7,607.34
1300 - Inventory	-1,302.89
2005 - Chase VISA - Summary Acct	-36,191.41
2005 - Chase VISA - Summary Acct:Chase VISA - G Hebert 7869	6,302.59
2005 - Chase VISA - Summary Acct:Chase VISA - W Coker 9955	515.87
2005 - Chase VISA - Summary Acct:Chase VISA - M Jackson 8985	66.39
2005 - Chase VISA - Summary Acct:Chase VISA - K Bucklew 5126	192.91
2005 - Chase VISA - Summary Acct:Chase VISA - C Williams 3757	2,493.01
2005 - Chase VISA - Summary Acct:Chase VISA - D Hylan 3823	20,767.68
2005 - Chase VISA - Summary Acct:Chase VISA - R Johns 3872	7,122.57
Payroll Liabilities	135.88
Payroll Liabilities:Insurance Premiums	1,350.00
2010 - Other Current Liabilities:2204 - Employee Retirement	125.00
2010 - Other Current Liabilities:2206 - Federal Withholding	1,322.00
2010 - Other Current Liabilities:2208 - FICA Company	881.06
2010 - Other Current Liabilities:2209 - FICA Employee	874.11
2010 - Other Current Liabilities:2211 - Insurance Premiums	450.00
2010 - Other Current Liabilities:2213 - Medicare Company	224.07
2010 - Other Current Liabilities:2214 - Medicare Employee	223.88
2010 - Other Current Liabilities:2216 - State Withholding	2,917.79
2010 - Other Current Liabilities:2219 - State Unemployment	17.05
2010 - Other Current Liabilities:2220 - Child Support Payable	-224.91
Net cash provided by Operating Activities	<u>-72,584.32</u>
INVESTING ACTIVITIES	
1600 - Fixed Assets:1605 - Office Equipment	-4,822.96
1600 - Fixed Assets:1650 - Accumulated Depreciation	32,597.00
1700 - Other Assets:1701 - Advance	-8,803.21
Net cash provided by Investing Activities	<u>18,970.83</u>
Net cash increase for period	-53,613.49
Cash at beginning of period	<u>72,827.30</u>
Cash at end of period	<u><u>19,213.81</u></u>