BTOP Comprehensive Community Infrastructure
Service Area Template

Please complete the complete the CCI Service Area worksheet. In each line you will provide name of a service area and one of the contiguous Census tracts or block groups that make u service area. Please provide full 11-digit Census tract numbers, includes the 2-digit State FIF the 3-digit county code, followed by a unique 6-digit tract number. For Census block group please provide the full tract number, plus the 1-digit block group number (12 digits total). If more than one Census tract or block group in a service area, there will be multiple lines in th for that service area. It is critical that the service area names provided in this table match w service area names provided in the Service Area Details page of the application. Please revie document and Service Area Details page for consistency before submitting your application.

Important Note: Excel truncates leading zeros from numbers. Consequently, the tract/block column on the worksheet has been formatted as text. This formatting should not be altered validity of your data may be compromised.

The data provided via this attachment will be subject to automated processing. Applicants a therefore required to provide this attachment as an Excel file, and not to convert it to a PDF submitting a copy of your application on an appropriate electronic medium, such as a DVD, (ROM, or flash drive. Additionally, Applicants should not modify the format of this file (*e.g.*, I adding or removing worksheets). Do not leave blank lines in the table between service area

EXAMPLE

Service Area Name	Tract or Block Group #
Big BB Project South	01001020100
Big BB Project South	01001020100
Big BB Project South	010010202001
Big BB Project West	01001020400
Big BB Project North	01001020800
Big BB Project North	010010209002

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BTOP CCI Service Area Template

Title: **South Central Mississippi Broadband Infrastructure Project**
Easy Grants ID: **4831**

Service Area Name	Tract or Block Group #
Southern Mississippi	28029950100
Southern Mississippi	28029950200
Southern Mississippi	28029950300
Southern Mississippi	28029950400
Southern Mississippi	28029950500
Southern Mississippi	28029950600
Southern Mississippi	28031950100
Southern Mississippi	28031950200

Mississippi Department of Transportation

Middle Mile Community Project

InLine SOLUTIONS THROUGH TECHNOLOGY

SCMCEED

MDOT MISSISSIPPI DEPARTMENT OF TRANSPORTATION

SUPPLEMENT

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March 24, 2010

prepared by InLine
SOLUTIONS THROUGH TECHNOLOGY

Company Overview

InLine is a Birmingham, AL based company that has been in operation for over seventeen years, and which also staffs field offices in Montgomery, AL and Jackson, MS. Founded in 1992 as a professional services firm, InLine has become the leading Total Solutions Provider (TSP) in Alabama and Mississippi, offering Internet services, information technology products, and end-to-end solutions to small, medium, and large businesses. The company leverages the latest technologies of e-commerce, Application Service Providing (ASP), Internet access and co-location, and hardware and software to deliver comprehensive services to educators, businesses, and government agencies. InLine has experienced significant and consistent growth in recent years, generating over $30 million in 2007 revenue.

InLine provides a wide-range of services including local and wide-area network implementations, K-12 educational technology implementation and integration, voice and data solutions, application development, wired and wireless broadband networking, and have Competitive Local Exchange Carrier (CLEC) status. We have assisted numerous state, county and municipal governments develop integrated technology solutions utilizing millions of dollars in federal funding for a wide variety of technology projects for Education, Transportation, Public Safety and Communication needs.

InLine has carefully invested in both its human capital and systems infrastructure to reliably support and monitor its customers' networks. The company's in-house customer support offers extended business hours and professional on-site certified technicians with a broad range of experience and expertise. InLine has multiple points of presence located in several AT&T central offices (CO's) and maintains redundant facilities to offer competitive high-speed Internet access options for business, government and education networks. The longevity of our company can be attributed to our proven ability to adapt to new technologies and trends as they emerge in the business environment, a feat unparalleled by any other Alabama company.

Network Implementation Capabilities

InLine is a licensed CLEC in both Alabama and Mississippi. Having delivered and constantly supporting thousands of voice and data circuits across the region, as well as managing thousands of local and wide area networks, has given us a tremendous amount of experience in working with both broadband technologies (Fiber, Wireless, DSL, Cable modem, etc.) as well as commercial dial-up lines and telecommunication circuits. InLine's project management teams are also very familiar with working in conjunction with other Independent Local Exchange Carriers, such as AT&T and Level 3, in the coordination of rollouts where telecommunications circuits are being installed.

The company has a facility-based network in Alabama with build-outs in central offices in each LATA (Local Access and Transport Area) and several COs built-out in Birmingham, enabling it to offer T-1, Metro Ethernet, xDSL, and DS3 services in Birmingham, Huntsville, and Montgomery, Alabama. The company also has the ability to extend service outside its central offices using Enhanced Extended Loops (EELs) to service other parts of the LATA. InLine maintains interconnection agreements with other CLECs and ILECs that allow it to provide service to most of the state of Alabama. The company also has four non-central office-based facilities that allow interconnections into its network to deliver Internet services outside its market in data hotels. These facilities are physically located in downtown Birmingham at the network's central hub, Dallas, Texas, at Level 3, and in Atlanta, Georgia at Telex.

Further, InLine has built multiple networks with its own last-mile technologies. These local networks provide 100- or 1000-Mbps connections and are assembled by installing fiber optic cabling on rented utilities poles and that connect various schools within a district.

In addition to developing and maintaining fiber networks, InLine provides point-to-point and point-to-multi-point licensed, unlicensed and WiMax wireless connections to full city-wide broadband networks and full county-wide and multi-county Wide Area Networks. These wireless broadband networks have enabled data transfer and communication for state and local government projects in which wired or fiber optic systems were simply not feasible

due to cost constraints, remote area applications, geographical deployment barriers, or areas affected by hurricanes where fiber is not a feasible long term solution. InLine also deploys wireless networks to help city, county and state governments cut costs and save money. By eliminating the need for T1 lines and telecommunications services that generate monthly recurring costs, wireless networks enable government organizations to connect their facilities through their own networks. To date, InLine has constructed wireless networks which cover over an estimated 1200 square miles in Alabama, Tennessee and Mississippi.

Beyond simply providing internet connectivity, the implementation of wireless networks also enables government organizations to enhance public services through the use of mobile broadband applications. By installing CPEs in fleet vehicles, dispatchers can keep track of their vehicles in real time. Law enforcement vehicles can make use of this technology through camera systems and laptops that allow them to be connected to central databases and dispatch facilities at all times. These networks can also be used as a complement to Supervisory Control and Data Acquisition (SCADA) systems, enabling remote access and more efficient control of public utilities.

To encourage sustainable adoption of broadband services in a community, InLine has been holding community-wide meetings with stakeholders from all areas of public service for over 7 years. By bringing together officials from police and fire departments, school districts, community colleges and universities, EMA, transportation, and health care providers, we are able to work with local officials to identify how broadband networks can be best tailored to suit a community's needs. This buy-in from community stakeholders combined with the wide variety of broadband-enhancing products InLine is able to provide help to ensure the sustainability of broadband networks in rural areas for many years to come.

Broadband Enhancing Products:

InLine understands both the need for and the benefits of interagency cooperation at all levels of government, and believes that the best use of a broadband network is one that addresses the needs of as many local agencies as possible. The implementation of broadband through hybrid networks and the enhancement of these services through custom solutions create an environment where first responders, traffic engineers, educators, and government agencies have the latest technology through the responsible sharing of resources, training, and funding, generating significant savings and new efficiencies for these agencies.

InLine is able to provide a number of products and services that enhance the value of broadband to local governments and their constituent communities, promoting the sustainability of these networks over the long-term. Our **"InProducts"** integrate technologies that may not necessarily fit the broader technology marketplace into comprehensive solutions for our clients that are easier to implement, train for, and use than competing products. These solutions enhance network value through increasing the efficiency and effectiveness of public services and reduce overall costs to taxpayers.

Administration and Code Enforcement

InLine can help law enforcement agencies maximize their efficiency with our **Digital Detective** system, which provides a way to file, search, and produce case files and their information electronically. The system is comprised of three main components, which helps law enforcement agencies manage their cases and their law enforcement resources: data management, case management, and agency management. The data management capabilities allow law enforcement officials to organize case files electronically in a similar fashion that they are organized manually. This includes digital input and storage of standard forms, digital storage of evidence, including written statements, audio, video, photographs, and other data. Digitizing this information provides for advanced case management capabilities. Information for both current and previous cases can be searched in a relational database for identification of commonalities and similarities between cases, enhancing investigators' ability to identify linkages among seemingly unrelated cases. This system can also create efficiencies in agency management, allowing administrators to track

individual case progress, generate crime maps, and examine performance statistics across various units or for the agency as a whole.

Law enforcement and inspection officials alike can find new efficiencies in their fieldwork through the use of **InCode**, an automated record keeping and planning software package. When paired with mobile broadband technology and wireless networks, this software enables swift reporting of incidents or findings from the field, and provides officials with instant access to critical databases.

InLine also provides a **Property Tax Administration System**, which was developed to assist counties and municipalities with the management of Appraisal, Assessment and Collections processes. This system helps gather and maintain current parcel and property owner information, generates annual and on-demand tax and valuation notices, easily creates abstracts and assessment documents, and improves the efficiency of the collections process with laser printed notices and barcode scanners. The search functionality within the system also provide the user with much faster access to information, which speeds up the response time required to answer inquiries from citizens.

When coupled with web-based e-government information services, local agencies can greatly increase the efficiency of their workforce. Greater access and increased ease of obtaining information can also enhance customer service quality, as street-level public servants face less red tape in handling constituent needs.

Educational Enhancements

To date, InLine has worked with over 200 school districts in Alabama and Mississippi to provide educational technology solutions. InLine believes that teachers need certain technology to effectively teach in today's world. Students learn differently, and it is vital that teachers are able to respond to a variety of learning styles. It has been documented that student achievement is over 17% higher when both Interactive Boards and Voting Technology are used in the classroom.

InLine is able to provide educational technology that has been demonstrated to significantly enhance student learning. The **InGage Teacher Center** is a classroom solution that includes Interactive Board technology, Student Response Systems, document cameras, projectors, audio systems, videoconferencing capabilities, and a multimedia management system. These technologies enable teachers to record classes for absent students or archive for later use, share courses across multiple schools, utilize shared lesson plans available online, and instantly gauge student learning with response systems.

InLine has also been at the forefront of efforts in Alabama and Mississippi K-12 education with **Distance Education** initiatives. These initiatives are aimed at providing equal learning and professional development opportunities for students and teachers by allowing teachers to collaborate with others in the same subject areas, within their district, across the state, and even worldwide, by providing the ability to have more regular interaction within the district among students, teachers, and administrators, by providing professional development opportunities without having to leave the building, by offering virtual field trips to students, and by offering collaborative and social opportunities to students. Perhaps more importantly, these initiatives permit school systems to share teachers across multiple sites, enabling students in remote areas or schools with low resources to take advanced or elective courses that would not otherwise be available to them.

In Mississippi, we have worked with school district consortiums and individual districts to foster the implementation of **Interactive Video Conferencing (IVC)** in over 45 schools districts, involving over 200 systems. In Alabama, we have been part of the Governor's ACCESS Distance Learning Initiative, having installed over 100 systems state-wide representing approximately half of the total sites. Each of the sites is fully equipped to teach or receive classes either by video conferencing, or computer based instruction.

Hosted GroupWare Services

Increasingly, both American and Foreign multi-national companies such as Boeing, Airbus, Honda, Mercedes, Hyundai, Martin Marietta, and Volkswagen are locating, or seriously considering locating manufacturing facilities in rural areas of Alabama and Mississippi within InLine's services territory. For every major automobile manufacturer that establishes a presence in this area, there are hundreds of tier 1, 2 and 3 suppliers who also locate nearby. Competing in this market and working with these types of large companies requires real groupware services like Microsoft Exchange or Lotus Domino, not just simple POP3 internet e-mail. At the same time these locations have poor availability of support and maintenance for these types of complicated solutions. The ideal solution is hosted Groupware such as **InBox** and **InBox Exchange**. By implementing a service like this all the maintenance and overhead is removed while leaving all the capability in place, providing a piece of the puzzle to drive jobs and economic opportunity.

InBox is a state-of-the-art messaging and collaboration suite of solutions for business. InBox allows employees to interact with each other and with customers to share documents, calendars, appointments, and contacts. By providing a fully functional groupware system that requires only a web browser, **InBox** users will not be hampered by the restricted functionality of limited web interfaces or the need to install bloated software packages. **InBox** enables quick syncing of data across multiple devices and provides advanced capabilities not seen in other groupware packages, all at a cost much lower than in-house groupware services.

The obstacle to delivering rich hosted services like this to these areas is the current availability of reliable broadband capacity to these underserved areas. By implementing InLine's plans for deployment of next generation broadband services to these areas, we will remove this barrier and enable the delivery of these types of services and more to help prime the economic engine to unleash the proven productivity of Alabama and Mississippi's rural workforce.

Intelligent Transportation Systems (ITS)

In addition to the benefits that broadband services can bring to first responders, education, and administrative agencies, **ITS solutions** enable Transportation and First Responders to proactively monitor and manage traffic and traffic incidents and provide real-time reporting to the travelling public. Transportation departments can utilize ITS systems to manage traffic flows on roads that would otherwise face heavy congestion and require expensive widening and expansion projects. Localities implementing ITS are able to measure a considerable decline in death or injury caused by traffic incidents due to improved incident management and interoperability between responding departments. Traffic light times are adjusted based on real-time data, and the use of online battery backup units ensures that signals at major intersections never go dark. School systems can also enhance student safety with ITS by equipping busses with **AVL tracking devices** that utilize this universal broadband network to ensure optimal routes are followed and that speed limits are maintained. Given the recent instabilities in the price of oil, gas, and diesel, the economic impact of fuel cost savings and reduced emissions more than offset the investment needed to implement ITS systems.

As an integral part of the ITS Award-Winning Mississippi Department of Transportation (MDOT) Post-Katrina Highway 90 Reconstruction Project, InLine is uniquely capable to help develop comprehensive ITS solutions, with a unique vision and deep understanding of the needs and concerns of departments of transportation as well as other government agencies and first responders. Moreover, many of the ideas and technologies used for the MDOT HWY 90 project are direct reflections of what is possible when combining conventional systems with ITS.

Data Management and Secure Storage

InVault Pro provides Schools, Business, Churches and Government agencies a secure service platform for providing complete backup, business continuity, and disaster recovery for their Information and Communications Technology infrastructure and data. InVault Pro addresses all three of the primary causes of data loss that can cripple or

mortally wound an organization; File Loss/Corruption, Server Failure, and Catastrophic Events (Fire, Flood, Hurricane, Theft, etc.). In many areas of InLine's service territory natural disasters such as Tornados and Hurricanes are a fact of life. To date, InLine has been unable to deliver these services outside of major metropolitan areas due to poor availability of reliable broadband connectivity that is required to allow the off-site transfer of today's extensive digital data. By expanding the reach of InLine's business class data networks will allow us to reach the rural areas that need these services the most. Our storage and data management solutions can preserve businesses and jobs that today could easily be lost through catastrophic data loss, regardless of cause.

Additional Services

InLine is able to blend technical database and programming skills with creative, professional application development. As businesses and government agencies grow and progress utilizing more advanced technology, InLine supports them with tools, modeling and design throughout all stages of the application development lifecycle. These services utilize leading technologies such as client–server architectures, object oriented programming languages and tools, distributed database management systems, GroupWare and the latest networking and communications technologies.

InLine provides a broad range of Web and applications hosting and other related Web-based business solutions specifically designed to meet the needs of our clients. Our solutions are secure, reliable, and affordable and can be easily upgraded to provide additional capacity and functionality. Our Web and application hosting services include the computer hardware, software, network technology and systems management necessary to support our customers' Web sites and Web-based applications. Our hosting services are based primarily on the Microsoft and Red Hat Linux operating systems, providing diversity and flexibility to our customers. We are committed to providing superior customer service and believe that this commitment is among the reasons that our customer base is very loyal and continues to look to InLine for all of their information technology needs.

Product sales are an integral part of providing end-to-end solutions to our clients. Our experience in designing, implementing and supporting LAN's and WAN's has given us a unique advantage to provide complete Internet solutions. Few Internet companies have the edge-to-edge computer experience to solve the business customer's needs. This requires not only a stable backbone, but also implementation of cabling plants, hardware and software, and continual network maintenance - all of which are rapidly growing profit centers. We continue to offer work-group, departmental and enterprise server products and services based on the industry standard operating system such as Microsoft Server/Terminal Server, Novell NetWare, LINUX and SCO UNIX. We support these platforms with our custom-built servers and workstations under the Gold Systems brand name. Our custom designed systems are an important component of InLine's business, and serve as the backbone of many customers' operations.

Notable Projects

County-Wide Fiber Network, Natchez-Adams Unified School District (MS)
Time Frame: December 2005
Project Scope: Metropolitan Area Ethernet Fiber Based Network
Geographic Size: All Schools within System
Number of Users: 2000+

InLine's Engineers and Construction teams deployed a fiber based network across the city of Natchez, Mississippi to interconnect all of the district's schools at Gigabit speeds. This network consists of miles of fiber optics deployed using InLine's implementation teams and represents a over 100 fold increase in inter-school bandwidth over the existing deployment. This network will be used to enable distance learning, inter-school communication, a centralized domain architecture, centralized backup services, and unified management. InLine worked with the NASD personnel to achieve e-rate funding for this project that offset 90% of the cost to the district. InLine ran over 480,000 feet of the fiber in the historical city of Natchez, MS to connect the Cities entire school district at 1000Mbps vs. it's existing system running at 1.5Mbps. InLine completed this project even during the hardship of the wave of Katrina in this southern Mississippi town.

County-Wide Fiber Network, Shelby County School District (AL)
Time Frame: May 2006
Project Scope: Carrier-Based Data, Voice & Video Network Design and Deployment
Geographic Size: All Schools and Educational Sites in County
Number of Users: 28,000+

This network design forms a Metropolitan Area Network using a single domain Ethernet switch fabric with dedicated switching bandwidth greater than aggregate subscribed port speed(s) (i.e. switching fabric bandwidth > N-ports x M-port-speed.) Customer NID's are interconnected via dedicated fiber loops to central and distributed switching fabric(s) via loop concentrators. Customer NID's provide 10Mbps, 100Mbps and 1000Mbps copper Ethernet service ports to customer routing or switching equipment. In some cases (i.e. 3Mbps and 500Mbps sites identified on network diagrams) port speed is not indicative of delivered (or guaranteed) bandwidth. However, in all cases, delivered bandwidth meets or exceeds customer subscribed rates. The design is not dependent upon the designation of a central hub or service site. All sites share a common switch fabric and, therefore, traffic switched between one site and another does not affect the performance (bandwidth demands) to a third site (not involved in the transfer). This provides a fully meshed interconnection between sites reducing (or eliminating) issues of failure related to a central switching (hub) site. A point-to-point T1 network is provided to support District voice telecommunication needs. In InLine's implementation, this T1 network exists outside the bounds of the proposed MAN.

County-wide Wireless Network, Jefferson Davis County Board of Education (MS)
Project Scope: County-Wide Education Network Design and Deployment
Geographic Size: Complete County-Wide Coverage (630 square miles)
Number of Users: 1500+
Number of Sites: 8

InLine's team of engineers designed and implemented a network that spans the entire county, utilizing Carrier-Class microwave radios in concert with Short & Long-haul fiber. This network supports over 1500 users at 8 locations at 100Mbps between locations and a back-up T1 to the Internet. This system required the implementation of over 25 managed VLAN's to provide student, faculty, and administrative networks over the same system. This system also supports an out-of-band maintenance and support network that InLine's engineers utilize to monitor and maintain the system. This network currently provides LAN, WAN, Internet, Video Conferencing and Real Time Video Security for the school board that has enabled them to eliminate numerous costly T1 lines by consolidating all of their data, voice, and videoconference Distance Learning systems into a single network. This system was completed on time within a 90-day

time frame. Work began in 2008 for a second phase of this project, in which a redundant fiber ring was installed throughout the district.

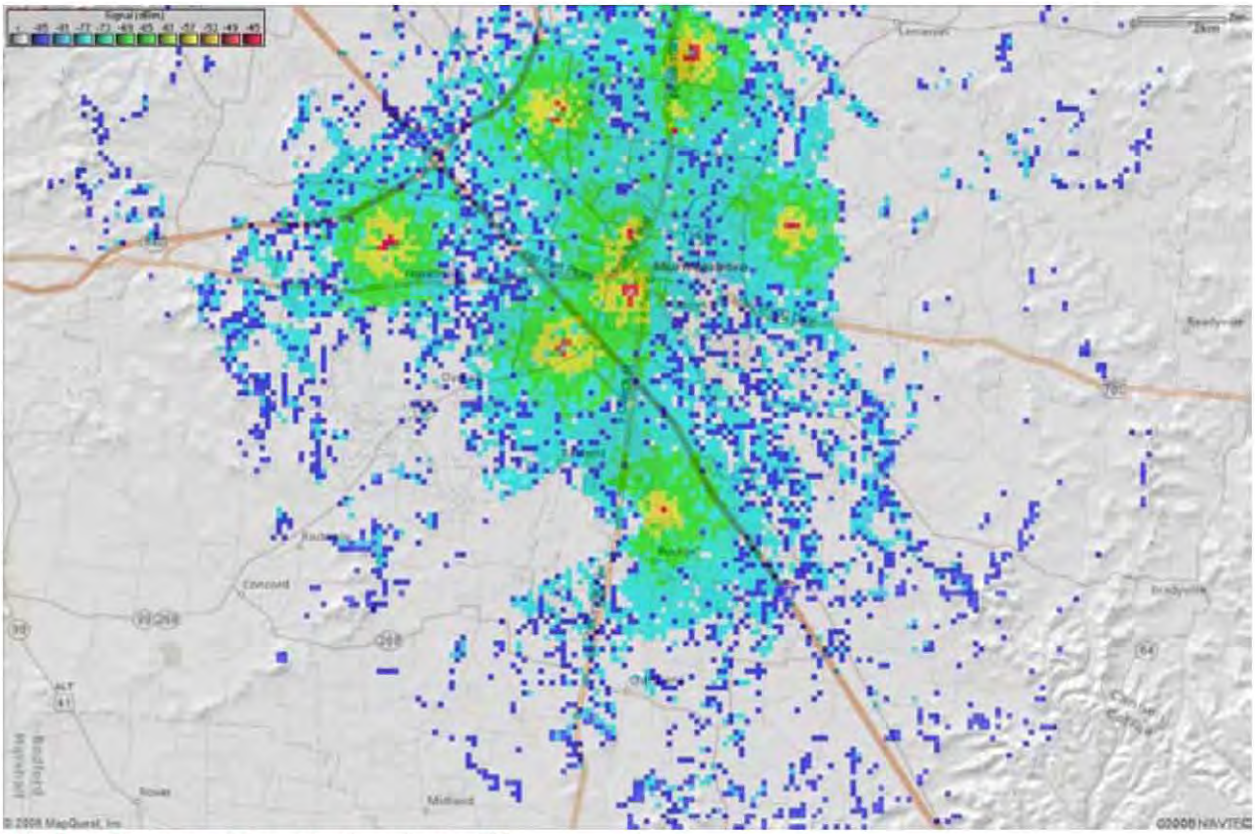
ALDOT Intrastate Wireless Network, Alabama Department of Transportation
Time Frame: April-July 2006
Project Name: I-65 Hurricane Evacuation Route Wireless Camera and Traffic Data Sensor Network
Project Scope: Carrier-Based Data, Voice & Video Network Design and Deployment

InLine's engineers and construction teams designed and built a network that stretches from Mobile to Montgomery along I-65 and supports hundreds of users. This network is designed to provide real-time video and traffic radar sensor data to ALDOT Central Office and ALDOT 6th Division Headquarters in Montgomery and ALDOT 9th Division Headquarters in Mobile. This network is extremely important to the State of Alabama. In order to provide ALDOT with the ability to effectively manage the I-65 southern contra-flow crossover, which is located in a remote area of south Alabama, InLine designed this system to provide wireless high-speed mobile data and internet connectivity to ALDOT vehicles in that area, so that they can tap into the camera system from equipped on-site and in-route vehicles during an emergency evacuation. The following network design drawings detail the extent of the ALDOT network.

Wireless/Fiber Hybrid Network, City of Murfreesboro (TN)
Time Frame: November 2005 – May 2006
Project Scope: Wireless Data Network Design, Integration & Deployment
Geographic Size: Complete Citywide Network (39 square miles with estimated coverage of over 70 square miles)
Number of Users: 1000+
Number of Sites: 23 plus Mobile Broadband for hundreds of vehicles

InLine's network and construction teams designed a citywide network enabling Murfreesboro public safety locations to share resources and exchange information between the protected Police Headquarters LAN servers and all police and fire precincts. The system also enables these locations to share information between each location as well as deliver Internet access from one central point. Due to the sensitive nature of the information being shared, InLine advised the customer on a VPN solution using 3DES encryption that protects the Police Headquarters LAN from any attacks from the wireless side of the WAN. It also prevents any hackers from penetrating the network from either the wireless or the wired side of the network, and by design, created a double firewall between the Internet and the end-user department networks. This network enables the sharing of all network resources including, but not limited to; Internet Access, Firewall, Content Filter, network servers, printers, workstations, anti-virus server, and DHCP server. InLine designed the network layout, installed as specified, and provided all the electronics and hardware for the network including the wireless equipment, towers, switches, and firewalls.

Upon completion of the initial project, InLine was contracted by the city's public utilities department to design a WAN which includes wireless broadband for the purposes of remotely managing and controlling the entire city's water treatment and distribution facilities through real-time wireless monitoring and high speed SCADA transfer and reporting. This project enjoyed measured success, to the extent that InLine was again contacted for further development of the network infrastructure. In this third phase, we are currently designed a system upgrade to provide mobile data services to all city-maintained public safety vehicles.


Wireless Coverage Map, Murfreesboro, TN

Wireless/Fiber Hybrid Network, City of Montgomery Fire Department (AL)
Time Frame: June-December 2003
Project Scope: Wireless Wide Area Network Design and Deployment
Geographic Size: Citywide (155.4 square miles)
Number of Users: 400+
Number of Sites: 22

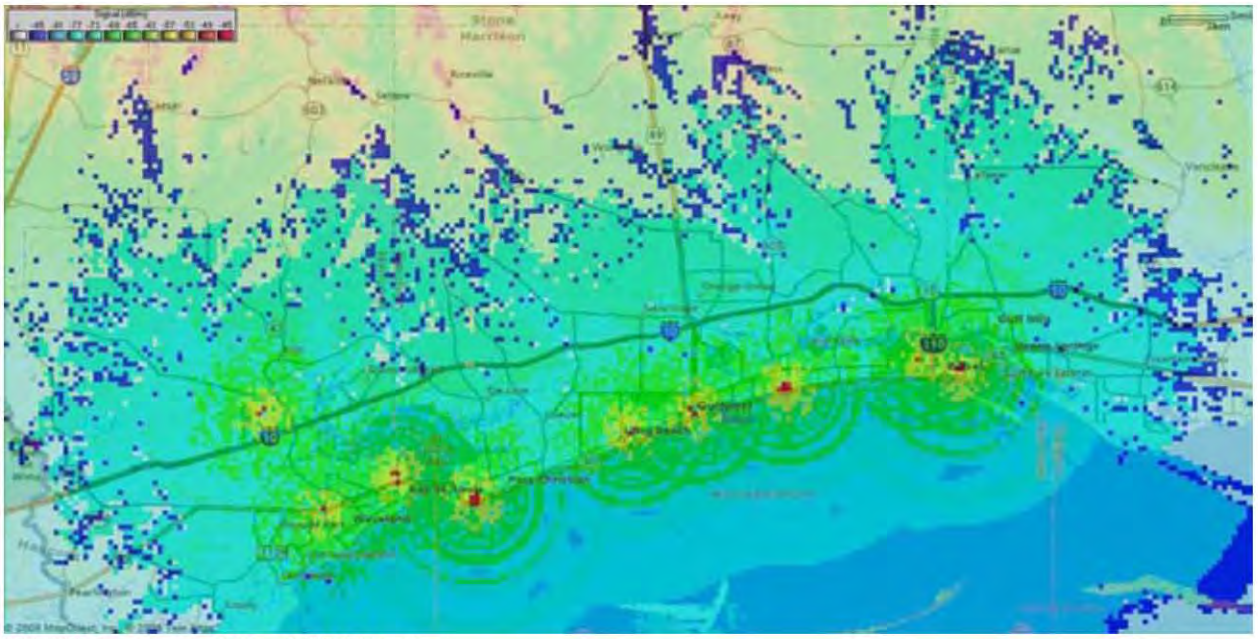
InLine's network and construction teams designed a citywide wireless network enabling Montgomery's public safety locations to share resources and exchange information between the protected city networks and each of the fire stations. This network enables the sharing of all network resources, including but not limited to Internet Access, Firewall, Content Filter, network servers, printers, workstations, anti-virus server, and DHCP server. InLine utilized a Hardware VPN solution using 3DES encryption that protects the citywide network from any attacks from the wireless side of the WAN. It also prevents any hackers from penetrating the network from either the wireless or the wired side of the network, and by design created three layers of firewalls between the Internet and the individual Fire Department Networks. This wireless network was designed to allow for additional locations throughout the city to be added at later dates, as needed. InLine designed the network layout, installed as specified, and provided all the electronics and hardware for the network including the wireless equipment, towers, switches, and firewalls. This wireless network, as designed and deployed for the Fire Department was so effective that it actually increased the MFD's efficiency rating as judged by the Fire Insurance Industry. As a result, all Montgomery citizens have enjoyed a reduction in the fire insurance premiums they pay to protect their homes and businesses against fire damage.

Wireless/Fiber Traffic Camera Network, City of Montgomery Traffic Engineering (AL)
Time Frame: December 2005-March 2006
Project Scope: City of Montgomery IP Camera, NDVR and Network Conversion
Geographic Size: Riverfront and adjacent downtown area
Number of Users: 35+
Number of Sites: 12

InLine's network engineers and construction teams designed a network that enables access, management, and recording for newly installed and existing camera systems utilizing the IP Network Protocol. This network included the combination of Fiber, Copper, and Wireless networks for the NDVR, cameras, and remote users. This system enables the city to deploy new cameras and remote users throughout the city network without the need for dedicated cabling or networks. The NDVR implemented is capable of managing and recording 64 cameras simultaneously with unlimited user access. This system is also equipped with a RAID storage array with over 5 Terabytes of storage for the network. During this implementation, InLine converted the Traffic Engineering computer network to a private LAN. This enables better management for the Traffic Engineering network and improved security of their systems. This project also upgraded 100Mb connections to 1000Mb connections by utilizing VLAN's to separate PC and Camera networks. This project included consulting, design, network installation, VLAN implementation, network configuration, monitoring, and network maintenance and support.

Intelligent Transportation System and Network, Mississippi Department of Transportation (MDOT)
Time Frame: September 2005-Present
Geographic Size: 43 mile span of U.S. Highway 90
Number of Sites: 54

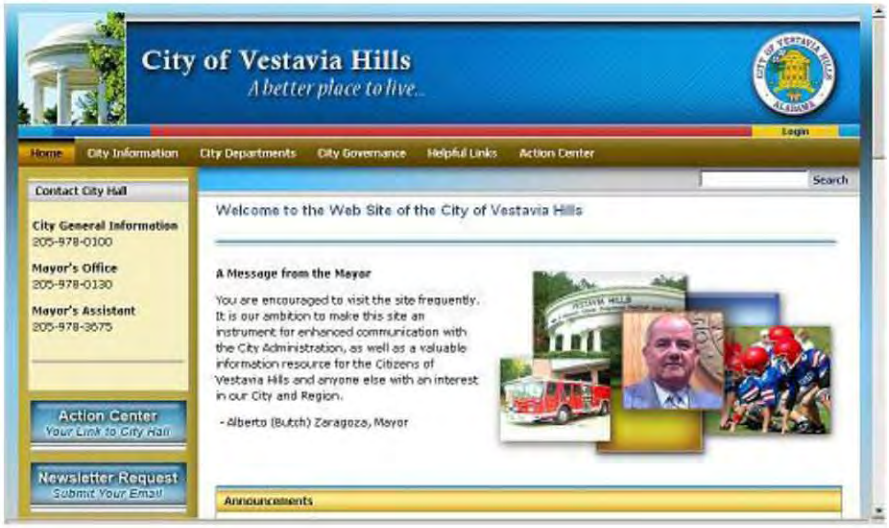
In the aftermath of Hurricane Katrina, InLine partnered with the Mississippi Department of Transportation (MDOT) to provide a Design-Build Solution for an Intelligent Transportation System (ITS) that would enable real-time traffic monitoring and incident management as well as a number of other applications including Video Detection Systems (VDS) and Adaptive Signal Control (ASC) along this corridor allowing more vehicles to travel safely down the same road space in an efficient manner. This system also enables these communities to provide telecommunication services to other agencies or connect camera and ITS elements to other highways, interstates, or arterial streets through the regional area. InLine's role in this award-winning project was the deployment of a hybrid fiber/wireless network to connect ITS components, including the backbone, distribution, and edge connections to 54 signalized intersections. As a partner in this groundbreaking project, InLine was able to provide state-of-the-art traffic management capabilities along the 43-mile corridor spanning six cities and two counties.



4.9 GHz Coverage Map, MDOT Project

Website Design and Development, City of Vestavia Hills (AL)
Time Frame: July – November 2008
Number of Users: Approximately 10 on intranet, city population 31,000

InLine worked alongside the City of Vestavia Hills to overhaul and modernize its public web site, http://www.vestaviahills.net. In addition to greatly expanding the amount of government-related information available on the site, InLine's developers implemented a system that would permit local officials to easily add and modify content on their own and without professional assistance. The redesign also includes functionality that will allow the public to submit questions, comments, and report problems to the proper department. To enhance productivity within the city's offices, our developers also implemented intranet functionality with protected areas that allows the city clerk and other officials to share common documents, reducing the need for paper and enabling officials to access information from any web browser.



Software Development, Alabama Plumbers and Gasfitters Board

At the request of the Alabama Plumbers and Gasfitters Board, InLine developed a browser-based application for managing their licensee database, which included both public and private access. The public side allowed users to search the database by license number, by name and by county. The private side of the application was a complete system that allowed employees to process licenses each year, and included functionality for printing renewal notices, printing cards, running daily reports for balancing funds received, and even processing online renewals. The application also added capabilities to handle bar code scanning. The site also allowed the board to post upcoming events, such as training, on the site for public viewing.

Software Development, Tuscaloosa County Commission (AL)

InLine's software developers redesigned a legacy system that manages Tuscaloosa County's Assessment and Collection processes. The application is a desktop application that uses Microsoft.NET and SQL server. The new system has greatly reduced processing time for reports and renewal notices, and has added the ability to handle barcode scanning. InLine integrated this new software platform with their existing mapping application, helping to streamline public officials' work.

Distance Learning Implementation, Governor's ACCESS Program, Alabama Department of Education
Time Frame: 2005-Present
Number of Sites: 175+

InLine has played an instrumental role in the implementation of Alabama's ACCESS (Alabama Connecting Classrooms, Educators, and Students Statewide) program, first piloted in 2005. This program is designed to provide distance learning to every high school in the state, enabling elective courses and other. Throughout the lifetime of this program, InLine has provided approximately half of the distance learning labs that have been installed in Alabama high schools, totaling more than 175 systems. These labs include videoconferencing systems, tablet computers, document scanning cameras, and "smart" whiteboards. Funds for this project were issued over multiple rounds, and InLine was able to capture and increasing share of the awards in each round. By the most recent fourth round of funding for this project, InLine won more than half of the project awards.

Distance Learning Implementation, SCMCEED
Number of Sites: 100+

In order to facilitate the sharing of educational resources between rural schools in Mississippi, SCMCEED member districts have implemented distance learning and videoconferencing technology in all of its member schools. This enables schools within a district to communicate with one another. Unfortunately, a lack of broadband connectivity in the most remote of areas prevents schools from different districts from communicating with one another with this technology. Building out networks to these areas will permit more widespread sharing of resources across the state and the region.

VOIP Implementation, Neuroscience Neurosurgery (MS)
Project Scope: 143 extensions, 46 incoming lines

When the physicians at NS2 merged their seven offices into one building, each group still wanted to maintain its practices independently. InLine created a hosted phone system that allows the offices to operate independently while sharing the same telephone infrastructure. The implementation of this voice system eliminated the need for an answering service, instead enabling practices to keep a physician and staff on call, with after-hours phone calls automatically routed to the proper recipient. Further, this system eliminated the need for voice mail systems, instead converting voice messages into a digital format that is forwarded to the designated recipient's email.

VOIP Implementation, GI Associates (MS)
Project Scope: 200 extensions, 4 locations

InLine developed a VOIP system for GI Associates that centralizes call flow through their main location in Jackson, MS. Each satellite office is connected to the main system, which routes all incoming and outgoing calls, meaning that the practice only needed to purchase one set of phone lines. This system enables four-digit dialing throughout the organization and also allowed for the consolidation of administrative office staff into a single central location.

Cabling and Infrastructure, Talladega County 911/EMA (AL)
Time Frame: March 2008-Present

InLine installed all voice and data lines in Talladega County's new EMA facility and ran fiber cable to the agency's microwave tower, for a total of over 130,000 feet of cable. Our technicians also installed all of the building's audiovisual connections, overhead projectors, and twenty-one 50" television screens. The project also included the installation of APC cabinets, six switches, wireless internet connectivity throughout the building, and implementing the agency's firewall. Additionally, InLine consulted with the agency to move their servers from the county courthouse to their new location at the EMA building, completing the move with only 4.5 hours of total downtime. InLine continues to provide network support and consulting to Talladega EMA to this day.

Cabling, Infrastructure, VOIP, and Surveillance and Access Control Systems, Trussville Civic Center (AL)
Time Frame: August-November 2008

InLine's technicians installed a complete set of IP-based surveillance and access control systems at the two-story Trussville Civic Center complex. This project included installing wiring throughout the complex, a secured access and surveillance system, and an Altigen VOIP system. By the project's completion, access control pads were installed on all exterior and most interior doorways, for a total of 54 control points. Over 70 surveillance cameras were also installed, covering every inch of the building (except for bathrooms and locker rooms), its perimeter, and parking areas.

Huntsville Hospital Chooses InLine and Hitachi Data Systems

InLine Connections, Inc., an end-to-end technology solutions provider, is pleased to announce that it was chosen to provide Hitachi Data Systems Universal Storage Platform as the core storage solution for Huntsville Hospital. For nearly two decades, InLine has been providing technology solutions based on reliable, quality and cost effective products and services in an ever changing landscape.

Huntsville Hospital is one of the largest locally owned not-for-profit hospitals in the nation with 881 licensed acute care beds, 630 physicians and over 5,300 employees. Their storage environment was large, complex and multi-vendor as the existing storage technologies were implemented piecemeal to answer specific storage needs. As a result, storage management was difficult and not meeting the performance needs required by newer applications. They needed a storage solution that would allow them to maximize the useful life of existing storage while providing a platform to support planned future growth; and one that would be high performance and more easily managed.

After an 18 month evaluation cycle, the Hitachi Data Systems USP was the clear choice. The USP is an enterprise class platform that met all of the above needs while also providing "five 9's" reliability, the highest performance and the industry's only data guaranty.

Boasting an industry leading engineering and R & D focused staff, consistent industry awards, global brand awareness, bountiful cash reserves, and a solid local presence, Hitachi's Universal Storage Platform was the perfect prescription.

UAB Medical West chooses InLine and Hitachi Data Systems for PACS storage solution

InLine Connections Inc., an end to end technology solutions provider, is pleased to announce it has been chosen to provide the core storage solution for UAB Medical West's Picture Archiving and Communications Systems or PACS. For nearly two decades, InLine has been providing technology solutions based on reliable, quality and cost effective products and services in an ever changing landscape.

When the quality of patient care is so dependent on system reliability as is the case in a PACS program, "five-9's" uptime is a requirement not just a catchphrase. When UABMW turned to InLine for a reliable and cost effective solution, Hitachi Data Systems Adaptable Modular Storage system was the clear choice. Boasting an industry leading engineering and R & D focused staff, consistent industry awards, global brand awareness, bountiful cash reserves, and a solid local presence, Hitachi's AMS was the perfect prescription.

On time, on budget installation by industry professionals helped to ensure a positive overall engagement, while 5 years worth of phone home support provide worry free technology. Data Storage is the foundation of any technology enabled business and its growing at unprecedented rates.

InLine delivers solid worry free solutions for today's cost conscious businesses who rely on technology to provide core business functions.

Key Vendor Authorizations/Certifications

- Microsoft Gold Certified Partner
- Competitive Local Exchange Carrier (CLEC) Status in both Alabama and Mississippi
- Cisco Select Reseller
- Altigen Authorized Partner
- Citrix Gold Solution Provider
- Veritas VPlus Partner
- 3Com Networking Partner
- Seagate Partner Program
- HP Business Partner
- Novell Gold Partner
- Liebert Authorized Reseller
- Ingram Micro Valued Partner
- Fortinet Platinum Partner
- Thin Print Authorized Partner
- APC Authorized Reliability Partner
- Authorized Interwrite Partner
- Intel Product Dealer Program
- Member Associated Builders and Contractors
- PatchLink Gold Certified Partner
- Polycom
- eInstruction
- Lenovo
- Fujitsu

Company Timeline

1992 Contact Network incorporated in the state of Alabama as a C Corporation by Martin Costa. Started offering worldwide distribution of computer parts and services.

1993 InLine Connections incorporated by the Contact Network, Inc. Started offering InLine branded hardware.

1994 Gold Systems introduced. Gold systems servers, workstations, and notebooks.
Professional networking services deployed, including Unix and Novell.
Wide area network (WAN) integration services added.

1995 Internet services and solutions implemented.

1996 Web site development team created.
Windows NT added to professional networking services.

1997 Web site hosting and co-location services added Certified network cabling installations began.

1998 Electronic commerce capabilities added to Web site development team's offerings.

1999 Year 2000 compliance consulting offered.
Statewide coverage through partnership with Handy TV and Appliances.

2000 Remote office opened in Montgomery, Alabama.
Application Service Provider (ASP) services added.
Built a downtown Birmingham data center to expand hosting & co-location services.
Granted Competitive Local Exchange Carrier (CLEC) license in Alabama.
Acquired certain assets and selected employees of Acorn Business Systems, Inc., enhancing network design, deployment and support capabilities and adding additional strength in telephony systems and computer telephony integration (CTI).

2001 Acquired certain assets and selected employees of ACL Computers and Networks, Inc., a Microsoft Solutions Provider, enhancing capabilities in sales, primarily in the education market, and strengthening technical support capabilities. Acquired certain assets and selected employees of Novazone, Inc. a wireless company in Montgomery.

2002 Expanded our Voice Sales Team - now providing the full range of local and long distance telco services to our business clients.
Acquired assets and selected employees of Bridges for Learning a division of Bull Information Systems, a Gateway Authorized Reseller, enhancing capabilities in sales, primarily in the education market expanding our Montgomery, AL office and expanding into Mississippi with an office and sales team in place.
Purchase of a new building at 600 Lakeshore Parkway in Birmingham, AL for our Corporate Headquarters and relocated in August 2002.

2003 Acquired assets and employees of GBM Office Solutions enhancing our capabilities in sales and technical support in the area of Point of Sale, printers and supplies sales and service

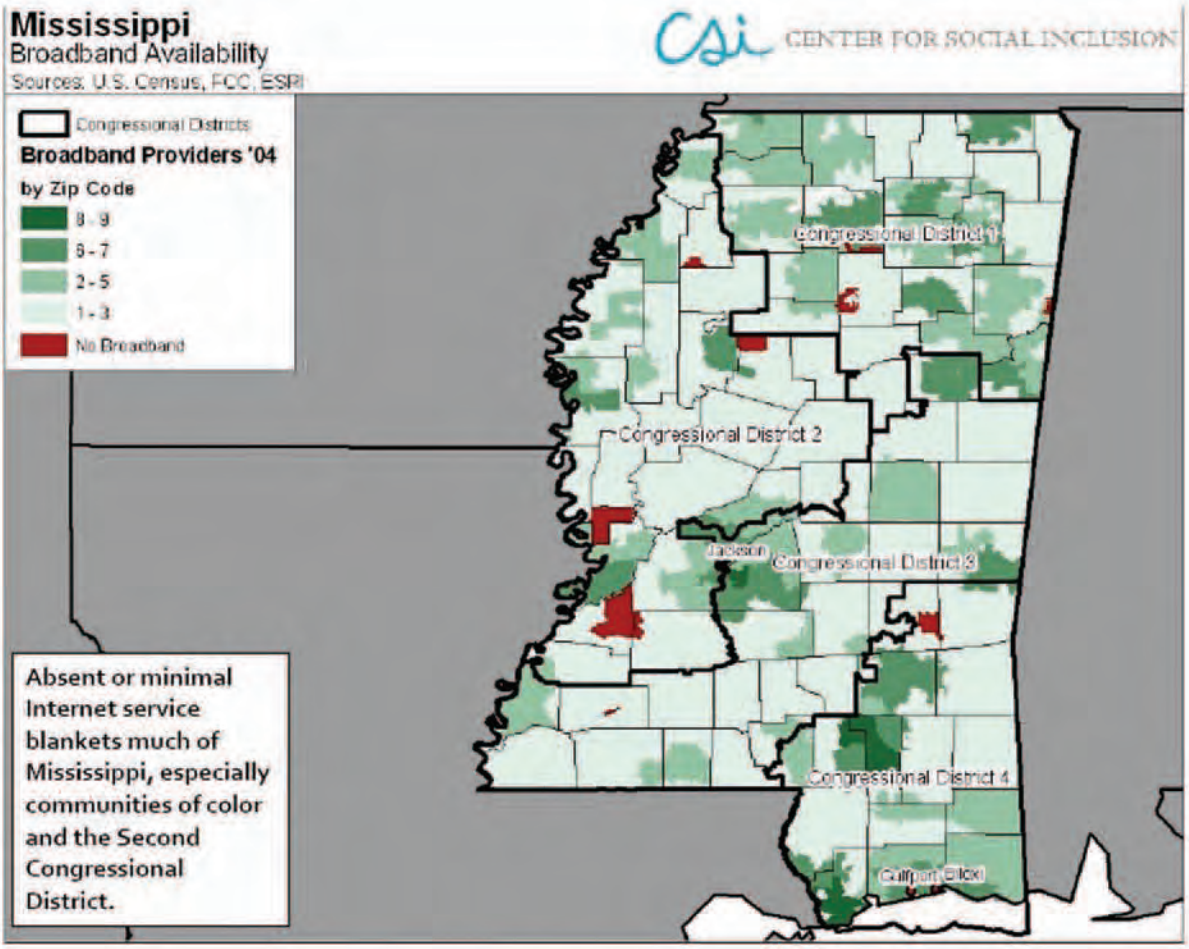
2004 Acquired assets and employees of Web3, camera security company, to strengthen our offering in the video security market for education and government
Built a new office building at 1772 Taliaferro Trail in Montgomery, Al for the Education and Wireless Divisions, to allow for future growth

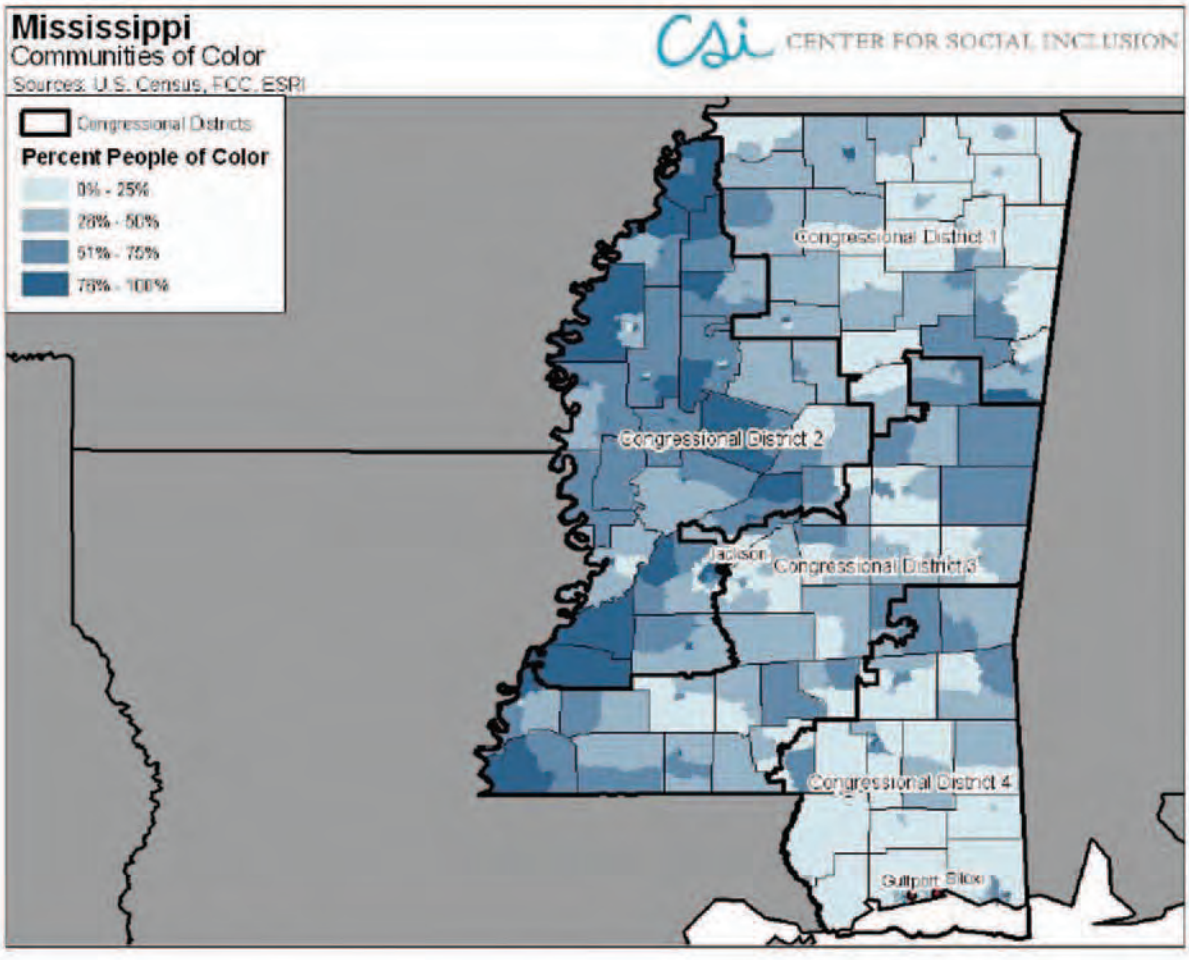
2005 Acquired assets and employees of AC2, a Montgomery based tech support company, enhancing our services coverage in central and south Alabama

2007 Acquired assets and employees of Consultrix, a Jackson Mississippi based tech support company, enhancing and expanding our commercial and enterprise presence in Mississippi
Managed Services Division setup as separate business unit
ConnectWise Billing and Professional Services Automation Package Implemented
Launched InVault Pro Managed Backup and Disaster Recovery Service

2008 Acquired assets and employees of ACP, a well respected Birmingham based tech support company, enhancing and expanding our enterprise presence in Mississippi
Acquired VMWare VAC Partner Status

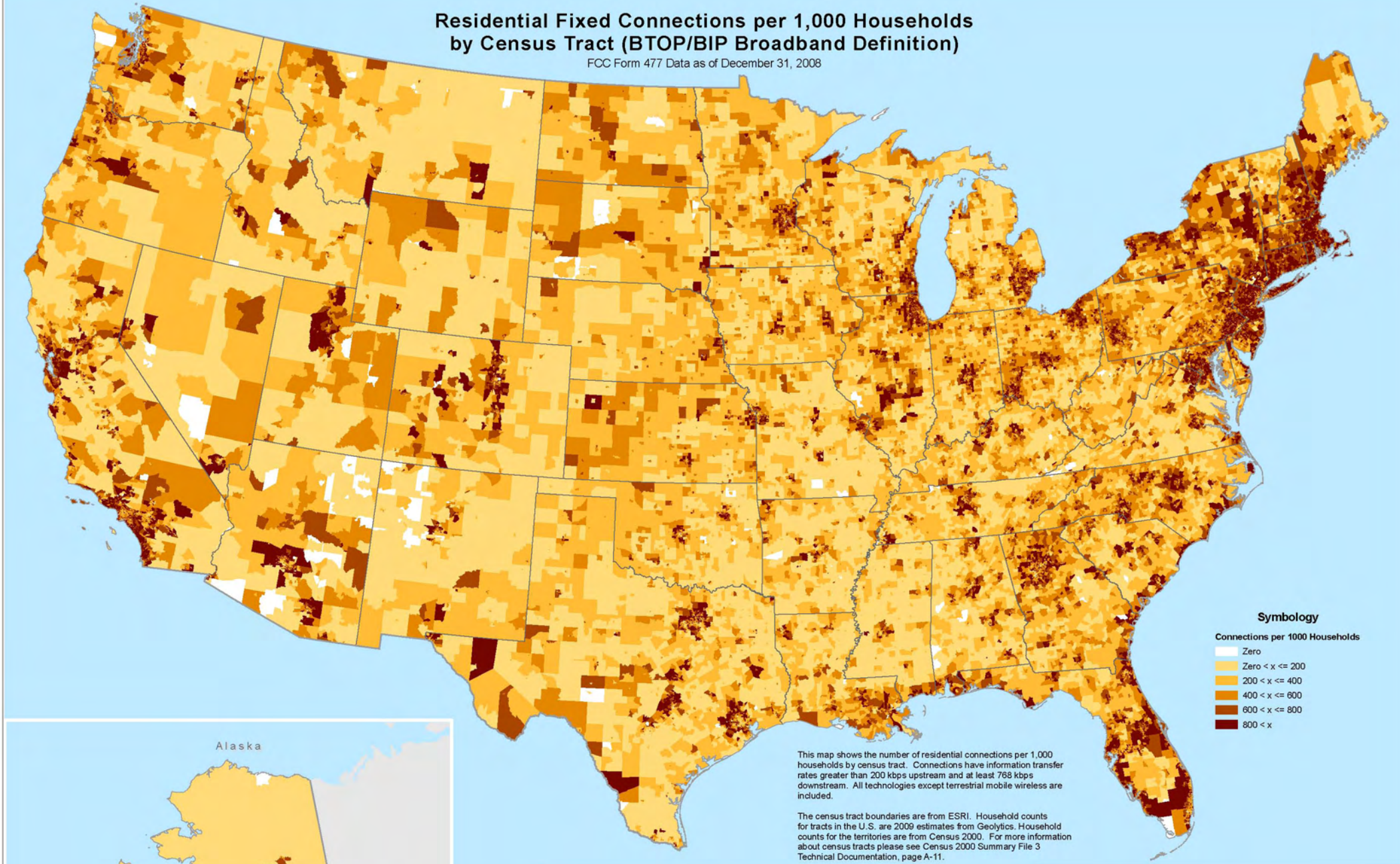
2009 Launched InCare Infrastructure Managed Cloud Desktop Service


Mississippi
Broadband Availability
Sources: U.S. Census, FCC, ESRI
CSI CENTER FOR SOCIAL INCLUSION
Congressional Districts
Broadband Providers '04
by Zip Code
8 - 9
6 - 7
2 - 5
1 - 3
No Broadband
Congressional District 1
Congressional District 2
Jackson
Congressional District 3
Congressional District 4
Gulfport-Biloxi
Absent or minimal Internet service blankets much of Mississippi, especially communities of color and the Second Congressional District.


Mississippi
Communities of Color
Sources: U.S. Census, FCC, ESRI
CSI CENTER FOR SOCIAL INCLUSION
Congressional Districts
Percent People of Color
0% - 25%
26% - 50%
51% - 75%
76% - 100%
Congressional District 1
Congressional District 2
Jackson
Congressional District 3
Congressional District 4
Gulfport-Biloxi

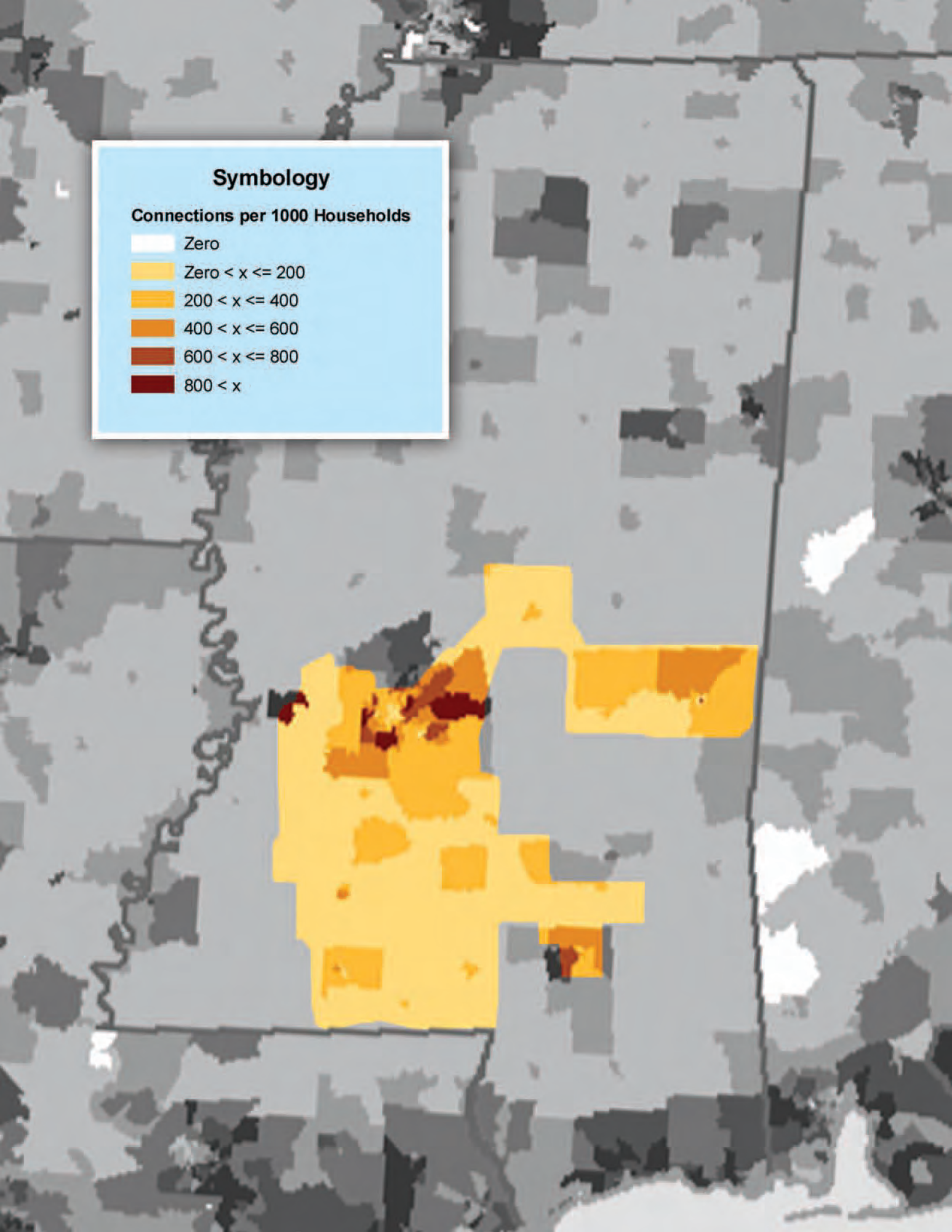
Residential Fixed Connections per 1,000 Households by Census Tract (BTOP/BIP Broadband Definition)

FCC Form 477 Data as of December 31, 2008



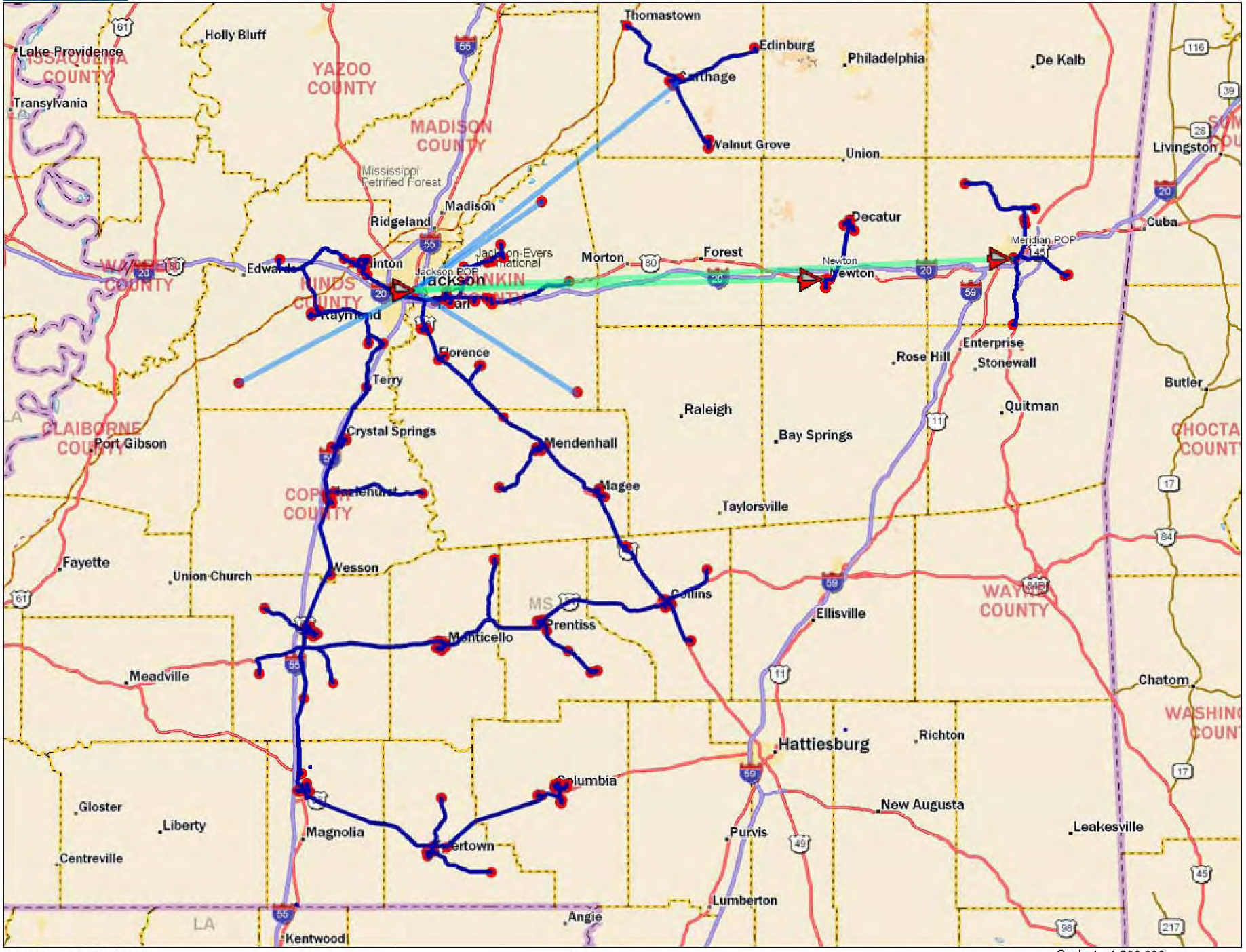
This map shows the number of residential connections per 1,000 households by census tract. Connections have information transfer rates greater than 200 kbps upstream and at least 768 kbps downstream. All technologies except terrestrial mobile wireless are included.

The census tract boundaries are from ESRI. Household counts for tracts in the U.S. are 2009 estimates from Geolytics. Household counts for the territories are from Census 2000. For more information about census tracts please see Census 2000 Summary File 3 Technical Documentation, page A-11.


Symbology
Connections per 1000 Households
Zero
Zero < x <= 200
200 < x <= 400
400 < x <= 600
600 < x <= 800
800 < x

DeLORME

XMap® 7



TN

MN (0.4°W)

Scale 1 : 1,200,000

1" = 18.94 mi

Data Zoom 7-3

3 Pages

Withheld in their entirety pursuant to FOIA Exemption 4 (5 U.S.C. § 552 (b)(4))

REGIONS

March 25, 2010

Martin Costa President & CEO
Contact Network, Inc. d/b/a InLine
600 Lakeshore Pkwy
Birmingham, AL 35209

Re: Line of Credit

Dear Martin:

This letter constitutes Regions Bank intent to provide a line of credit of up to $[redacted] to Contact Network, Inc. d/b/a InLine. Extension of any credit is subject to formal credit approval and conditions, including but not limited to, award of a grant to develop broadband services in rural areas of Mississippi in association with The American Recovery and Reinvestment Act., and collateral deemed acceptable to the bank. The Loan Documents will contain such representations, warranties and covenants deemed necessary or advisable by Lender and its counsel.

As way of an introduction to Contact Network and our banking relationship, we have had the pleasure of handling banking matters for Contact since 1992. Over that period of time, we have come to recognize Contact for their intense organizational and operational performance and consider them an excellent client of the bank. We look forward to continuing to expand our relationship with Contact and feel this is a tremendous opportunity for not only Contact and Regions, but for the communities it will serve.

This is not intended to be, and should not be construed as, a commitment on the part of Regions Bank ("Regions" or the "Bank") to lend. If formal credit approval for the proposed financing is obtained, a formal commitment will be issued with terms and provisions of such approval.

If you have any questions concerning the terms hereof, please do not hesitate to call me at (205)685-5503.

Sincerely,

Dan Bundy
Vice President

2964 Pelham Parkway
P. O. Box 216
Pelham, Alabama 35124
(205) 663.0723
Fax (205) 663.1621

BRUNINI
BRUNINI, GRANTHAM, GROWER & HEWES, PLLC
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248 East Capitol Street
Jackson, Mississippi 39201
Telephone: 601 948 3101
Facsimile: 601 960 6902

EDMUND J. BRUNINI
(1917-1992)
R. GORDON GRANTHAM
(1913-1994)
JOHN M. GROWER
GEORGE F. HEWES, III
Of Counsel

August 26, 2002

Ms. Michele Boner
Contact Network, Inc.
219 Oxmoor Circle
Birmingham, Alabama 35209

VIA U. S. MAIL AND FACSIMILE: 205-313-0357

Re: Application of Contact Network, Inc. For A Certificate of Public Convenience and Necessity; Miss. Public Service Commission Docket No. 02-UA-0405

Dear Michele:

I am pleased to attach for your files a copy of the August 21, 2002 Order granting Contact Network, Inc.'s Application in the captioned docket.

Should you need anything further, please do not hesitate to call.

Sincerely,

Brunini, Grantham, Grower & Hewes, PLLC

James L. Halford

JLH/ap
Enclosure

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSISSIPPI

RE: APPLICATION OF CONTACT NETWORK, INC.
FOR A CERTIFICATE OF PUBLIC CONVENIENCE
AND NECESSITY TO PROVIDE TELECOMMUNICATION
SERVICES THROUGHOUT THE STATE OF MISSISSIPPI
INCLUDING RESOLD AND FACILITIES BASED LOCAL
EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS
AND FOR APPROVAL OF INITIAL TARIFFS

DOCKET NO. 02-UA-0405

ORDER

THIS DAY this cause came on to be heard before the Mississippi Public Service Commission ("Commission") on the Application of Contact Network, Inc. d/b/a/ InLine ("Applicant" or "InLine") for a Certificate of Public Convenience and Necessity authorizing it to furnish telecommunication services throughout the State of Mississippi including resold and facilities based local exchange service, interexchange service, both intraLATA and interLATA.

Due and proper notice of the filing of the Application and Notice of the time and place of the hearing have been given in the manner required by law, including publication of such Notice to the public in *The Clarion-Ledger*, a newspaper published at the seat of government at Jackson, Hinds County, Mississippi, with Proof of Publication lawfully filed with the Commission, and copies of said Notice having been lawfully mailed to the proper officers, persons, and newspapers in the State of Mississippi, and there being no objections or protests filed, the Application was duly heard on this date. The Commission, having fully considered the Application and the exhibits filed thereto, the Prefiled Testimony of Martin Costa and upon the recommendation of the Public Utilities Staff after its review, finds as follows:

1. InLine is a telecommunication company that presently holds the necessary authority to furnish telecommunication services in Alabama. InLine is, pursuant to that authority, presently furnishing telecommunication services to customers in that state.

2. Applicant is an Alabama corporation and is authorized to do business in Mississippi. Applicant's mailing address, telephone number and fax number are:

Contact Network, Inc.
219 Oxmoor Circle
Birmingham, Alabama 35209
Telephone: (205) 278-8100
Facsimile: (205) 941-1934

3. The names and addresses of the officers and directors of InLine are attached to the Application as Exhibit "A". Each of the three directors named in Exhibit "A" owns fifteen percent (15%) or more of the stock of InLine.

4. A copy of Applicant's Articles of Incorporation and a copy of its Authority to Do Business in Mississippi are attached to its Application as Exhibit "B".

5. Applicant possesses the requisite managerial, financial and technical abilities to furnish telecommunication services throughout the State of Mississippi. A description of the background and history of InLine as well as a description of the background and experience of InLine's key personnel, which demonstrates the extensive telecommunications, operational and technical expertise of Applicant, are attached to the Application as Exhibit "C". Attached thereto as Exhibit "D" is a copy of a brochure giving additional information concerning the services now offered by InLine in Alabama and which will be offered in Mississippi after InLine receives a certificate of public convenience and necessary from the Commission. Attached to the Application

as Exhibit "E" is a copy of InLine's audited financial statements for the twelve month period ending June 30, 2001. Exhibit "E" is Applicant's most recent audited annual financial statement.

6. Applicant seeks authority to provide all forms of telecommunication services to the people of the State of Mississippi including local and long distance telecommunication services of every kind and nature whether voice, video or data or a combination thereof and all other enhanced telecommunication services throughout the State of Mississippi, to the extent provided by law. Applicant does not, however, seek to furnish any telecommunication services in any certificated areas that are exempt from competition. Should any exempt area become competitive in the future, however, Applicant shall have the right to serve such area at that time without the need to file a new Application.

7. Initially, InLine will utilize the network facilities of underlying carriers in the provision of local telecommunication services obtained by incumbent local exchange carriers for the purpose of resale. In addition, where economically and technically feasible, InLine intends to acquire and utilize unbundled network loops to provide service to its customers. Applicant will either directly or through arrangements with others provide access to 911 and E911 services; white page directory listings; access to telephone relay services; access to directory assistance; access to operator services; equal access to long distance carriers; free blocking of 900 - and 700 - type services; interconnection on a non-discriminatory basis with other local exchange companies and other miscellaneous services currently provided by existing local exchange carriers and interexchange carriers in the State of Mississippi.

8. Applicant possesses the managerial and technical qualification to provide its proposed telecommunication services, and to operate and maintain its facilities over which such services

eventually will be deployed. The senior management of InLine has extensive experience in telecommunications all as shown by Exhibit "C" attached to the Application.

9. Applicant has demonstrated that it understands the importance of effective customer service for all of its customers. Accordingly, Applicant has made arrangements for its customers to call the company at its toll free customer service number: 888-3InLine or 205-278-8116. The toll free number will be printed on the customer's monthly billing statements. Customers may also contact the company in writing at:

Contact Network, Inc.
219 Oxmoor Circle
Birmingham, AL 35209
Telephone: 205-278-8134
Attention: Michele Boner

10. InLine also intends to open a local office in Ridgeland, Mississippi after obtaining a Certificate of Public Convenience and Necessity from this Commission. The address of the office is 830 Wilson Drive, Suite C, Ridgeland, MS 39157. The name of the contact person in the office is Bill Durr, Telephone 601-899-5002.

11. InLine presently provides local, long distance and enhanced telecommunication services to customers in Alabama. InLine has not been denied authority to operate as a telecommunications service provider in any state.

12. Attached to the Application as Exhibit "F" is a copy of Applicant's proposed tariffs.

13. The Applicant is familiar with and will adhere to the Commission's Rules and Regulations concerning telecommunication services. A copy of Applicant's internal procedures to prevent deceptive and unfair marketing practices is attached to the Application as Exhibit "G".

Applicant's procedures for handling service quality complaints and network problems are set out in detail in Exhibit "H" attached thereto.

14. Initially, Applicant's funds will come from InLine's operations in Alabama. Additional funds will, once service is established, be received from rates for furnishing service to Applicant's customers in Mississippi. Applicant anticipates that it could, within the first twelve months of service in the State of Mississippi, furnish service to approximately 300 to 500 customers.

15. Applicant's provision of telecommunication services to customers in Mississippi will provide a competitive alternative to the public and will further the public interest by expanding the availability of technologically advanced telecommunication facilities in the State of Mississippi. Customers will benefit by having alternatives from which to choose. Such competition is at the heart of the 1996 Telecommunications Act and furthers the pro-competitive goals of the Mississippi Public Service Commission. Approval of Applicant's request should also lead to substantial additional private investment in Mississippi's telecommunication infrastructure.

16. Applicant shall be exempt from record keeping regulations that require a provider of local exchange telecommunication services to maintain financial records in compliance with the Uniform System Of Accounts ("USOA"). As a competitive carrier, Applicant shall be authorized to maintain a single set of books in accordance with Generally Accepted Accounting Principles ("GAAP").

17. Applicant is authorized to maintain its books and records in designated locations outside the State of Mississippi. If the Commission has a need to examine any of Applicant's books and records at any time in the future, those books and records will be made available to the Commission at a location requested by the Commission.

18. Applicant is hereby exempt from those reporting requirements which have been waived for any other competitive providers .

19. Applicant is fit, financially able, and in good faith intends to provide its services to the Mississippi public as soon as it receives the requisite authority. Thus, the granting of Applicant's Application will promote the public interest in the State of Mississippi.

IT IS, THEREFORE, ORDERED by the Public Service Commission of the State of Mississippi, as follows:

1. Contact Network, Inc. d/b/a/ InLine, is hereby granted a Certificate of Public Convenience and Necessity to provide resold and facilities-based local, long distance and enhanced telecommunications services statewide as permitted by law and by the Commission's orders, including its Order in Docket 92-UA-0227 for resale.

2. Applicant's tariff, filed as Exhibit "F" to the Application, is hereby approved.

3. Applicant shall cooperate with the Commission and the local exchange companies to insure that Applicant or its underlying carriers accurately report its Percent Interstate Usage in accordance with the Commission's Percent Interstate Usage reporting requirements and in accordance with the applicable switched access tariff provisions of South Central Bell's Access Service Tariffs on file with the Commission.

4. Pursuant to Miss. Code Ann. §77-3-13(3)(Supp. 1997) the Commission may attach to the exercise of the rights granted by this certificate, "Such reasonable terms and conditions as to time or otherwise as in its judgment the public convenience, necessity and protection may require" emphasis added. Section 77-3-13(3) provides further that the certificate holder, "may forfeit such certificate after issuance for noncompliance with its terms."

Therefore, pursuant to the above statutory authority, and for the reasons set forth in the final order adopting slamming rules, Docket No. 98-AD-90, the granting of this certificate is conditional. The condition is that the certificate holder shall not violate any of the Commission's Rules, and in particular Rule 47.1, Rules and Regulations Governing Public Utility Service, pertaining to slamming and telemarketing. If the Commission finds, after notice and a hearing, that the certificate holder has violated any Commission Rule, particularly Service Rule 47.1, the certificate may be forfeited, the company may be subject to a civil penalty pursuant to Miss. Code Ann. §77-1-53(1992), as amended, and may be subject to all other fines and penalties pursuant to applicable law and rules of this Commission.

Due to the fact that many slammed customers will not be able to leave work to attend a hearing in Jackson, the Commission finds that it is in the public interest to accept sworn affidavits from ratepayers who have been slammed. Resellers will have an opportunity, through the hearing process, to dispute the affidavits.

The Final Order in Docket 98-AD-90 is incorporated herein by reference.

5. This Order is effective as of the date hereof.

Chairman Michael Callahan votes Aye; Vice Chairman Bo Robinson votes Aye; and Commissioner Nielsen Cochran votes Aye.

ORDERED AND ADJUDGED by the Commission, this the 21st day of August, 2002.

MISSISSIPPI PUBLIC SERVICE COMMISSION

Michael Callahan, Chairman

Bo Robinson, Vice Chairman

Nielsen Cochran, Commissioner

ATTEST: A True Copy

Brian U. Ray, Executive Secretary

Estimate Totals

Middle Mile

[redacted]

2 Pages

Withheld in their entirety pursuant to FOIA Exemption 4 (5 U.S.C. § 552 (b)(4))

Comprehensive Community Infrastructure
Key Metrics Dashboard

Please refer to the CCI Grant Guidelines for instructions on completing this form.

Applicant Profile	
Applicant Name	**InLine dba Contact Network**
Title	South Central Mississippi Broadband Infrastructure Project
Easygrants ID	4831
Headquarters	**Birmingham, AL**
Size (2009 Data) of Applicant Entity	• Current Year Revenues: [redacted] • Employees: [redacted]
Technology Type	**Fiber Buried, Fiber Aerial, Wireless**
Key Partners	• Community: **MDOT, SCMCEED, School Districts** • Vendor SBDs: **N/A** • Other Vendors: **Ervin Cable Construction, Mississippi Power Company, Entergy Mississippi** Network Partners: **IFN (ITC Deltacom), AT&T, Telepak, Digital Bridge, Absocom, Mississippi Technology Alliance**

Project Economics			
Budget Information		**Project Financials**	
Project Budget	**$25,906,278**	Project Revenues (Yr 8)	[redacted]
Federal Contribution (%)	**$20,725,022**	Net Income and Margin (Yr 8)	
Cash Match Amount (%)	**$5,181,256**	EBITDA and Margin (Yr 8)	
In Kind Match Amount (%)	**$378,779**	Rate of Return (w/o BTOP Funds)	
Middle Mile/Last Mile Budget Allocation		Rate of Return (w/ BTOP Funds)	
Middle Mile Percentage (%)	100%	**Cost Efficiency**	
Last Mile Percentage (%)	0%	Cost per Mile (MM)	
Rural Last Mile Percentage	0%	Cost per Household (LM)	

Market Territory	
Geographic Area(s)	**16 counties in South and Central Mississippi, including Hinds, Rankin, Copiah, Simpson, Lincoln, Pike, Lawrence, Walthall, Marion, Jefferson Davis, Covington, Leake, Newton, and Lauderdale counties, and parts of Jones and Forrest counties.**
Middle Mile Network Composition	
Total Proposed Network Miles (MM only)	• Total Miles:842 • Backbone Miles: 785 • Lateral Miles: 97
New Construction Network Miles (MM only)	• Total Miles: 635 • Backbone Miles: 552 • Lateral Miles: 83

Existing Applicant Network Miles Utilized (MM only)	• Total Miles: 14 • Backbone Miles: 0 • Lateral Miles: 14
Leased Network Miles Utilized (MM only)	• Total Miles: 233 • Backbone Miles: 233 • Lateral Miles: 0
Underserved/Unserved	• Percentage of Backbone Miles in Underserved/Unserved Areas: 85 • Percentage of Lateral Miles in Underserved/Unserved Areas: 85
Existing Customer Base	
Existing Residential/Individual Customers within PFSA	**n/a**
Existing Business Customers within PFSA	**200 approximately**
Existing Community Anchor Institution Customers within PFSA	• Total CAI's: 85 • Community Colleges:4 • Public Safety Entities:6
Existing Third Party Service Provider Customers within PFSA	**None**
Potential Customer Base	
Market Potential Households (within PFSA)	• Total HH's: n/a • Located in Underserved/Unserved Areas: n/a
Market Potential Businesses (within PFSA)	• Total Businesses: 14000 • Located in Underserved/Unserved Areas: 11900
Market Potential Community Anchor Institutions (within PFSA)	• Total CAI's: 245 • Located in Underserved/Unserved Areas: 245 • Community Colleges:6 • Public Safety Entities:40
Market Potential Third Party Service Providers (within PFSA)	• Total Third Party Service Providers in PFSA: 7 • Expressing Commitment or Letter of Interest: 3
Funded Network Coverage	
Households Connected to Network (via BTOP Funds by end of Year 3)	• Total Households Connected: **n/a** • Located in Underserved/Unserved Areas: n/a
Businesses Connected to Network (via BTOP Funds by end of Year 3)	• Total Businesses Connected: n/a • Located in Underserved/Unserved Areas: **n/a**
Community Anchor Institutions Directly Connected (via BTOP Funds by end of Year 3)	• Total Directly Connected CAI's: 202 • Located in Underserved/Unserved Areas: **202** • Community Colleges:2 • Public Safety Entities:5

Projected Subscribers by Year Five	**Directly Served by Applicant** • Community Anchor Institutions: 202 • Households: 0 • Businesses: 1 • Third Party Service Providers: **0** **Served by Proposed Network Via Third Party Service Provider** • Community Anchor Institutions: n/a • Households: n/a • Businesses: n/a

Other	
Proposed MM Network Capacity	• Backbone: 4Gbps • Laterals: 1Gbps
Proposed LM Network Speed	• Highest offered speed tier: n/a • Estimated Average speed for highest speed tier: n/a
Total Points of Interconnection	• Total Pol's: 26 • Pol's in Underserved/Unserved Areas: 22 • Environmentally-controlled, non-passive Pols :26
Jobs Created	• **Direct Job-years:** 91 • **Indirect Job-years:** 91 • **Induced Job-years:** 103
Required Time for Project Completion (Number of Required Quarters to Fully Build-out and Test Network and Make Ready for Commercial Service)	**12 quarters**

BTOP Comprehensive Community Infrastructure Community Anchor Institution and Network Points of Interest Detail Template

Please complete the Anchor Institution Details worksheet by providing information or
Community Anchor Institutions that will be directly connected by the proposed netwc
as necessary. All Community Anchor Institutions should be given a type from the spec
Community Anchor Institution is considered a minority-serving institution if it is a post-secon
educational institution with enrollment of minority students exceeding 50% of its total enroll
"Project Role" column only requires a word or two, or a short phrase, not a detailed e
detailed explanation of the role of project partners and community anchor institution
provided in the essay portions of the application.

Please complete the Points of Interest worksheet by providing information on all poin
interconnection (passive, non-environmentally controlled points of interconnection, e
points, may be excluded), collocation facilities, central offices, head ends, and other c
facilities, network access points to last mile service providers, Internet peering points,
For each point of interest you may provide either a street address or geocoordinates
must provide detail on what the point of interest is, whether it is already existing or w
created by the proposed project. Where more than one facility type applies, select th
facility type. For example, if a central office houses a point of interconnection, select
as the facility type, or if a cell site is located on a tower, select tower as the facility typ
Interconnection Available at the Facility field should be Yes if interconnection to the p
network is available at that location, otherwise No. The brief description field is optio
be used to convey a better understanding of what the facility is. You may use the spa
the bottom of the table to provide additional notes, if desired.

**The data provided via this template will be subject to automated processing. Applic
therefore required to provide this upload as an Excel file, and not to convert it to a F
upload. Additionally, applicants should not modify the format of this file.**

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or both. You
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BTOP CCI Community Anchor Institutions Detail Template

Title: **South Central Mississippi Broadband Infrastructure Project**
Easy Grants ID: **4831**

Facility Name	Organization	Address Line 1	City	State	Zip	Facility Type	Minority Serving Institution Type	Project Role
[redacted]								

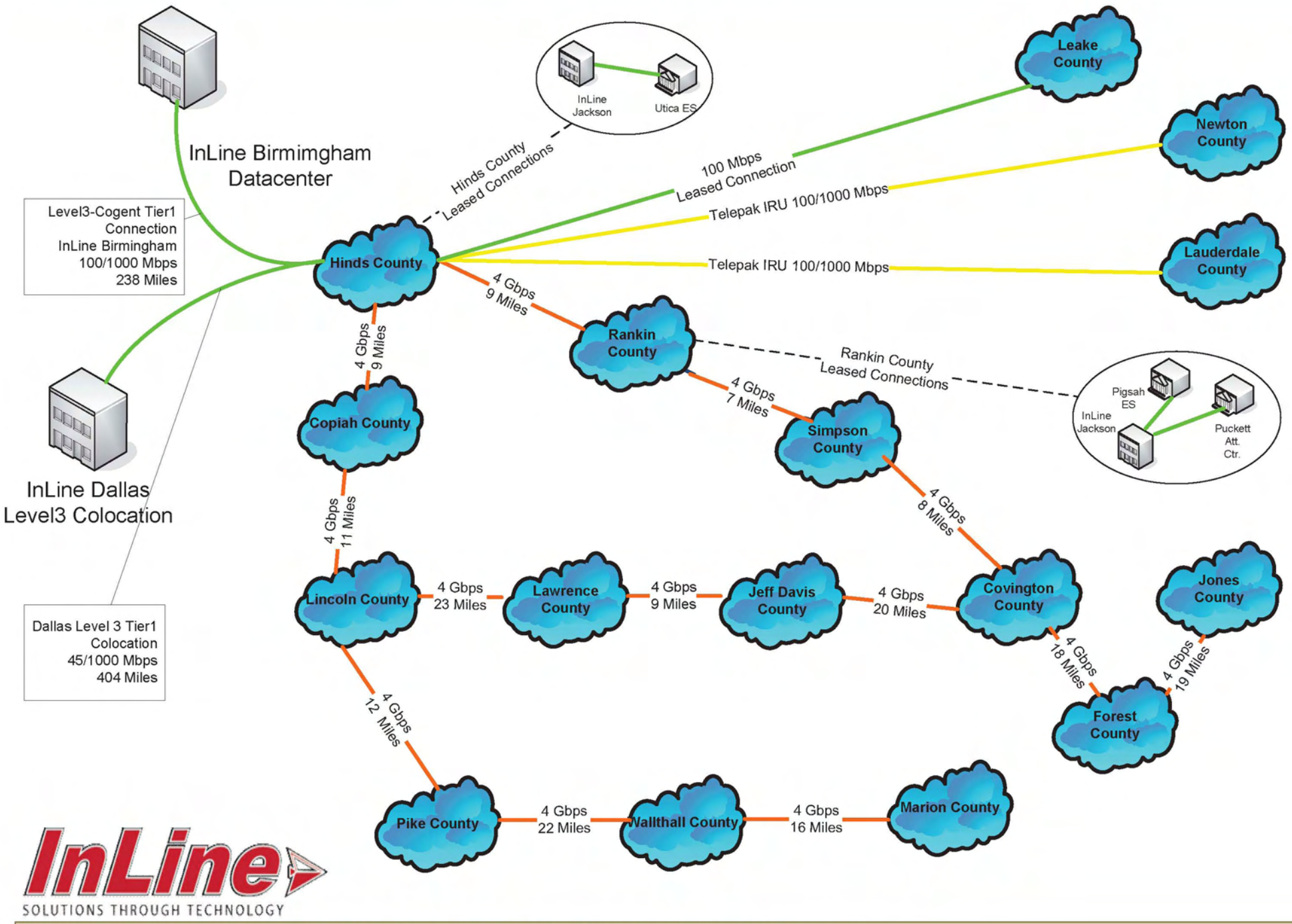
7 Pages

Withheld in their entirety pursuant to FOIA Exemption 4 (5 U.S.C. § 552 (b)(4))

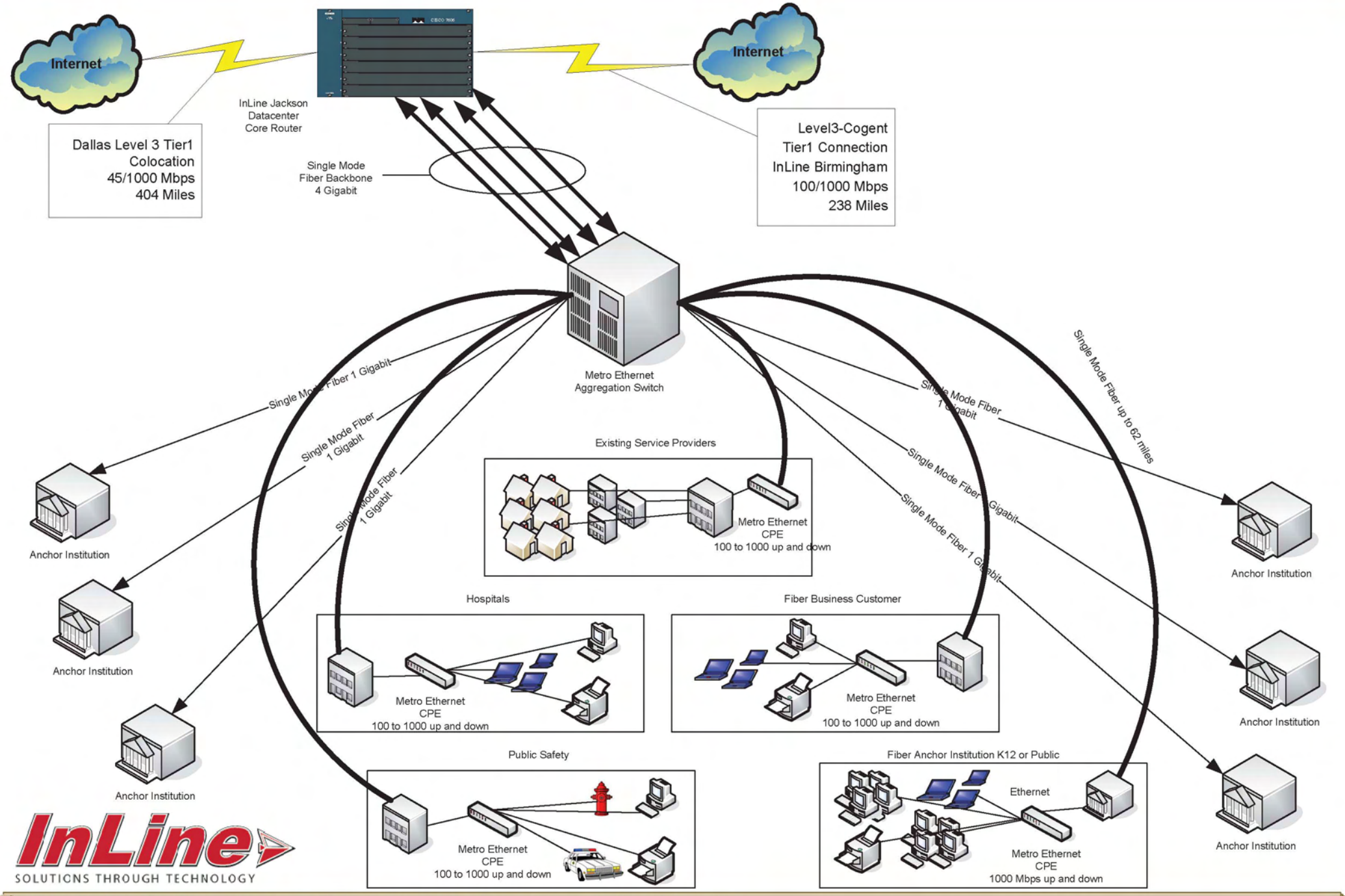
BTOP CCI Network Points of Interest Detail Template

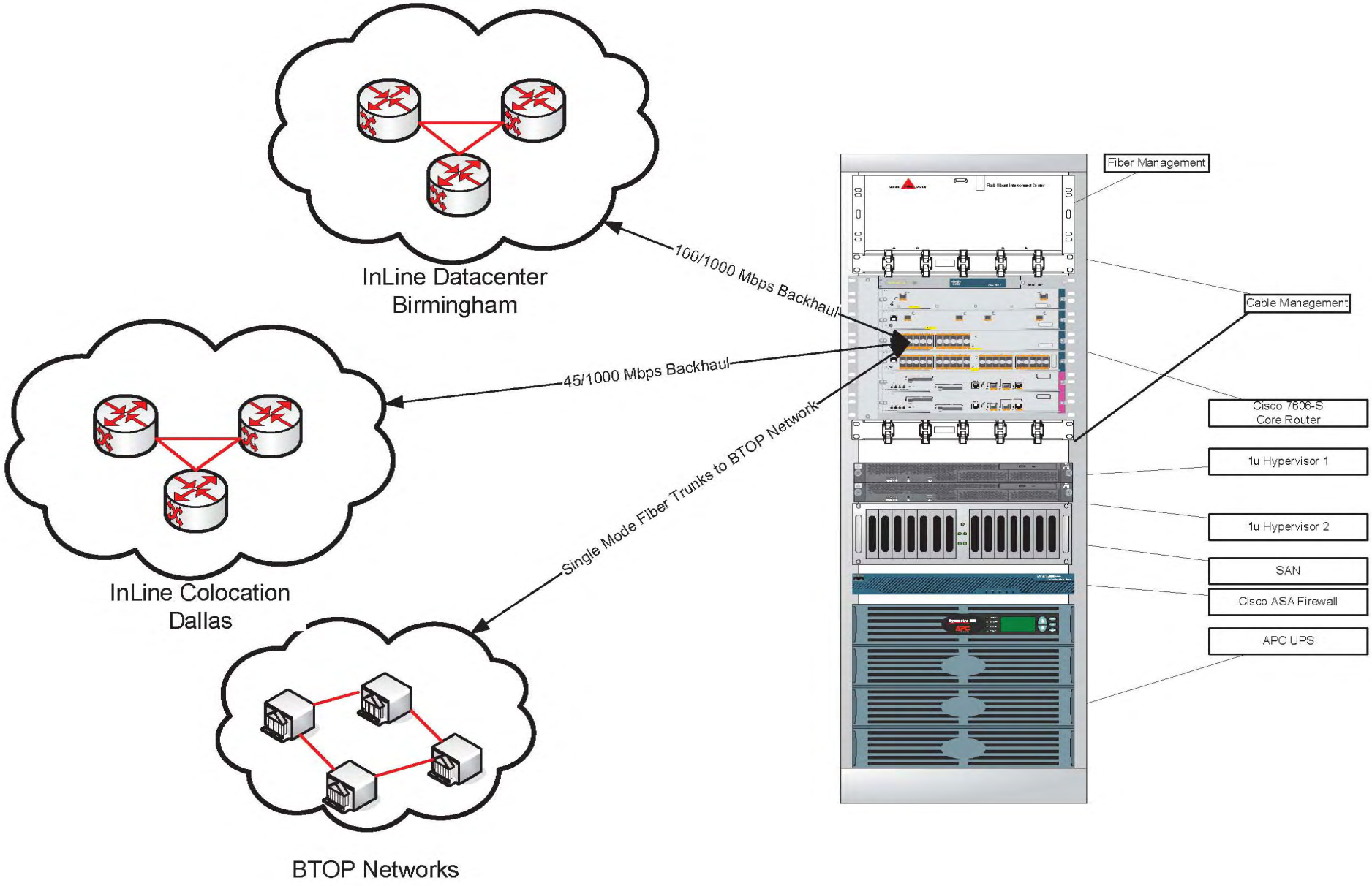
Title: **South Central Mississippi Broadband Infrastructure Project**
Easy Grants ID: **4831**

Facility Type	Address Line 1	City	State	Zip	Longitude	Latitude	Interconnection Available at this Location	Status in Proposed Network
[redacted]								



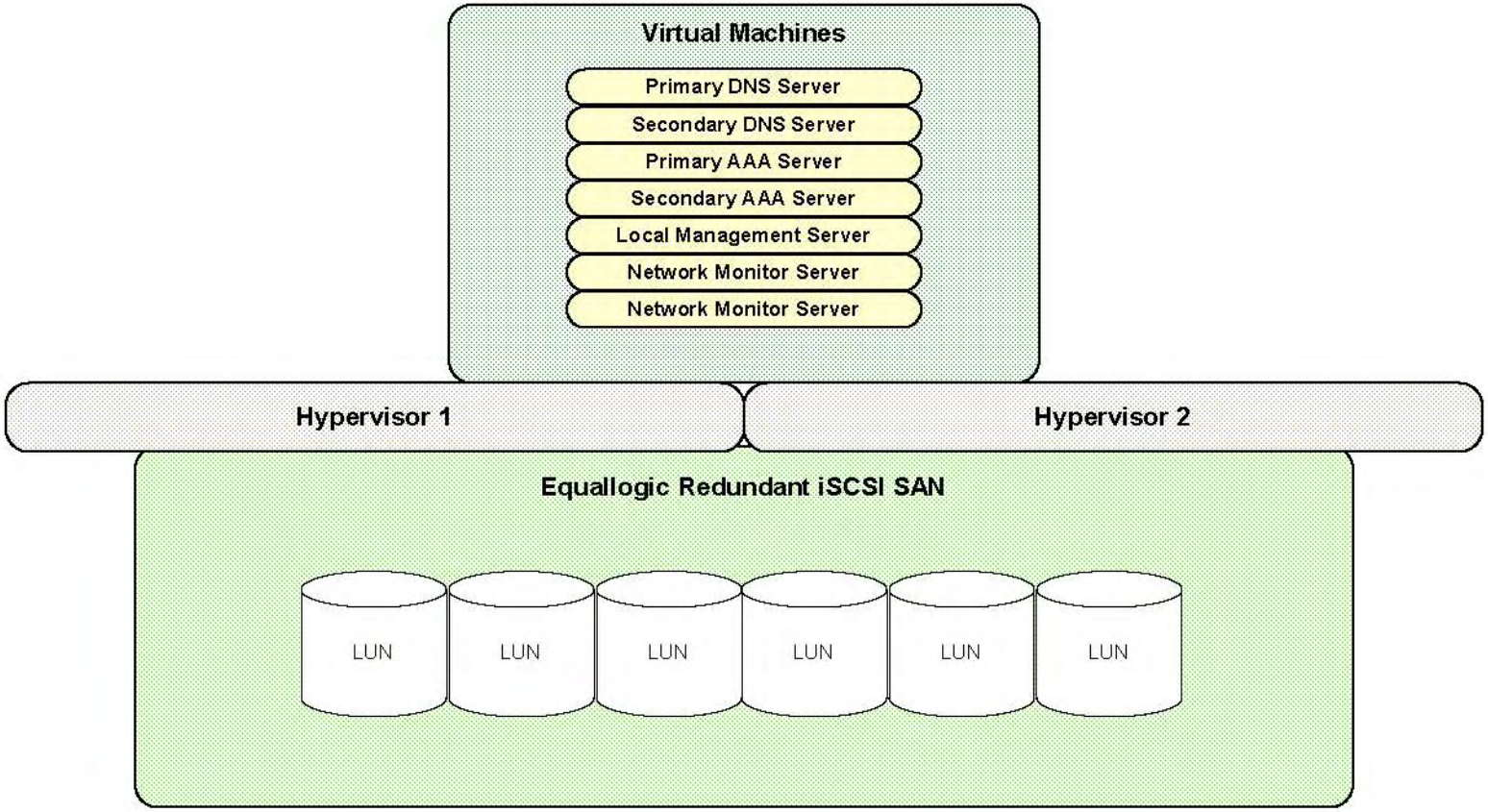
SOLUTIONS THROUGH TECHNOLOGY

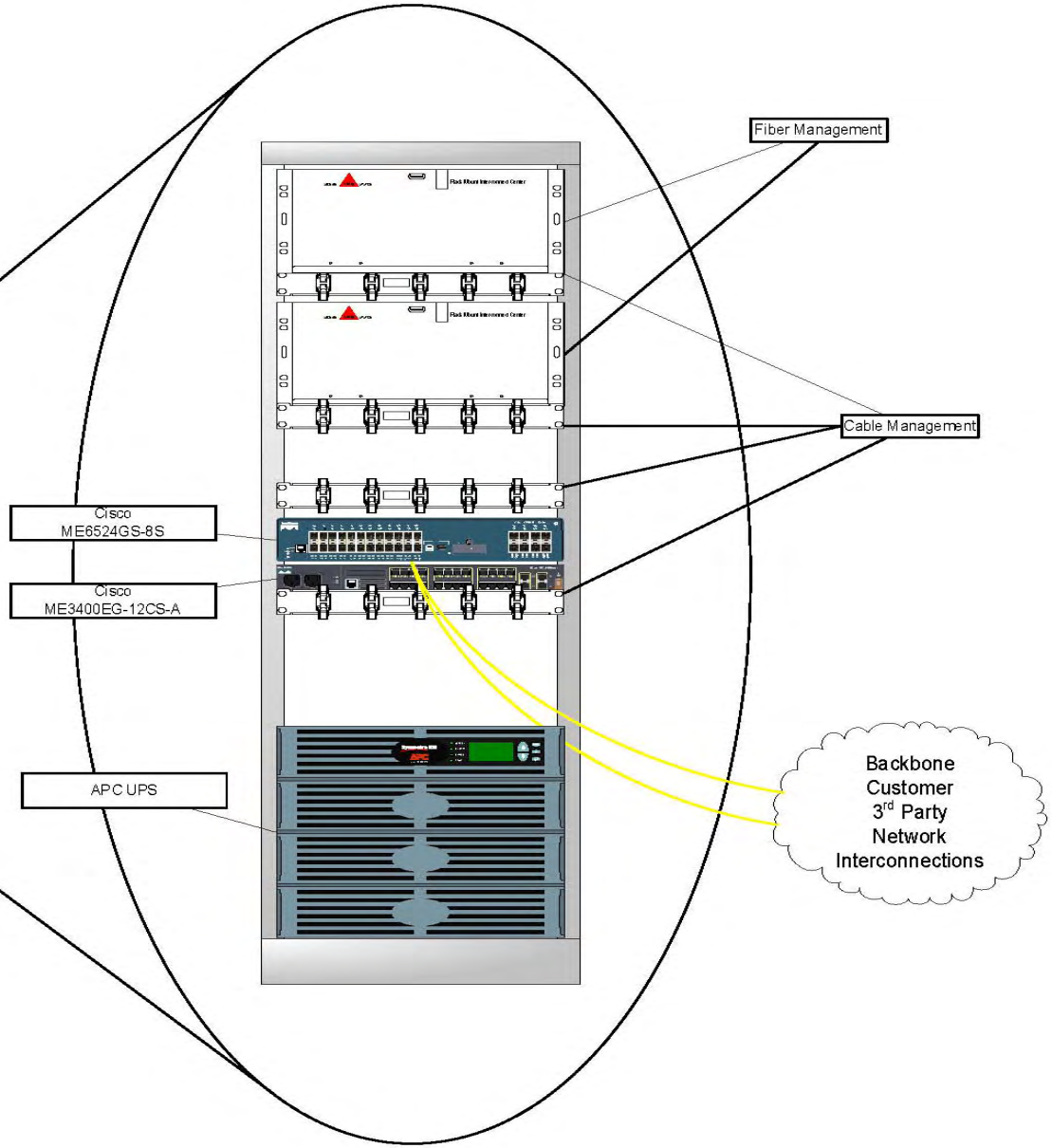




InLine
SOLUTIONS THROUGH TECHNOLOGY

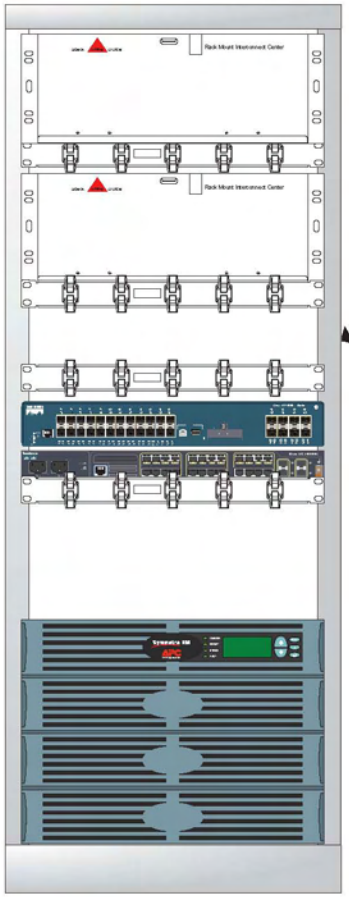
Server Platform	
Primary and Secondary DNS Servers	Provide Local and Recursive DNS queries for network users.
Primary and Secondary AAA Servers	Provide Authentication, Authorization and Accounting services for network access, including RADIUS, TACACS+, etc.
Network Monitoring Servers	Provide Network statistics, monitoring, alerting, and reporting. These servers will be used to monitor network utilization and performance, report and alert on problems and provide data to maintain appropriate service levels.





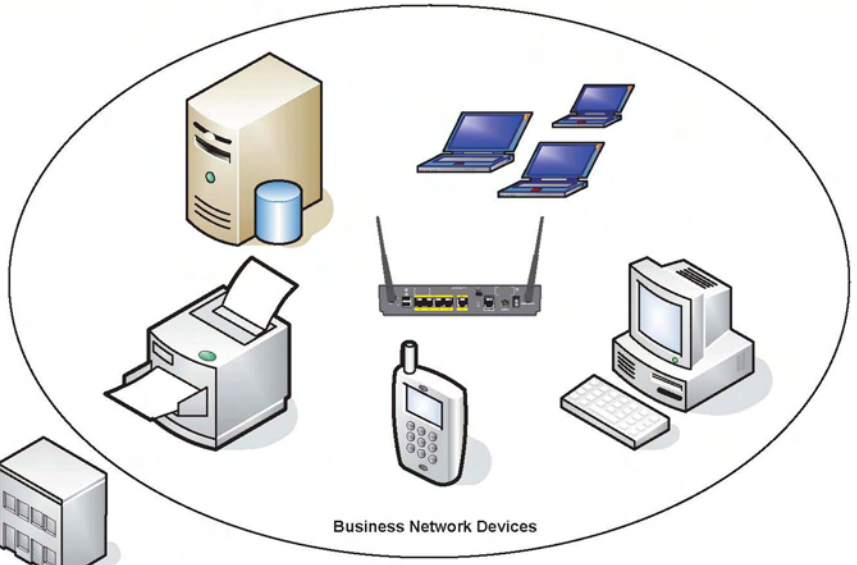
InLine
SOLUTIONS THROUGH TECHNOLOGY

Customer Edge CPE
Cisco ME3400EG-CS-2a



Single Mode Fiber
Speeds up to 1Gbit

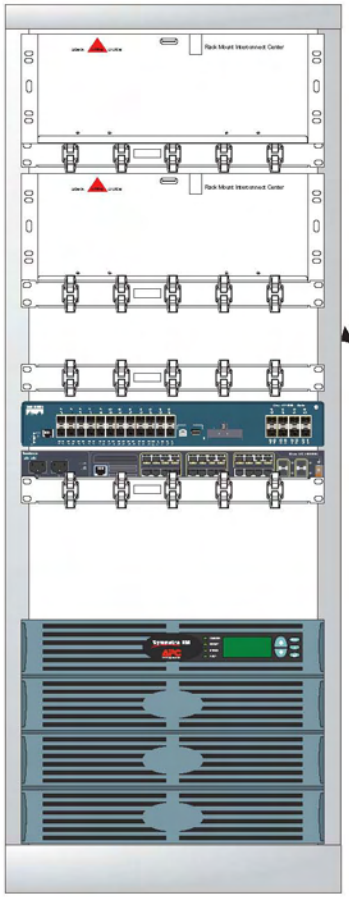
Optional Private Lan Service

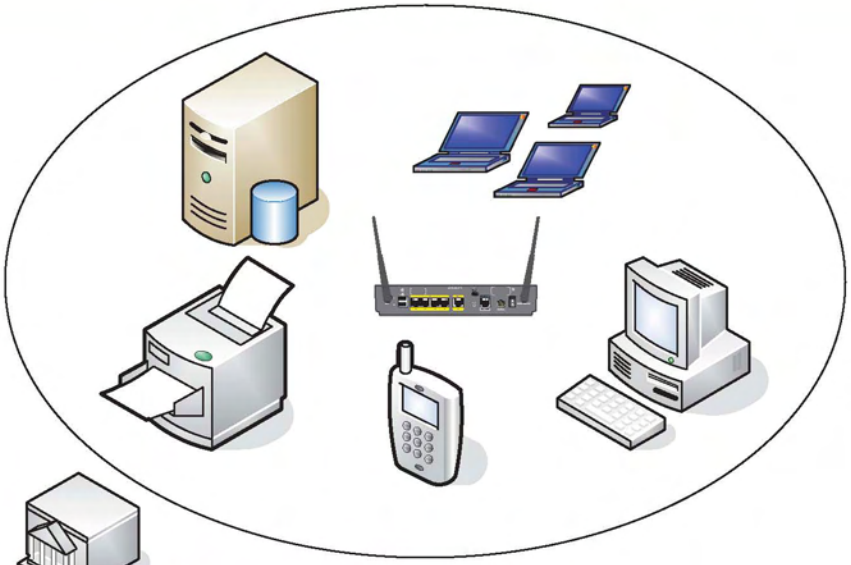


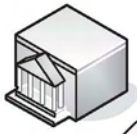
InLine Business Fiber overview
Delivered over Single Mode Fiber
Optical or Electrical interface delivered to customer equipment
Speeds up to 1Gbit
Private and Public network services available on same circuit

InLine
SOLUTIONS THROUGH TECHNOLOGY

Attachment C7 Anchor Institution Fiber Access Diagram *InLine BTOP Network Buildout Example*

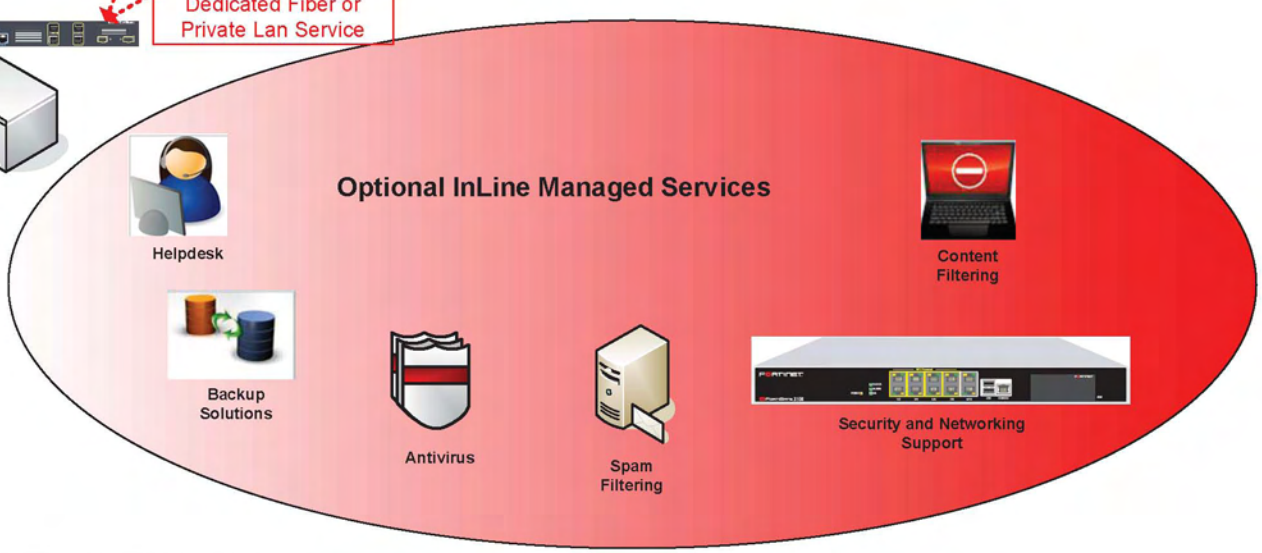






Single Mode Fiber
Speeds up to 1Gbit

Dedicated Fiber or
Private Lan Service



InLine Anchor Institutions Fiber overview
Delivered over Single Mode Fiber
Optical or Electrical interface delivered to customer equipment
Speeds up to 1Gbit
Private and Public network services available on same circuit

InLine
SOLUTIONS THROUGH TECHNOLOGY

THE CONTACT NETWORK, INC.
d/b/a INLINE

FINANCIAL STATEMENTS

DECEMBER 31, 2008

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Schedules of Operating Expenses	18

WARREN, AVERETT, KIMBROUGH & MARINO, LLC

CERTIFIED PUBLIC ACCOUNTANTS
BUSINESS & FINANCIAL CONSULTANTS

ACCOUNTANTS' REVIEW REPORT

March 27, 2009

Stockholders
The Contact Network, Inc. d/b/a InLine
Birmingham, Alabama

We have reviewed the accompanying balance sheets of The Contact Network, Inc. d/b/a InLine as of December 31, 2008 and 2007, and the related statements of operations and comprehensive income, changes in stockholders' equity and cash flows for the years then ended in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. All information included in these financial statements is the representation of the management of The Contact Network, Inc. d/b/a InLine.

A review consists principally of inquiries of Company personnel and analytical procedures applied to financial data. It is substantially less in scope than an audit in accordance with generally accepted auditing standards, the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our reviews, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in conformity with generally accepted accounting principles.

Our reviews were made for the purpose of expressing limited assurance that there are no material modifications that should be made to the financial statements in order for them to be in conformity with generally accepted accounting principles. The information included in the accompanying schedules of operating expenses is presented only for supplementary analysis purposes. Such information has been subjected to the inquiry and analytical procedures applied in the reviews of the basic financial statements, and we are not aware of any material modifications that should be made thereto.

Warren, Averett, Kimbrough & Marino, LLC

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THE CONTACT NETWORK, INC. d/b/a INLINE
BALANCE SHEETS
DECEMBER 31, 2008 AND 2007

ASSETS	2008	2007
[redacted]		

See accountants' review report and notes to financial statements.

LIABILITIES AND STOCKHOLDERS' EQUITY	2008	2007

THE CONTACT NETWORK, INC. d/b/a INLINE
STATEMENTS OF OPERATIONS AND COMPREHENSIVE INCOME
FOR THE YEARS ENDED DECEMBER 31, 2008 AND 2007

	2008	2007
[redacted]		

See accountants' review report and notes to financial statements.

THE CONTACT NETWORK, INC. d/b/a INLINE
STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY
FOR THE YEARS ENDED DECEMBER 31, 2008 AND 2007

See accountants' review report and notes to financial statements.

THE CONTACT NETWORK, INC. d/b/a INLINE
STATEMENTS OF CASH FLOWS
FOR THE YEARS ENDED DECEMBER 31, 2008 AND 2007

	2008	2007
[redacted]		

THE CONTACT NETWORK d/b/a INLINE
STATEMENTS OF CASH FLOWS
FOR THE YEARS ENDED DECEMBER 31, 2008 AND 2007
(Continued)

	2008	2007
[redacted]		

See accountants' review report and notes to financial statements.

NOTE A - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Nature of Operations

The Contact Network, Inc. d/b/a InLine (the Company) is a provider of Internet systems, computer hardware and minimal software, and network management solutions and resells local and long-distance telecommunication services. The Company is headquartered in Birmingham, Alabama and primarily conducts business within the states of Alabama and Mississippi.

Cash and Cash Equivalents

The Company considers all cash and money market accounts with a maturity of three months or less when purchased to be cash equivalents. The Company, at times, may maintain deposits at financial institutions which exceed federally insured limits.

Accounts Receivable

The Company reports trade receivables at net realizable value. Management determines the allowance for doubtful accounts based on historical losses and current economic conditions. On a continuing basis, management analyzes delinquent receivables and, once these receivables are determined to be uncollectible, they are written off through a charge against an existing allowance account or against earnings.

Revenue Recognition

Revenue is recognized when earned in the month when services are provided or when hardware is delivered.

Inventories

Inventories are valued at the lower of cost or market with cost determined using the first-in, first-out (FIFO) method.

Available-for-Sale Securities

All investment securities are classified as available for sale. Available-for-sale securities are equity securities that are not classified as trading securities and debt securities which are not classified as trading securities or held-to-maturity securities. Available-for-sale securities are stated at fair value based on published market quotations. Unrealized holding gains and losses are not reflected in operations but are netted and included as a separate component of stockholders' equity until realized. Unrealized holding gains and losses are included in the statements of operations and comprehensive income. For purposes of computing realized gains or losses, cost is determined on a specific identification basis.

NOTE A - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - Continued

Goodwill

Goodwill represents the excess of the cost of companies acquired over the fair value of their net assets at dates of acquisition. The Company does not amortize goodwill but periodically evaluates the recorded amount for impairment. No impairment losses were recorded during 2008 or 2007.

Property and Equipment

Property and equipment is stated at cost. Expenditures for repairs and maintenance are charged to expense as incurred, and additions and improvements that significantly extend the lives of assets are capitalized. Upon sale or other retirement of depreciable property, the cost and accumulated depreciation are removed from the related accounts, and any gain or loss is reflected in operations. Depreciation is provided primarily using the straight-line method over the following estimated useful lives:

Item	Estimated Useful Life
Computer equipment	5-10 years
Furniture and fixtures	5-10 years
Vehicles	5 years
Leasehold improvements	3-10 years

Advertising Costs

The Company expenses all advertising costs during the period in which they are incurred. Advertising costs amounted to [redacted]

Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities as of the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

NOTE A - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - Continued

Comprehensive Income

Comprehensive income is the total of net income plus all other changes in net assets arising from nonowner sources, which are referred to as other comprehensive income (loss). The Company has presented statements of operations and comprehensive income that include other comprehensive income (loss). Other comprehensive income (loss) for the Company is comprised entirely of unrealized gains and losses on available-for-sale securities.

Income Taxes

The Company has elected to have its income taxed under the provisions of Subchapter S of the Internal Revenue Code which provides that, in lieu of corporate income taxes, each stockholder is taxed on his proportionate share of the Company's taxable income. Therefore, no provision or liability for income taxes is reflected on these financial statements.

Collection of Taxes on Behalf of Third Parties

The Company collects various taxes from customers and remits these amounts to applicable taxing authorities. The Company's accounting policy is to exclude these taxes from sales revenues and cost of sales.

Recent Accounting Pronouncements

In June 2006, the Financial Accounting Standards Board (FASB) released FASB Interpretation No. (FIN) 48, *Accounting for Uncertainty in Income Taxes.* FIN 48 interprets the guidance in FASB Statement of Financial Accounting Standards (SFAS) No. 109, *Accounting for Income Taxes.* When FIN 48 is implemented, reporting entities utilize different recognition thresholds and measurement requirements when compared to prior technical literature. On December 30, 2008, the FASB issued FASB Staff Position (FSP) FIN 48-3, *Effective Date of FASB Interpretation No. 48 for Certain Nonpublic Enterprises.* As deferred by the guidance in FSP FIN 48-3, the Company is not required to implement provisions of FIN 48 until fiscal years beginning after December 15, 2008. As such, the Company has not implemented those provisions in the 2008 financial statements.

Since the provisions of FIN 48 have not been implemented in accounting for uncertain tax positions, the Company continues to utilize its prior policy of accounting for these positions, following the guidance in SFAS No. 5, *Accounting for Contingencies.*

NOTE A - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - Continued

Disclosure is not required of a loss contingency involving an unasserted claim or assessment when there has been no manifestation by a potential claimant of an awareness of a possible claim or assessment unless it is considered probable that a claim will be asserted, and there is a reasonable possibility that the outcome will be unfavorable. Using that guidance, as of December 31, 2008, the Company has no uncertain tax positions that qualify for either recognition or disclosure in the financial statements.

In February 2008, the FASB issued FASB Staff Position (FSP) No. FAS 157-2, *Effective Date of FASB Statement No. 157* (FSP FAS 157-2), that delays the effective date of FASB Statement No. 157's fair value measurement requirements for nonfinancial assets and liabilities that are not required or permitted to be measured at fair value on a recurring basis. Fair value measurements identified in FSP FAS 157-2 will be effective for fiscal years beginning on or after November 15, 2008.

The Company adopted the provisions of FASB Statement No. 157, *Fair Value Measurements*, effective January 1, 2008, on a prospective basis. FASB Statement No. 157 defines fair value for financial reporting purposes as the price that would be received to sell an asset or paid to transfer a liability in an orderly market transaction between market participants at the measurement date (reporting date). Under the statement, fair value is based on an exit price in the principal market or most advantageous market in which the reporting entity could transact. FASB Statement No. 157 does not require new fair value measurements but does apply under other accounting pronouncements where fair value is required or permitted.

FASB Statement No. 157 establishes a hierarchy for inputs used in measuring fair value that maximizes the use of observable inputs and minimizes the use of unobservable inputs by requiring that the observable inputs be used when available. Observable inputs are inputs that market participants would use in pricing the asset or liability developed based on market data obtained from sources independent of the Company. Unobservable inputs are inputs that reflect the Company's assumptions about the assumptions market participants would use in pricing the asset or liability developed based on the best information available in the circumstances. The hierarchy is broken down into three levels based on the reliability of inputs as follows:

NOTE A - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - Continued

Level 1 - Valuations based on quoted prices in active markets for identical assets or liabilities that the Company has the ability to access. Since valuations are based on quoted prices that are readily and regularly available in an active market, valuation of these products does not entail a significant degree of judgment.

Level 2 - Valuations based on observable inputs, including quoted prices (other than Level 1) in active markets for similar assets or liabilities, quoted prices for identical or similar assets or liabilities in markets that are not active, inputs other than quoted prices that are observable for the asset of liability, such as interest rates, yield curves, volatilities and default rates, and inputs that are derived principally from or corroborated by observable market data.

Level 3 - Valuations based on inputs that are unobservable and significant to the overall fair value measurement.

NOTE B - INVESTMENTS

At December 31, available-for-sale securities consist of the following:

	2008	2007
[redacted]		

The Company's assets recorded at fair value have been categorized based upon a fair value hierarchy in accordance with FASB Statement No. 157. See Note A for a discussion of the Company's policies regarding this hierarchy.

NOTE B - INVESTMENTS - Continued

The following fair value hierarchy table presents information about the Company's assets measured at fair value on a recurring basis as of December 31, 2008:

[redacted]

NOTE C - PROPERTY AND EQUIPMENT

At December 31, property and equipment consists of the following:

	2008	2007
[redacted]		

Depreciation expense for 2008 totaled [redacted]

NOTE D - DEFINED CONTRIBUTION PLAN

The Company sponsors a defined contribution plan covering substantially all of its employees. Eligibility to participate is based on age and years of service. Contributions to the plan consist of participant elective deferrals of compensation and employer discretionary matching contributions, as a percentage of employee deferrals. The Company's expense for 2008 was [redacted]

NOTE E - RELATED PARTY TRANSACTIONS

The Company leases a building in Birmingham, Alabama that is owned by an affiliated organization under a month-to-month operating lease agreement. The affiliate is a related party due to common majority ownership. [redacted]

SUPPLEMENTAL INFORMATION

THE CONTACT NETWORK d/b/a INLINE
SCHEDULES OF OPERATING EXPENSES
FOR THE YEARS ENDED DECEMBER 31, 2008 AND 2007

	2008	2007
[redacted]		

See accountants' review report.

ATTACHMENT E - PROJECT PLAN (KEY PHASES AND MILESTONES TO DEMONSTRATE DEGREE OF COMPLETION)

Time Period	Qtr.	List All Relevant Milestones	Support for Reasonableness/Data Points
Year 1	Qtr. 1	Project Discovery Phase	. Conceptual Design . Planning and Control . Site Assessment . Scope Definition . Discipline Support . Conceptual Phase Completion
	Qtr. 2	Project Discovery Phase (75% complete)	. Conceptual Design . Planning and Control . Site Assessment . Scope Definition . Discipline Support . Conceptual Phase Completion
	Qtr. 3	Project Discovery Phase (100% complete)	. Conceptual Design . Planning and Control . Site Assessment . Scope Definition . Discipline Support . Conceptual Phase Completion
		Survey Phase	. Analysis . Review Current Infrastructure . Identify Target Areas for Improvement . Review Current Market Solution Vendors
		Logistics Phase (20% complete)	. Design . Planning and Control . Procurement of equipment
	Qtr. 4	Logistics Phase (40% complete)	. Design . Planning and Control . Procurement of equipment
		Pre-configuartion & Staging Phase (50% complete)	. Equipment Configuration . Equipment Documentation/Staging . Determine readiness to proceed with installation
		Installation Phase - Begin Outside Plant	. Mobilize on Site . Middle Mile Distribution Hub - WAN Installation . Middle Mile Distribution Hub - Fiber interconnects . Last Mile Client- Fiber interconnects . Point of Presence (POP) - Fiber interconnects
		Middle Mile Distribution Hub - Fiber interconnects (20% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Last Mile Client- Fiber interconnects (20% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Point of Presence (POP) - Fiber interconnects (20% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Instalation Phase - Inside Plant (10% complete)	. Point of Presence (POP) Installation . Last Mile Client building Installation
		Begin Testing Phase	. Network Routing configuration testing . Fiber Network testing . Internet Access and Firewall Setup and testing . System testing and certification . System acceptance testing with client.
		Begin Training Phase	. Onsite Personnel Training Classes
		Begin Finalization Phase	. Final Clean-up (inside/outside plant) . Complete Final Inspections
	Qtr. 1	Logistics Phase (60% complete)	. Design . Planning and Control

Time Period	Qtr.	List All Relevant Milestones	Support for Reasonableness/Data Points
			. Procurement of equipment
		Pre-configuartion & Staging Phase (complete)	. Equipment Configuration . Equipment Documentation/Staging . Determine readiness to proceed with installation
		Middle Mile Distribution Hub - WAN Installation (50% complete)	. Telecommunication Shelter Installations . Power Service Installations . End User Client Equipment Installation
		Middle Mile Distribution Hub - Fiber interconnects (40% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Last Mile Client- Fiber interconnects (40% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Point of Presence (POP) - Fiber interconnects (40% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Instalation Phase - Inside Plant (25% complete)	. Point of Presence (POP) Installation . Last Mile Client building Installation
		Testing Phase (25% complete)	. Network Routing configuration testing . Fiber Network testing . Internet Access and Firewall Setup and testing . System testing and certification . System acceptance testing with client.
		Training Phase (25% complete)	. Onsite Personnel Training Classes
		Finalization Phase (25% complete)	. Final Clean-up (inside/outside plant) . Complete Final Inspections
	Qtr. 2	Logistics Phase (80% complete)	. Design . Planning and Control . Procurement of equipment
		Middle Mile Distribution Hub - WAN Installation (75% complete)	. Telecommunication Shelter Installations . Power Service Installations . End User Client Equipment Installation
		Middle Mile Distribution Hub - Fiber interconnects (60% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Last Mile Client- Fiber interconnects (60% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Point of Presence (POP) - Fiber interconnects (60% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Instalation Phase - Inside Plant (50% complete)	. Point of Presence (POP) Installation . Last Mile Client building Installation
		Testing Phase (50% complete)	. Network Routing configuration testing . Fiber Network testing . Internet Access and Firewall Setup and testing . System testing and certification . System acceptance testing with client.
Year 2		Training Phase (50% complete)	. Onsite Personnel Training Classes
		Finalization Phase (50% complete)	. Final Clean-up (inside/outside plant) . Complete Final Inspections
	Qtr. 3	Logistics Phase (complete)	. Design . Planning and Control . Procurement of equipment

Time Period	Qtr.	List All Relevant Milestones	Support for Reasonableness/Data Points
		Middle Mile Distribution Hub - WAN Installation (80% complete)	. Telecommunication Shelter Installations . Power Service Installations . End User Client Equipment Installation
		Middle Mile Distribution Hub - Fiber interconnects (60% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Last Mile Client- Fiber interconnects (60% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Point of Presence (POP) - Fiber interconnects (80% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Instalation Phase - Inside Plant (60% complete)	. Point of Presence (POP) Installation . Last Mile Client building Installation
		Testing Phase (60% complete)	. Network Routing configuration testing . Fiber Network testing . Internet Access and Firewall Setup and testing . System testing and certification . System acceptance testing with client.
		Training Phase (60% complete)	. Onsite Personnel Training Classes
		Finalization Phase (60% complete)	. Final Clean-up (inside/outside plant) . Complete Final Inspections
	Qtr. 4	Middle Mile Distribution Hub - Fiber interconnects (80% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Last Mile Client- Fiber interconnects (80% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Point of Presence (POP) - Fiber interconnects (90% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Instalation Phase - Inside Plant (70% complete)	. Point of Presence (POP) Installation . Last Mile Client building Installation
		Testing Phase (70% complete)	. Network Routing configuration testing . Fiber Network testing . Internet Access and Firewall Setup and testing . System testing and certification . System acceptance testing with client.
		Training Phase (70% complete)	. Onsite Personnel Training Classes
		Finalization Phase (70% complete)	. Final Clean-up (inside/outside plant) . Complete Final Inspections
	Qtr. 1	Middle Mile Distribution Hub - Fiber interconnects (90% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Last Mile Client- Fiber interconnects (90% complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Point of Presence (POP) - Fiber interconnects (complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation

Time Period	Qtr.	List All Relevant Milestones	Support for Reasonableness/Data Points
Year 3			. Underground fiber installation . Fiber Splicing and terminations
		Instalation Phase - Inside Plant (80% complete)	. Point of Presence (POP) Installation . Last Mile Client building Installation
		Testing Phase (80% complete)	. Network Routing configuration testing . Fiber Network testing . Internet Access and Firewall Setup and testing . System testing and certification . System acceptance testing with client.
		Training Phase (80% complete)	. Onsite Personnel Training Classes
		Finalization Phase (80% complete)	. Final Clean-up (inside/outside plant) . Complete Final Inspections
	Qtr. 2	Middle Mile Distribution Hub - Fiber interconnects (complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Last Mile Client- Fiber interconnects (complete)	. Aerial fiber make ready . Construction team make ready . Aerial fiber installation . Underground fiber installation . Fiber Splicing and terminations
		Instalation Phase - Inside Plant (90% complete)	. Point of Presence (POP) Installation . Last Mile Client building Installation
		Testing Phase (90% complete)	. Network Routing configuration testing . Fiber Network testing . Internet Access and Firewall Setup and testing . System testing and certification . System acceptance testing with client.
		Training Phase (90% complete)	. Onsite Personnel Training Classes
		Finalization Phase (90% complete)	. Final Clean-up (inside/outside plant) . Complete Final Inspections
	Qtr. 3	Instalation Phase - Inside Plant (complete)	. Point of Presence (POP) Installation . Last Mile Client building Installation
		Testing Phase (95% complete)	. Network Routing configuration testing . Fiber Network testing . Internet Access and Firewall Setup and testing . System testing and certification . System acceptance testing with client.
		Training Phase (95% complete)	. Onsite Personnel Training Classes
		Finalization Phase (95% complete)	. Final Clean-up (inside/outside plant) . Complete Final Inspections
	Qtr. 4	Testing Phase (complete)	. Network Routing configuration testing . Fiber Network testing . Internet Access and Firewall Setup and testing . System testing and certification . System acceptance testing with client.
		Training Phase (complete)	. Onsite Personnel Training Classes
		Finalization Phase (complete)	. Final Clean-up (inside/outside plant) . Complete Final Inspections
		Project complete	. Project complete

BUILD-OUT TIMELINE

Complete the following schedule for *each* Last Mile or Middle Mile Service Area to note the degree of build-out, based on: a) infrastructure funds awarded; b) entities passed (households, businesses, and community anchor institutions.). In addition, please complete a schedule that aggregates the build-out timeline across all of the Proposed Funded Service Area.

Service Area	**[Southern Mississippi]**												
		YEAR 1				**YEAR 2**				**YEAR 3**			
	YEAR 0	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4
Infrastructure Funds													
Infrastructure Funds Advanced (estimate)		0	0	1,525,968	2,034,624	2,543,280	2,543,280	2,543,280	2,543,280	2,543,280	2,543,280	1,017,312	508,656
Percentage of Total Funds		0%	0%	7.5%	10.00%	12.50%	12.50%	12.50%	12.50%	12.50%	12.50%	5.0%	2.5%
Entities Connected													
Households													
Percentage of Total Households													
Businesses													
Percentage of Total Businesses													
Community Anchor Institutions				0	0	0	0	56	58	60	62	133	135
Percentage of Total Institutions				0	0	0	0	27%	28%	29%	30%	65%	66%

Comprehensive Community Infrastructure Budget Narrative Template

Applicant Name: Contact Network Inc. d/b/a InLine

EasyGrants Number: 4831

Organization Type: For-Profit Entity

Proposed Period of Performance: 12 Quarters from award date

Total Project Costs: $25,906,278

Total Federal Grant Request: $20,725,022

Total Matching Funds (Cash): $5,181,256

Total Matching Funds (In-Kind): $378,799

Total Matching Funds (Cash + In-Kind): $5,560,055

Total Matching Funds (Cash + In-Kind) as Percentage of Total Project Costs: 21.46%

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1. Administrative and legal expenses - $93,905

- Provide a breakout of position(s), time commitment(s) such as hours or level-of-effort, and salary information/rates with a detailed explanation, and additional information as needed.

- $93,905 Total Cost
- [redacted]

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

[redacted]

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

2. Land, structure, rights-of-way, appraisals, etc. - $768,000

- Provide description of estimated costs, proposed activites, and additional information as needed.

- [redacted]

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

[redacted]

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

3. Relocation expenses and payment - $0

- Provide explanation for the relocation, description of the person involved in the relocation, method used to calculate costs, and additional information as needed.

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

We have no budget line items for Relocation Expenses and Payment.

4. Architectural and engineering fees - $216,000

- Provide description of estimated fees, rates, explanation of proposed services, and additional informaiton as needed.

- $216,000 Total Cost
- [redacted]

- [redacted]

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

[redacted]

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

5. Other architectural and engineering fees - $0

- Provide description of estimated fees, rates, explanation of proposed services, and additional informaiton as needed.

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

We have no budget line items for Other architectural and engineering fees.

6. Project inspection fees - $0

- Provide description of estimated fees, rates, explanation of proposed services, and additional informaiton as needed.

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

We have no budget line items for Other architectural and engineering fees.

7. Site work - $359,299

- Provide description of estimated fees, rates, explanation of proposed services, and additional information as needed.

- [redacted]

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

[redacted]

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

8. Demolition and removal - $0

- Provide description of estimated fees, rates explanation of proposed services, and additional information as needed.

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

We have no budget line items for Other architectural and engineering fees.

9. Construction - $21,603,816

- Provide description of estimated fees, rates, explanation of proposed services, state whether the work is being completed by the applicant or an outside contractor, and additional information as needed.

[redacted]

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

[redacted]

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

[redacted]

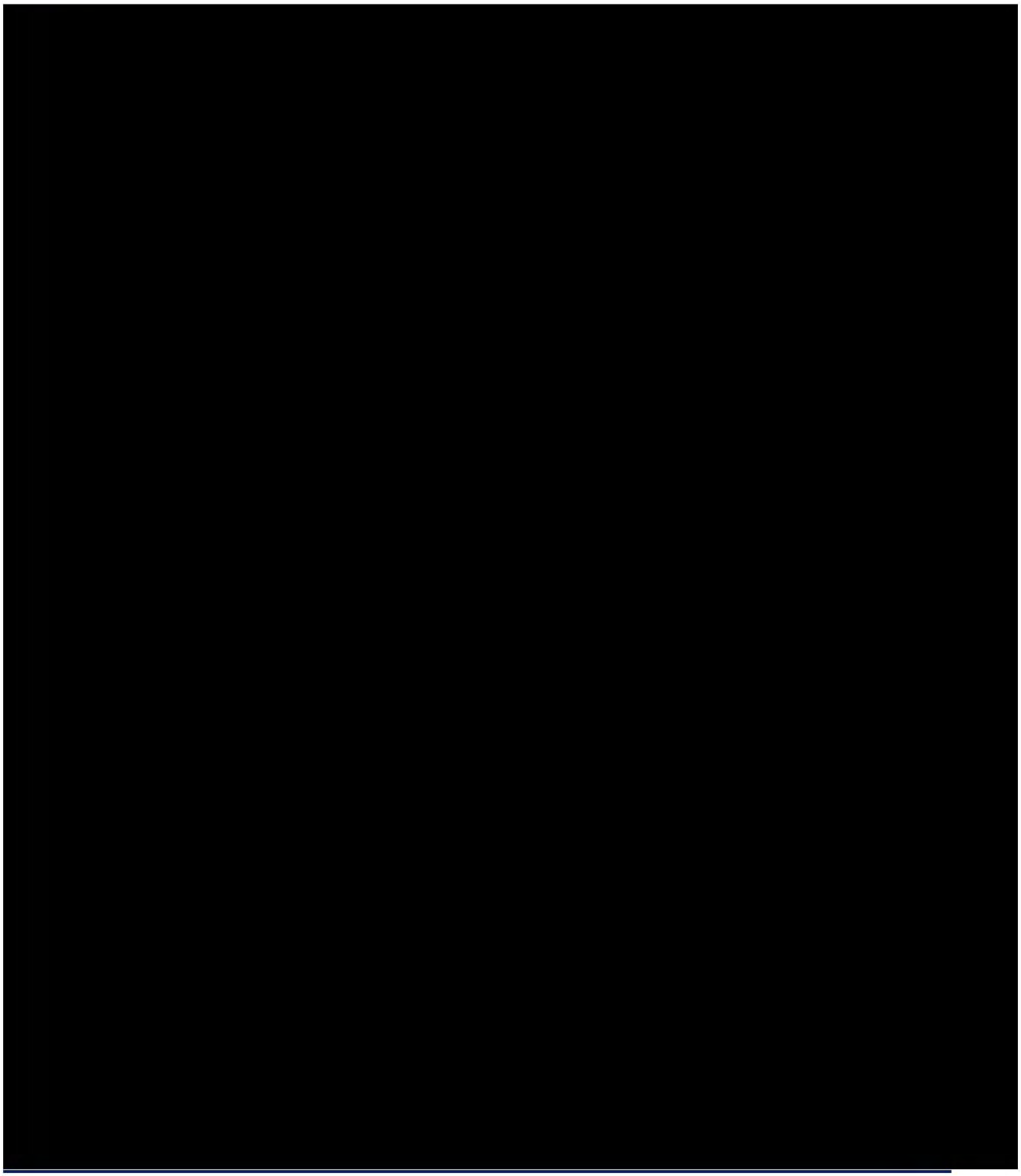
10. Equipment - $2,865,257

- Provide a list of equipment in the form of a table with description, number of units, unit cost, state whether it is being purchased or leased, and additional information as needed.

* **$2,865,257 – Total Cost – full Equipment list follows**

Equipment Description	Model Number	Quantity	Unit Price	Extended Price
[redacted]				

[redacted]



[redacted]

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

[redacted]

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

11. Miscellaneous - $0

- Provide additional information as needed.

- Provide detailed description, calculation, and basis of evaluation for each Cash Matching Funds source.

- Provide detailed description, calculation, and basis of evaluation for each In-Kind Matching Funds source.

13. Contingencies - $0

- Contingencies are an unallowable expenditures under BTOP.

15. Project (program) income - $0

- The value for this line-item on the SF-424C is $0. Please do not provide an estimated Project (program income) on the SF-424C.

Addendum

- Very few indirect costs are allowable through BTOP. If any allowable indirect costs and/or fringe benefits are included in the budget, please provide a copy of your existing Negotiated Indirect Cost Recovery Agreement (NICRA), if available. If the NICRA is applied accordingly in the budget, there is no need to justify the costs. If a NICRA is not available or is not consistent with the rates/calculations in the budget, please provide an explanation of how the amounts were calculated. Please clearly list the manner in which indirect costs are calculated in the budget.

Note: Verify that indirects are calculated correctly and are eligible BTOP costs. To clarify, reasonable indirect costs under BTOP are only allowable for Full Time Employees (FTEs) associated with the construction, deployment, or installation of facilities or equipment used to provide broadband service.

#. Example Budget Narrative - $724,134 (Confirm to SF-424C)

$100,000 of this category is estimated for legal expenses for contract reviews based on the average legal cost of ($4) per mile for 25,000 miles**.**

$134 of this category is estimated for legal court filings.

$624,000 of this category is estimated for Project Engineering Staff which consists of a project manager and two (2) network engineers.

Staff	Hours	Years	Rate	Total Cost
Project Manager	2080	3	$20/hr	$124,800
Project Engineer	2080	3	$30/hr	$187,200
Civil Engineer	2080	3	$50/hr	$312,000
TOTAL:				**$624,000**