AWARD NUMBER: 13-42-B10583

DATE: 12/13/2013

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	**2. Award Identification Number** 13-42-B10583	**3. DUNS Number** 831038190

4. Recipient Organization

Professional Resources Management of Rabun, LLC 196 Ridgecrest Circle, Clayton, GA 30525-4111

5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2013	**6. Is this the last Annual Report of the Award Period?** ⦿ **Yes** ◯ **No**

7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official Kimberly S Ingram CEO	**7c. Telephone (area code, number and extension)** 706-782-0401
	7d. Email Address kingram@inmedgroup.com
7b. Signature of Certifying Official Submitted Electronically	**7e. Date Report Submitted (MM/DD/YYYY):** 12-13-2013

PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

◉ **New**   ○ **Improved**   ○ **Both**

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	0	0
Community Colleges	0	0	0
Universities / Colleges	0	0	0
Medical / Health care Facilities	1	0	1
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	1	0	1
Other Community Support-*Governmental* **(please specify):**	0	0	0
Other Community Support-*Non-Governmental* **(please specify):**	0	0	0

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
184 South Main Street, Suite 145	13	46	4	3	200
269 Ridgecrest Circle	18	40	0	6	55

Add New PCC	Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
0	0	0	0	0	0

Add New PCC	Remove New PCC

After Improvement					
0	0	0	0	0	0

Add New PCC	Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

☑ **Open Lab Time**   ☑ **Other**   ☑ **Training**

4.b. If "other," please specify the primary use of the PCCs:

Education through on site and distance learning capacity. Job and workforce training and retraining. Health and wellness instruction and training. To provide capacity for professional development and continuing education credits. To provide public responder training. Expand availability for post secondary education. Public health education and community interest lectures.

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other

(matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
0	0	0	0	0
Totals:		0	0	

[Add Equipment]　　[Remove Equipment]

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	6,000	7,583	0
Multimedia	200	167	234
Office skills	400	367	1,156
ESL	0	0	0
GED	3,000	3,145	12,080
College Preparatory Training	0	0	0
Basic Internet and Computer Use	456	334	668
Certified Training Programs	0	0	0
Other (please specify): COLLEGE LEVEL DISTANCE LEARNING, COMMUNITY HEALTH EDUCATION, MEDICAL TRAINING, COMMUNITY AND CIVIC ORGANIZATIONS	9,986	5,189	20,056
Total	20,042	16,785	34,194

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

This project provides workforce education and training through project partners the Georgia Department of Labor's on site resources and North Georgia Technical College course offerings both on site and via distance learning. Offerings included health and wellness training and instruction as well as professional development and continuing education opportunities.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

There are no subcontracts planned for socially and economically disadvantaged small business concerns.

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

Technology Works! is a best practice which could be replicated in other locations. The key to success is private, public collaboration between agencies and government entities for the betterment of the community in which they live. Mountain Lakes Medical Center obtained the BTOP grant and worked with the Rabun County Development Authority, North Georgia Technical College and the Georgia Department of Labor to create a facility that encourages education and employment opportunities and makes those resources easily available to this North Georgia mountain community.   Free lectures regarding health and wellness issues are offered in the Amara Center auditorium which seats 140 individuals.

A representative of Technology Works! attended the CompterWorld Honors Laureate Program Gala in Washington DC to accept our medallion recognizing Technology Works! contribution in bringing digital literacy and computer accessibility to the community.